

**Crewe Town Council**

1 Chantry Court  
Forge Street  
Crewe Cheshire  
CW12DL

**T: 01270756975**

**[www.crewetowncouncil.gov.uk](http://www.crewetowncouncil.gov.uk)**



**CREWE**  
TOWN COUNCIL

**18<sup>th</sup> March 2025**

**To: Members of Crewe Town Council**

Dear Councillor,

You are summoned to attend the meeting of **Full Council** to be held at 6:00pm on 25<sup>th</sup> March 2025. The meeting will be held at the **Crewe Town Council offices, 1 Chantry Court, Crewe, CW1 2DL.**

In the interests of maintaining safety, adherence to guidance and to facilitate appropriate public access, the meeting will be recorded and shared on the Crewe Town Council youtube.com channel.

Yours sincerely,

Peter Turner  
Town Clerk

## **Agenda**

The meeting may be opened with an update from the Mayor on their civic engagements.

- 1** To receive apologies for absence and note non-attendance
- 2** To note declarations of members' interests
- 3** To confirm and sign the minutes of the Crewe Town Council Meeting held on 3<sup>rd</sup> December 2024
- 4** Public Participation

A period not exceeding 15 minutes for members of the public to ask questions or submit comments in relation to the published agenda items. Any member of the public wishing to participate should email [support@crewetowncouncil.gov.uk](mailto:support@crewetowncouncil.gov.uk) by 2.00 p.m. on the day of the meeting, providing their name, email address and an indication of the agenda item relating to their question or comment. Alternatively, your comments or questions can be submitted in advance and read to the committee at the meeting by the clerk.

Attendance at the meeting in person is permitted, but space is limited. Please feel free to contact the office to discuss this in more detail if you would like to.

5. To receive updates from Committee Chairs in relation to meetings held since the Crewe Town Council meeting on 26<sup>th</sup> September 2023:-

i. Committee: Finance and Governance

Chair: Cllr Jill Rhodes

Meeting held: 14<sup>th</sup> January & 3<sup>rd</sup> March [minutes circulated]

Items for consideration:

1. That the following policies are approved as reviewed and adopted:  
Personal Data Breach Policy; Personal Data Complaints Policy; Statement of internal controls; Training & Development Policy; Bring Your Own Device (BYOD) Policy; Child Protection and Vulnerable Persons Safeguarding Policy; Friendship and Twinning Policy; Employee Handbook; Financial and Corporate Risk Assessment; Gifts & Hospitality Policy; Mayor's Allowance Scheme

ii. Committee: Public Services

Chair: Cllr Stuart Mackay

Meetings held: 28<sup>th</sup> January & 4<sup>th</sup> March [minutes circulated]

Items for consideration: None

iii. Committee: Events & Culture

Chair: Cllr Martin Edwards

Meetings held: 20<sup>th</sup> January, 17<sup>th</sup> February & 10<sup>th</sup> March [minutes circulated]

Items for consideration: None

iv. Committee: Planning & Environment

Chair: Cllr John Rhodes

Meetings held: 13<sup>th</sup> January, 10<sup>th</sup> February & 17<sup>th</sup> March [minutes circulated]

Items for consideration: None

v. Committee: Community

Chair: Cllr Alan Coiley

Meetings held: 21<sup>st</sup> January & 11<sup>th</sup> March [minutes circulated]

Items for consideration: None

vi. Sub-Committee: Personnel

Chair: Cllr Jill Rhodes

Meetings held: 3<sup>rd</sup> March 2025 [minutes circulated]

Items for consideration: None

- 6.** To consider nominations for and approve:
  - i. Mayor of Crewe (elect) for the civic year 2025/26
  - ii. Deputy Mayor of Crewe (elect) for the civic year 2025/26
- 7.** To note any updates from members having attended external meetings
- 8.** To Consider and approve payments to date between 01/11/2024 and 31/01/2025 To the value of £180,282.26, as recommended by the Finance & Governance Committee.
- 9.** To note the spend to date (to 31<sup>st</sup> January) financial material variance report as recommended by the Finance & Governance Committee
- 10.** To approve the Business Delivery Plan for 2025/26, as recommended by committees.
- 11.** To consider and approve the Ear Marked Reserve provision for 2025/26, as recommended by the Finance & Governance Committee.
- 12.** To receive and approve the interim internal audit 2024/25
- 13.** To receive the Calendar of meetings for 2025/26
- 14.** To note the date of the next meeting of Council – 13<sup>th</sup> May 2025

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TOWN COUNCIL

## MINUTES of the meeting held 3<sup>rd</sup> December 2024

In attendance: Cllr Clair Chapman	Cllr Dawn Clark	Cllr Alan Coiley
Cllr Martin Edwards	Cllr Sally Graham	Cllr Lena Hogben
Cllr Steve Hogben	Cllr Stuart Mackay	Cllr Jill Rhodes
Cllr Kevin Murray	Cllr John Rhodes	Cllr Simon Yates
Cllr Marilyn Houston		

The meeting was opened by the Mayor who updated the council on their civic engagements.

- 1 To receive apologies for absence and note non-attendance  
Cllrs Bratherton, Faseyi, Messent, Mortimer, Pratt, Straine-Francis, Wye
- 2 To note declarations of members' interests  
Cllr Murray declared a non-pecuniary interest in agenda item 5.a.iv as a volunteer of the Heritage Trust  
Cllr Mackay declared a non-pecuniary interest in agenda item 5.a.iv as a volunteer trustee of the Heritage Trust
- 3 To confirm and sign the minutes of the Crewe Town Council Meeting held on 24<sup>th</sup> September 2024  
**RESOLVED:** That the minutes are approved as a true record of the meeting
- 4 Public Participation

A period not exceeding 15 minutes for members of the public to ask questions or submit comments in relation to the published agenda items.

None

5. To receive updates from Committee Chairs in relation to meetings held since the Crewe Town Council meeting on 24<sup>th</sup> September 2024:-
  - a) Committee: Finance and Governance  
**RESOLVED:**
    - i. That the Sexual Harassment Policy is approved for adoption.
    - ii. That the reviews of the Cookie Policy, Emergency Plan and ICT Policy are approved for adoption.
    - iii. That the land at Stonely Park is accepted in principle, subject to detailed final terms, as a transfer to the council for the purposes of providing allotments.

- iv. That the transfer of the land at the Crewe Heritage Centre from Cheshire East Council to Crewe Town Council is approved.
- v. That a local roofing contractor is appointed to re-roof the council's offices, using general reserves.

*[Cllr Edwards joined the meeting at this point]*

**b)** Committee: Public Services

Items for consideration:

None

**c)** Committee: Events & Culture

**RESOLVED:**

- i. That provision of in house resource to build the town centre event and activation output, as well as supporting current event output sustainability is approved.
- ii. That the Crewe Day Festival 2025 strategic event and budget is approved for delivery
- iii. That the Crazy Races event returns to Crewe in 2025 is approved

**d)** Committee: Planning & Environment

Items for consideration: None

**e)** Committee: Community

Items for consideration: None

**f)** Sub-Committee: Personnel

Chair: Cllr Jill Rhodes

Items for consideration: None

**6.** To note any updates from members having attended external meetings

Cllr Mackay provided an update from the Crewe Heritage Trust, commenting on a busy open season that welcomed the highest number of visitors to date for the site. Work towards accreditation for attaining museum status continues. A funding officer (Development Officer) has been appointed to help maximise the income for the trust (eg grants, donations, legacies, corporate).

Cllr Jill Rhodes updated the council on the work of the Crewe Town Board, commenting that the board had submitted its formal progress report to central government and projects were now evident being built out around the town.

Cllr Graham informed the council of her work with the Churches together in Crewe and their new Befriending Project, which is seeking to appoint a project officer.

**7.** To Consider and approve payments to date between 01/08/2024 and 31/10/2024 To the value of £328,386.28, as recommended by the Finance & Governance Committee.

**RESOLVED:** That the payments to the value of £328,386.28 are approved

**8.** To note the spend to date (to 31<sup>st</sup> October 2024) financial material variance report as recommended by the Finance & Governance Committee

Noted

9. To receive the recommendations from the Finance & Governance Committee relating to the draft 2025/26 council budget  
**RESOLVED:**
- i. That a balanced budget that fulfils the council's ambitions and corporate strategy is set.
  - ii. That, following the budget setting process, the 2025/26 annual budget for Crewe Town Council is approved, with a precept of £1,440,796.
10. **It is recommended that Committee considers a resolution under Section 1 of the Public Bodies (Admission to Meetings) Act 1960 to exclude the public and representatives of the press from the meeting during the consideration of Item 11 on the grounds that matters contain sensitive information and by reason of the confidential nature of the business being transacted.**  
**RESOLVED:** That the meeting enters closed session for agenda item 11
11. To consider office accommodation requirements and the recommendations of the Finance & Governance Committee  
**RESOLVED:** That the recommendations of the committee are approved.
12. To note the date of the next meeting of Council – 25<sup>th</sup> March 2025

Meeting ended 6.49pm

Chair Cllr Dawn Clark  
Clerk P Turner

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TOWN COUNCIL

## MINUTES of the meeting held 14/01/2025

In attendance: Cllr Dawn Clark Cllr Steve Hogben Cllr Toni Mortimer  
Cllr Kevin Murray Cllr Jill Rhodes Cllr John Rhodes

- FG/24/4/1** To receive apologies for absence  
Cllr Marilyn Houston, Cllr Jamie Messent, Cllr Dennis Straine-Francis, Cllr Martin Edwards, Cllr Stewart Mackay and Cllr Alan Coiley
- FG/24/4/2** To note declarations of Members' interests  
None
- FG/24/4/3** To confirm and sign the Minutes of the Finance and Governance Committee meeting held on 19<sup>th</sup> November 2024  
**RESOLVED:** That the minutes are approved as a true record of the meeting
- FG/24/4/4** Public Participation  
A period not exceeding 15 minutes for members of the public to ask questions or submit comments in relation to the published agenda items.  
None
- FG/24/4/5** To review the year to date financial position and material variances for Crewe Town Council  
Noted
- FG/24/4/6** To Consider and approve payments to date for recommendation to council between 01/11/2024 and 31/12/2024 To the value of £153,632.36  
**RESOLVED:** That the spend is approved and recommend to council to the value of £153,632.36
- FG/24/4/7** To review the following Governance Documents as part of the Annual Governance Review Process:-  
7.i Personal Data Breach Policy  
7.ii Personal Data Complaints Policy  
7.iii Statement of internal controls  
7.iv Training & Development Policy  
**RESOLVED:** That the policies are approved as reviewed for recommendation to council

- FG/24/4/8** To receive an update information report relating to Civic Functions  
Noted
- FG/24/4/9** To receive an update information report relating to the website and communications  
**RESOLVED:** That Crewe Town Council closes its X (formally Twitter) account
- FG/24/4/10** To consider draft Ear Marked Reserves (EMR) provision for 2025/26  
Noted for approval at the next meeting of the committee. It was agreed that the Public Services Committee is requested to consider if a CCTV EMR would be of value and if so, to what level.
- FG/24/4/11** To receive the interim internal audit and recommend to council.  
**RESOLVED:** That the internal audit is recommended to council
- FG/24/4/12** To consider matters associated with council-held Community Infrastructure Levy  
**RESOLVED:**
- i. That the reviewed CIL Policy and associated forms are agreed as reviewed.
  - ii. That the Current CIL holding is progressed for delivery associated with Stonely Park and its community assets (eg allotment site) and a detailed proposal is considered by committee, when available, following local engagement.
  - iii. The clerk to engage with local elected members and then the local community.
- FG/24/4/13** To consider the draft business delivery plan as it relates to this committee  
The draft is noted for final consideration, approval and recommendation to council at the next meeting of this committee.
- FG/24/4/14** **It is recommended that Committee considers a resolution under Section 1 of the Public Bodies (Admission to Meetings) Act 1960 to exclude the public and representatives of the press from the meeting during the consideration of Items 15 and 16 on the grounds that matters contain sensitive information and by reason of the confidential nature of the business being transacted.**  
**RESOLVED:** That the meeting enters closed session
- FG/24/4/15** To consider the adequacy and appropriateness of the Proper Officer & RFO contingency arrangements  
**RESOLVED:** That the current arrangements have been reviewed and approved as appropriate, but subject to annual review.
- FG/24/4/16** To consider office accommodation  
Officers were thanked for their engagement and openness.  
**RESOLVED:**
- i. That, due to its aged condition, the office roof is replaced with slate as quoted.
  - ii. That the employee engagement and consultation responses, which have been received from all staff, have been noted.
- FG/24/4/17** To note the proposed date of the next meeting 3<sup>rd</sup> March 2025.

Meeting closed at 7.20pm  
Chair Cllr Jill Rhodes  
Clerk P Turner

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**CREWE**  
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## MINUTES of the meeting held 3<sup>rd</sup> March 2025

In attendance: Cllr Dawn Clark      Cllr Kevin Murray      Cllr Jill Rhodes  
                         Cllr John Rhodes      Cllr Dennis Straine-Francis

- FG/24/5/1** To receive apologies for absence  
Cllr Steve Hogben; Cllr Jamie Messent; Cllr Stuart Mackay; Cllr Toni Mortimer; Cllr Martin Edwards
- FG/24/5/2** To note declarations of Members' interests  
None
- FG/24/5/3** To confirm and sign the Minutes of the Finance and Governance Committee meeting held on 14<sup>th</sup> January 2025  
**RESOLVED:** That the minutes are approved as a true record of the meeting
- FG/24/5/4** Public Participation
- A period not exceeding 15 minutes for members of the public to ask questions or submit comments in relation to the published agenda items.
- None
- FG/24/5/5** To review the year to date financial position and material variances for Crewe Town Council  
The financial position was noted
- FG/24/5/6** To Consider and approve payments to date for recommendation to council between 01/01/2025 and 31/01/2025 To the value of £26,649.90  
**RESOLVED:** That the payments to the value of £26,649.90 are approved for recommendation to council.
- FG/24/5/7** To review the following Governance Documents as part of the Annual Governance Review Process:-
- i. Bring Your Own Device (BYOD) Policy
  - ii. Child Protection and Vulnerable Persons Safeguarding Policy
  - iii. Friendship and Twinning Policy
  - iv. Employee Handbook

- v. Financial and Corporate Risk Assessment
- vi. Gifts & Hospitality Policy
- vii. Mayor's Allowance Scheme

**RESOLVED:** That the policies are approved for recommendation to council

**FG/24/5/8** To receive an update information report relating to Civic Functions  
Noted

**FG/24/5/9** To receive an update information report relating to the website and communications  
Noted, thanking the communications officer for their work.

**FG/24/5/10** To consider draft Ear Marked Reserves (EMR) provision for 2025/26  
**RESOLVED:** That the Earmarked Reserves are approved for recommendation to council

**FG/24/5/11** To note progress to achieve aims of the interim internal audit recommendations  
The report was noted

**FG/24/5/12** To receive a report relating to allotments  
The report was noted

**FG/24/5/13** To consider the draft business delivery plan as it relates to this committee  
**RESOLVED:** That the committee business delivery plan is approved for recommendation to council as part of the corporate business delivery plan for 2025/26

**FG/24/5/14** To note the meeting schedule for the 2025/26 civic year.  
Noted

**FG/24/5/15** **It is recommended that Committee considers a resolution under Section 1 of the Public Bodies (Admission to Meetings) Act 1960 to exclude the public and representatives of the press from the meeting during the consideration of Item 16 on the grounds that matters contain sensitive information and by reason of the confidential nature of the business being transacted.**  
**RESOLVED:** That the meeting enters closed session for agenda item 16.

**FG/24/5/16** To consider office accommodation  
The report was noted.

**FG/24/5/17** To note the proposed date of the next meeting 29<sup>th</sup> April 2025.

Meeting closed at 6.37pm

Chair Cllr Jill Rhodes  
Clerk P Turner

# PERSONAL DATA BREACH POLICY

Adopted by Council: 25 March 2025

Planned Review Date: **March 2027**

## Introduction

This document is an integral part of demonstrating GDPR compliance to ensure personal data breaches are addressed properly, appropriately and in a timely manner.

This policy has been produced in response to GDPR Article 33 – “Notification of a personal data breach to the supervisory authority” – and GDPR Article 34 of the GDPR – “Communication of a personal data breach to the data subject”.

A breach of GDPR affecting the rights and freedoms of individuals can result in a financial penalty (up to 20 million euros).

Failure to report a breach can result in a fine of up to 10 million euros.

Crewe Town Council will be legally responsible for personal data breaches.

## What is a personal data breach?

The UK Information Commissioner’s Office (ICO) defines a personal data breach as:-

“A breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data transmitted, stored or otherwise processed”

There are three breach notification obligations:-

- Data processor to notify data controller
- Data controller to notify their Supervisory Authority (for the UK this is the ICO)
- Data controller to notify the data subject

## Reporting an incident

Any Councillor or Officer (or data processor) who becomes aware of a breach must report it immediately to the Clerk.

If the breach occurs or is discovered outside normal working hours, it must be reported as soon as is possible.

The Clerk will complete will enter the details into the Personal Data Breach Form and inform the Data Protection Officer (DPO).

## Incident investigation, containment and recovery

The DPO will firstly determine if the breach is still occurring. If so, the appropriate steps will be taken immediately to minimise the effect of the breach.

An initial assessment will be made by the DPO in liaison with Clerk to establish the severity of the breach.

The DPO and Clerk will:-

- Investigate the breach and assess the risks associated with it, for example, the potential adverse consequences for individuals, how serious or substantial those are and how likely they are to occur. The investigation will need to take into account the following:
  - the type of data involved;
  - its sensitivity;

- the protections that are in place (eg encryptions)
- what has happened to the data (e.g. has it been lost or stolen);
- whether the data could be put to any illegal or inappropriate use;
- data subject(s) affected by the breach, number of individuals involved and the potential effects on those data subject(s);
- whether there are wider consequences to the breach.
- If the breach is likely to result in a high risk of adversely affecting individuals' rights and freedoms.
- Establish whether there is anything that can be done to recover the personal data and limit the damage the breach could cause.
- Establish who may need to be notified as part of the initial containment.
- Determine the suitable course of action to be taken to ensure a resolution to the incident.

A record will be kept of any personal data breach, regardless of whether notification was required.

### **Reporting the incident to the ICO**

The DPO will establish whether the Information Commissioner's Office will need to be notified of the breach, and if so, notify them within 72 hours of when the breach was first detected.

Every incident will be assessed on a case by case basis. However, the ICO must be notified if the breach:-

- Is likely to result in a risk to the rights and freedoms of the individuals;
- Will result in a risk of damage to reputation, financial implications, confidentiality loss, and discrimination, social and economic disadvantages that may occur to the concerned individual.

The following information must be provided to the ICO:-

- The categories and approximate number of individuals concerned;
- The categories and approximate number of personal data records concerned;
- The name and details of the DPO;
- A description of the likely consequences of the personal data breach;
- A description of the measures taken, or proposed to be taken, to deal with the personal data breach and where appropriate of the measures taken to mitigate any possible adverse effects.

Breaches can be reported to the ICO via their website.

### **Notifying the affected individuals**

Individuals whose personal data has been affected by the incident, and where it has been considered likely to result in a high risk of adversely affecting that individual's rights and freedoms, will be informed without undue delay.

Notification will include:

- A description of how and when the breach occurred and the data involved;
- Specific and clear advice will be given on what the individual(s) can do to protect themselves;
- What action has already been taken to mitigate the risks;
- The contact details of the DPO;
- Contact details for Crewe Town Council for further information or to ask questions on what has occurred.

Once the incident has been contained, the DPO will carry out a full review of the causes of the breach; the effectiveness of the response(s) and whether any changes to systems, policies and procedures should be undertaken.

Existing controls will be reviewed to determine their adequacy, and whether any corrective action should be taken to minimise the risk of similar incidents occurring.

The review will consider:-

- where and how personal data is held and where and how it is stored;
- where the biggest risks lie including identifying potential weak points within existing security measures;
- whether methods of transmission are secure, sharing minimum amount of data necessary;
- staff awareness;
- implementing a data breach plan and identifying a group of individuals responsible for reacting to reported breaches of security.

The DPO will keep a record of all data breaches, comprising of the facts, effects and remedial actions

### **Rehearsal of the incident response procedure**

The Clerk and DPO will, at least once year, rehearse the personal data breach procedure through a scenario in which a personal data breach has occurred. The purpose of this is to ensure the response is effectual.

Following the conclusion of the rehearsal the DPO and Clerk will hold a debrief.

The breach response procedure will be revised and reissued it if necessary.

Councillors and officer will be informed of any changes to the procedure.

Notification of a personal data breach to the supervisory authority.

1. In the case of a personal data breach, the controller shall without undue delay and, where feasible, not later than 72 hours after having become aware of it, notify the personal data breach to the supervisory authority competent in accordance with Article 55, unless the personal data breach is unlikely to result in a risk to the rights and freedoms of natural persons. Where the notification to the supervisory authority is not made within 72 hours, it shall be accompanied by reasons for the delay.
2. The processor shall notify the controller without undue delay after becoming aware of a personal data breach.
3. The notification referred to in paragraph 1 shall at least:-
  - a) Describe the nature of the personal data breach including where
  - b) possible, the categories and approximate number of data subjects concerned and the categories and approximate number of personal data records concerned;
  - c) Communicate the name and contact details of the data protection officer or other contact point where more information can be obtained;
  - d) Describe the likely consequences of the personal data breach;
  - e) Describe the measures taken or proposed to be taken by the controller to address the personal data breach, including, where appropriate, measures to mitigate its possible adverse effects.
4. Where, and in so far as, it is not possible to provide the information at the same time, the information may be provided in phases without undue further delay.
5. The controller shall document any personal data breaches, comprising the facts relating to the personal data breach, its effects and the remedial action taken. That documentation shall enable the supervisory authority to verify compliance with this Article.

### **Annex: Recital 34**

GDPR Communication of a personal data breach to the data subject

1. When the personal data breach is likely to result in a high risk to the rights and freedoms of natural persons, the controller shall communicate the personal data breach to the data subject without undue delay.
2. The communication to the data subject referred to in paragraph 1 of this Article shall describe in clear and plain language the nature of the personal data breach and contain at least the information and measures referred to in points (b), (c) and (d) of Article 33(3).
3. The communication to the data subject referred to in paragraph 1 shall not be required if any of the following conditions are met:
  - a. The controller has implemented appropriate technical and organisational protection measures, and those measures were applied to the personal data affected by the personal data breach, in particular those that render the personal data unintelligible to any person who is not authorised to access it, such as encryption;
  - b. The controller has taken subsequent measures which ensure that the high risk to the rights and freedoms of data subjects referred to in paragraph 1 is no longer likely to materialise;
  - c. It would involve disproportionate effort. In such a case, there shall instead be a public communication or similar measure whereby the data subjects are informed in an equally effective manner.
4. If the controller has not already communicated the personal data breach to the data subject, the supervisory authority, having considered the likelihood of the personal data breach resulting in a high risk, may require it to do so or may decide that any of the conditions referred to in paragraph 3 are met.



# **CREWE TOWN COUNCIL**

## **PERSONAL DATA COMPLAINTS POLICY**

**Adopted by Council: 25 March 2025**

**Planned Review Date: March 2027**

### **Introduction**

The Data Protection Act 2018 (DPA 2018), gives data subjects rights in relation to their personal data which are detailed further in this policy. In addition, the Privacy and Electronic Communications Regulations (PECR) which sits alongside the DPA 2018 gives people specific privacy rights in relation to electronic communications such as marketing calls, emails, texts, cookies and associated technologies.

### **Processing personal information**

This means obtaining, recording or holding the personal information or carrying out any operation or set of operations on the information, including:

- organising, adapting, storing or altering it
- retrieving, consulting or using the information or data
- disclosing the information or data by transmission, dissemination or otherwise making it available
- aligning, combining, blocking, erasing or destroying the information or data. regardless of the technology used.

### **Personal Data and Data Subjects**

'Personal data' means any information relating to an identified or identifiable natural person ('data subject'); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person. Personal data we gather may include: individuals' phone number, home address, email address, educational background, financial and pay details, details of education and skills, marital status, nationality, and CV etc.

### **Data subjects' rights**

Individuals have rights to their data under data protection legislation which we must respect and comply with to the best of our ability. We must ensure individuals can exercise their rights in the following ways:

1. Right to be informed
  - Providing privacy notices which are concise, transparent, intelligible and easily accessible, free of charge, that are written in clear and plain language, particularly if aimed at children.

- Keeping a record of how we use personal data to demonstrate compliance with the need for accountability and transparency.
2. Right of access
    - Enabling individuals to access their personal data and supplementary information
    - Allowing individuals to be aware of and verify the lawfulness of the processing activities
  3. Right to rectification
    - We must rectify or amend the personal data of the individual if requested because it is inaccurate or incomplete. This must be done without delay, and no later than one month. This can be extended to two months where valid reason(s) have been identified.
  4. Right to erasure
    - We must delete or remove an individual's data if requested and there is no compelling reason for its continued processing.
  5. Right to restrict processing
    - We must comply with any request to restrict, block, or otherwise suppress the processing of personal data.
    - We are permitted to store personal data if it has been restricted, but not process it further. We must retain enough data to ensure the right to restriction is respected in the future.
  6. Right to data portability
    - We must provide individuals with their data so that they can reuse it for their own purposes or across different services.
    - We must provide it in a commonly used, machine-readable format, and send it directly to another controller if requested.
  7. Right to object
    - We must respect the right of an individual to object to data processing based on legitimate interest or the performance of a public interest task.
    - We must respect the right of an individual to object to direct marketing, including profiling.
    - We must respect the right of an individual to object to processing their data for scientific and historical research and statistics.
  8. Rights in relation to automated decision making and profiling
    - We must respect the rights of individuals in relation to automated decision making and profiling.
    - Individuals retain their right to object to such automated processing, have the rationale explained to them, and request human intervention.

## **What is a complaint?**

A complaint is an expression of dissatisfaction about the Council's handling of a data subject's personal data or the data of the individual they represent. **This can include dissatisfaction with how the Council has responded to a previous subject access request.**

## **Scope**

This policy addresses complaints made by data subjects regarding the use of their personal data and previous responses(s) to their subject access requests.

## **Responsibilities**

The council; has overall responsibility for this policy but has delegated day-to-day responsibility for overseeing its implementation to the clerk. All relevant members of staff have been made aware of the policy.

All Employees are responsible for ensuring that any complaints that are made in relation to this policy are reported to the clerk.

The Council will review this policy annually to ensure that its provisions continue to reflect best practice.

## **Making a Complaint**

Data subjects can make a complaint relating to the Council's use of personal data. Complaints should be sent directly to the clerk at :..... An officer of the council will normally acknowledge the complaint within 5 working days, subject to council resources and annual leave commitments.

The Council will only accept a complaint from a data subject's representative, if the representative provides the data subject's written consent authorising the representative to act on the data subject's behalf in relation to the complaint.

If there is any doubt about the identity of the complainant the Council will first seek to verify the data subject's identity or third party's entitlement to act on behalf of the individual. The forms of identification that are acceptable from a data subject are as follows;

- a. Passport
- b. Driving Licence
- c. For third parties the identification requirements will vary dependent on their relationship to the data subject. Therefore, these will be assessed on a case by case basis.

## **Investigation and Complaint Outcome**

Once all identification requirements have been met, the investigation will be carried out and responded to normally within one month or earlier without undue delay. If further

clarification is required from the complainant or more time is required for the response to be completed the Council will inform the complainant prior to the original deadline.

The complaint outcome will be communicated to the complainant in writing.

## **Review**

If the complainant does not agree with the outcome, they can request a review of the decision. This request must be made within one month of the original decision being communicated and should be sent to the clerk at ..... The decision will be internally reviewed and responded to by a nominated individual within one month from the receipt of the request for review. Once the internal review has been completed, the Council will communicate the outcome in writing.

## **Manifestly unfounded, and/or excessive complaints**

In some circumstances the Council can refuse to investigate and respond to the complaint. This will be when a complaint is deemed to be manifestly unfounded, and/or excessive. Each complaint will be considered on a case by case basis by applying the following factors:

- a. the data subject has explicitly stated that they intend to cause disruption (whether in the complaint, or in other correspondence), and has threatened individuals;
- b. the data subject has made unsubstantiated accusations against individuals, and is persisting in those accusations;
- c. the data subject is targeting particular individuals, against whom they have a personal grudge;
- d. the data subject makes frequent complaints intended to cause disruption; and
- e. the data subject continues to repeat the substance of previous complaints which have already been investigated.

Where a complaint is deemed to be manifestly unfounded and/or excessive, the Council will contact the individual and in a reasonable timeframe explain to them:

- a. the reasons for refusing to consider the complaint;
- b. their right to make a complaint to the ICO; and
- c. their right to pursue their data subject rights through a judicial remedy.

## **Independent External Review of Complainant Issues**

If the complainant remains dissatisfied, they can escalate their complaint to the Information Commissioner's Office (the "ICO"). Information about how to make a complaint to the ICO can be found here: <https://ico.org.uk/make-a-complaint/>

In order to respond to the complaint, the Council will investigate the complaint based on the information provided by the ICO. The cooperation of any staff/members able to assist with the investigation will be required. The reason for the investigation may need to be disclosed to the relevant staff/members. The Clerk will submit an evidenced response to the ICO after consultation with the Council.

# CREWE TOWN COUNCIL

## STATEMENT OF INTERNAL CONTROLS

Approved: March 2025

Version: 1

Date To Be Reviewed: March 2026

## **1. SCOPE OF RESPONSIBILITY**

Crewe Town Council (the Council) is a local authority funded largely by public money and is responsible for ensuring its business is conducted in accordance with the law and proper standards, and that public money is safeguarded, properly accounted for, and used economically, efficiently and effectively.

In discharging this overall responsibility, the Council is also responsible for ensuring that there is a sound system of internal control which facilitates the effective exercise of the Council's functions and which includes arrangements for the management of risk.

## **2. THE PURPOSE OF THE SYSTEM OF INTERNAL CONTROL**

The Council's system of internal control is designed to manage risk to a reasonable level rather than to eliminate all risk of failure. It can therefore only provide reasonable and not an absolute assurance of effectiveness. The system of internal control is based on an ongoing process designed to:

- identify and prioritise the risks to the achievement of the Council's policies, aims and objectives,
- evaluate the likelihood of those risks being realised, and the impact should they be realised,
- manage them effectively and economically,
- The system of internal control accords with the practices set out in the Governance and Accountability for Smaller Authorities in England (March 2021).

## **3. THE INTERNAL CONTROL ENVIRONMENT**

### **3.1 The Council**

The Council reviews its obligations and budgets and the level of precept required for the following year between July and January each year. The full Council meets at least once a month and monitors progress against its aims and objectives at each meeting by reviewing and ratifying all Committee decisions. The Council carries out regular reviews of its internal controls, systems and procedures.

### **3.2 Town Clerk/Responsible Financial Officer**

The Council has appointed a Town Clerk who acts as the Council's advisor and administrator. The Town Clerk is also the Council's Responsible Financial Officer. The Clerk manages and administers the Council's finances and is responsible for the day-to-day compliance with laws and regulations which the Council is subject to and for managing risks as well as ensuring adherence to the Council's procedures, control systems and policies.

### **3.3 Payments**

The Council has adopted Financial Regulations, based on the National Association of Local Council's model which set parameters for the Council's financial operations. The majority of payments are made by BACS with the facility for cheque payments drawn on a bank account in the name of Crewe Town Council. A list of payments due together with invoices is prepared, circulated to the council's Chairs (Council and committees) and authorised by two members before payment. A schedule of payments made is presented to the Finance Committee meetings for recommendation to Council for ratification and approval. Two Members of Crewe Town Council must sign every cheque, check the invoices and initial the cheque counterfoil.

### **3.4 Orders for work, goods and services**

In line with the adopted Financial Regulations where the council intends to procure or award a public supply contract, public service contract or public works contract as defined by The Public Contracts Regulations 2015 ("the Regulations") which is valued at £30,000 or more, the council shall carry out due diligence before a decision is made to approve the project/contract/service going out to tender.

### **3.5 Income**

The Council operates sales ledger through its software allowing officers to raise invoices for the sale of goods and services. To ensure the accuracy of the pricing there will be periodic checks on income invoices by a member of the finance committee. It should be noted that the Clerk has some delegated authority to vary the charges from an income price list depending on the potential for secondary spend, therefore councillor checks would on these occasions ensure there is appropriate delegated authority for the pricing decision made.

### **3.6 Risk Assessment**

Crewe Town Council reviews its Risk Management Policy annually and regularly reviews its systems and controls.

### **3.7 Internal Audit**

The Council has appointed an independent, competent internal auditor who reports on a quarterly basis to the Council on the adequacy of its systems and procedures, internal controls and risk management.

### **3.8 External Audit**

The External Auditor is independently appointed and is currently PKF Littlejohn LLP. The External Auditor examines the Annual Return and other documents specifically requested.

#### **4. EFFECTIVENESS**

The Council has responsibility for conducting an annual review of the effectiveness of the system of internal control. The review of the effectiveness of the system of internal control is monitored by:

- The Council
- The Town Clerk/RFO who has responsibility for the design and maintenance of the internal control environment and managing risk.
- The independent internal auditor who reviews the Council's systems.
- The external auditor who makes checks using the annual return.
- The external auditor in their annual report.



## **APPENDIX 1**

The Council is required to review at least annually the effectiveness of its system of financial control.

On the recommendation of the Town Clerk and in accordance with the Council's Financial Regulations on the adoption of this policy a Councillor will undertake random inspections/checks and provide a written report to Council. The first inspection/check to be undertaken immediately and preferably bi-monthly but at least quarterly thereafter of all items listed below:

- The last review date of the Council's Standing Orders
- The last review date of the Council's Financial Regulations
- The last review date of the Terms of Reference for Committees
- The last review of the Financial Risk Assessment
- Evidence that monthly budget monitoring reports have been presented to the Finance Committee
- Evidence of quarterly bank reconciliations (checked back to original bank statements in accordance with Financial Reg. 2.2)

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## **Pro-Forma**

The Town Council is required to make arrangements for the proper administration of its financial affairs and to ensure that one officer is responsible for the administration of those affairs.

This requirement is detailed in the Local Government Act 1972 (s.151). At Prudhoe Town Council, the Administrative Officer holds the post of "responsible financial officer".

The Town Council is responsible for ensuring that its financial management is both adequate and effective. This process of management includes a sound system of internal control that includes arrangements for the management of risk.

The Town Council conducts an annual review of the effectiveness of internal control and this document is available for public scrutiny.

The Town Council maintains accounts and supporting records in accordance with the appropriate legislation and national guidelines. These accounts are available for public scrutiny.

Under the regulations, all local councils must at least once a year conduct in accordance with proper practices a review of the effectiveness of their system of internal control and publicly report the outcome.

The Annual Governance Statement in Section 1 of the annual return provides the means for local councils to report to local taxpayers on their system of internal control

### **Comments:**

<b>Proper bookkeeping</b>	<b>Date Checked</b>	<b>Evidence and/or action</b>	
Is the cashbook up to date and maintained accurately?			
Is the cashbook regularly balanced?			
Are BACS payments recorded adequately?			
Is money moved between accounts accordingly?			
Has the council formally adopted standing orders and financial regulations?			
Has a Responsible Financial Officer been appointed with specific duties?			
Have works, goods or services above the de minimus amount been competitively purchased?			
Are works, goods or services over £250 supported by a purchase order?			
Does the 'schedule of payments' match the payments made and with the correct authority?			
Are payments in the cashbook supported by invoices?			
Are invoices approved for payment by the clerk before being processed for payment?			
Are invoices passed to the RFD by the clerk and processed in a timely manner?			
Is there evidence that 2 Councillors with signing authority are involved in every transaction to a third party?			
Has VAT on payments been identified, recorded and reclaimed?			
Is s137 expenditure separately recorded and within statutory limits?			
Does a review of the minutes identify any unusual financial activity?			

Do minutes record the council carrying out an annual risk assessment?			
Are there examples where the risk assessment has been reviewed and updated throughout the year?			
Is insurance cover appropriate and adequate?			
Are internal financial controls documented and regularly reviewed?			
Has the council prepared an annual budget in support of its precept?			
Is actual expenditure against the budget regularly reported to the council?			
How does the council review Budget Spending?			
What action does the council take if a particular budget indicates that it will be over-spent			
What action does the council take if a particular budget heading is below spending expectations?			
Are there any significant unexplained variances from budget?			
Is income properly recorded and promptly banked?			
Is the council's charging policy regularly reviewed?			
Does the precept recorded agree to the council tax authority notification			
Are security controls over cash and near-cash adequate and effective?			
NA – No petty cash facility in place			
Do all staff have contracts of employment?			
Do salaries paid agree with those approved and notified.?			
Are other payments to staff reasonable and match approvals?			

Have PAYE/NIC been properly operated by the council as an employer?			
Have pension payments been properly collected and paid by the council?			
Does the council maintain an up to date asset register?			
Have asset valuations been reviewed within the last 2 years?			
Are land and building assets published on the council's website?			
Are council land and building assets inspected annually?			
Where rent is due on assets, is it reviewed regularly?			
Is there a regular bank reconciliation for each account?			
Are there any unexplained balancing entries in any reconciliation?			
Is the value of investments held summarised on the reconciliation?			
Year-end procedures			
Are year-end accounts prepared on the correct accounting basis (Receipts and Payments or Income and Expenditure)?			
Do accounts agree with the cashbook?			
Is there an audit trail from underlying financial records to the accounts?			
Where appropriate, have debtors and creditors been properly recorded?			
Has an internal audit been carried out?			
Has the internal audit report been received by the council?			
Has recommended action been taken with respect to the internal audit?			
When were end-of-year accounts available for inspection?			

Does the council publish meeting agendas and associated reports no later than 3 clear days before the meeting?			
Does the council publish meeting minutes within 30 days of the meeting?			
Does the council publish all expenditure over £500?			
Does the council publish the result of its year end internal audit?			
Does the council publish the annual governance statement for external audit?			
Does the council publish a list of councillors and responsibilities?			

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# **CREWE TOWN COUNCIL**

## **TRAINING AND DEVELOPMENT POLICY FOR COUNCILLORS AND OFFICERS**

**Adopted by Council: March 2025**  
**Planned Review Date: March 2027**

### **Introduction**

Crewe Town Council recognises that its most important resources are its Councillors and Officers and it is committed to keeping them appraised of current issues and to developing them to their potential. Some training is necessary to ensure compliance with all legal and statutory requirements.

Training can be defined as “a planned process to develop the abilities of the individual and to satisfy current and future needs of the organisation” (Chartered Institute of Personnel and Development)

The objectives of this Policy are to:-

- Encourage Councillors and Officers to undertake appropriate training and development
- Allocate training in a fair manner
- Ensure that all training is evaluated to assess its value.
- Ensure that the Town Council has the necessary skills to plan and deliver high quality services.

### **Commitment to Training**

Crewe Town Council is committed to the training and development of all Councillors and Officers to enable them to make the most effective contribution to the Council’s aims and objectives in providing the highest quality representation and services to the Town.

There are a number of benefits to training:-

- Improves the quality of the services and facilities provided by the Council.
- Enables the organisation to achieve its corporate aims and objectives.
- Demonstrates commitment to employees and acts as a motivator, attractor and retention aid.
- Enables Councillors to undertake their duties to the best of their ability.
- Improves the skill base of both Councillors and employees and aids team working.

### **Councillors**

Councillors bring a vast range of skills and experience to the Council. However, both local government and the world around it are fast changing and it is an essential investment to develop Councillors to their full potential. In addition, the Council is likely to have a number of new functions over the coming years and it will be important for Councillors fully appreciate the implications of the decisions they make.

The Council will establish a comprehensive Development Programme for Councillors, based on the following approach:-

- Skills development for individual Councillors or groups of Councillors.
- Seminars, Briefings and Workshops to raise general awareness of topical issues.
- Briefings and awareness raising prior to making a key decision or policy

A rolling programme will be established immediately following the adoption of this Policy and following normal elections and updated annually.

Certain training is identified as essential for all Councillors including:-

- Induction for new Councillors;
- General Power of Competence;
- Code of Conduct and Ethical Framework
- Equality responsibilities.
- Understanding the Planning System (for Councillors of Planning and Environment Committee).

Some Councillors may have undertaken relevant training at principal Council level or in some cases as part of their employment.

Training needs are prioritised by the Personnel Committee following advice from the Town Clerk and completion of a questionnaire by Councillors.

### **Employees**

An annual training and development plan will also be established by the Town Clerk and approved by Personnel Committee for employees and volunteers. It will however be flexible to accommodate new Officers or newly identified needs.

Training needs are determined by the appraisal process and are set as targets for individual Officers Councillors by the Town Clerk on a yearly basis. Training needs are also identified during the appointment process and by informal discussion. Although sometimes training does need to be prioritised, the Council will try to accommodate requests from Officers which are reasonable and appropriate.

Certain Officers are required to hold valid First Aider qualifications or be trained as fire wardens

Training is prioritised on the following grounds (not in priority order):-

- Legislative requirements e.g. health and safety
- Changes in relevant legislation
- Changes in systems, new working methods or equipment
- New or revised qualifications available

- The delivery of devolved or new services
- Specialist need.
- Unexpected need e.g. following a service failure or accident
- Identified competence issue

Corporate training is necessary for subjects including corporate objectives or working practices, equality, health and safety.

Other considerations include:-

- Implications of employee release for training courses upon the operational need and capacity of the Town Council
- Economic and effective means of training the employee
- Provision and availability of the training budget
- Continued professional development in line with requisite professional bodies.

All new Officers will receive induction training.

### **Resourcing training**

Sufficient funds are allocated in the budget for Officers and Councillors for training purposes with a forecast of anticipated expenditure presented to Councillors for consideration each year as part of the Budget setting process. Separate budget headings are allocated for Councillors and Officers.

### **Qualifications**

Employees may apply to take qualification training. These will be considered on an individual basis and will be dependent upon the need or priorities of the Town Council. Qualifications may include:-

- National Vocational Qualifications (NVQs)  
The Town Council view these as accrediting existing knowledge and is greatly encouraged.
- Career Personal Development (CPD)  
The Town Council supports the Career Personal Development of all its employees.
- Employees will be required to attend training courses, workshops or seminars where necessary relating to legal responsibilities and corporate standards

### **Delivery**

Councillors training, learning and development opportunities will be arranged predominately by Cheshire Association of Local Councils (ChALC). This will be supplemented as appropriate by in-house provision, the use of local training organisations and by inviting “guest speakers” to Council or committee meetings.

Most Officers training needs are catered for by ChALC, Society of Local Council Clerks (SLCC), or local colleges, again supplemented by specialist providers.

Some joint training for both Councillors and Officers is not only cost effective but often gives added value through a cross fertilisation of ideas.

Officers and Councillors attending courses are encouraged to pass on what they have learned to colleagues where appropriate.

### **Financial assistance**

The cost of training for Councillors will be paid for by the Council and reasonable associated costs such as travel and subsistence, reimbursed.

The Town Council will pay and/or assist with expenses incurred to cover the cost of tuition and examination fees for employees provided that the training is approved by the Town Clerk

Costs for travel to tuition, courses or examination will generally be paid. This will include such expenses as:-

- Course fees
- Examination fees
- Associated Councillorship fees
- The purchase of resources to complete a course or examination

Where training is provided for a qualification or exceeds the general costs of training, then employees will be expected to sign an appropriate agreement to manage the risks associated with the Council's investment in the training. If an employee fails to sit an examination within a reasonable period of time, fails to satisfactorily progress or discontinues the course, the Town Council may withdraw its support and may request reimbursement of the financial assistance the employee has received to that date

Should any absence from attending any training or courses occur, it must be reported to the Town Clerk immediately. Failure to do so may result in disciplinary action being taken.

### **Study leave**

Employees who are given approval to undertake external qualifications will be granted

- Time to attend day release courses
- Time to sit examinations
- Study time (to be discussed and agreed with the Town Clerk in advance)
- Paid leave for courses, studying and examinations

### **Training evaluation**

Records of all employee training will be kept on individual personnel files and all Member training will be recorded.

All courses and seminars are evaluated by requesting Officers and Councillors for feedback.

**Policy Review**

The Policy will be reviewed 2 years after adoption to ensure it remains current and relevant.

The Training and Development Plan for Councillors and Officers, will be reviewed and updated annually.

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# CREWE TOWN COUNCIL

## BRING YOUR OWN DEVICE (BYOD) POLICY

**Adopted by Council: 25<sup>th</sup> March 2025**

**Planned Review Date: March 2027**

### Introduction

Crewe Town Council permits Councillors the use their own smartphones and tablets of their choosing for council business.

This policy is intended fulfil the legal and regulatory obligations of the council to protect the security and integrity of personal data controlled and processed by Crewe Town Council.

Crewe Town Council reserves the right to revoke this permission if Councillors and Officers do not abide by the policies and procedures outlined below.

Crewe Town Council Councillors must agree to the terms and conditions set forth in this Bring Your Own Device (BYOD) policy in order to be able to connect their devices to the company council's network.

Crewe Town Council officers are provided with digital devices solely for the purposes of their work. Use of private devices for processing council data and work is not permitted.

### Devices and Support

- Smartphones including iPhone, Android, ~~Blackberry~~ and Windows phones are allowed
- Tablets including iPad and Android are allowed
- Laptops are allowed
- Connectivity issues may be supported by Crewe Town Council contracted ICT services but this will be on a case by case basis. In the first instance the connectivity issue should be reported to the Clerk
- The device manufacturer or their carrier should be contacted for operating system or hardware related issues.

### Security

- In order to prevent unauthorized access, devices must be password protected using the features of the device and a strong password is required to access the council network.
- Passwords must be at least six characters and a combination of upper- and lower-case letters with at least one number and one symbol.
- Passwords must be kept confidential and must not be shared with family members or third parties.
- Passwords must be changed if it is disclosed to another person or discovered.
- Devices must be encrypted
- The device must lock itself with a password or PIN if it's idle for five minutes.
- Home Wi-Fi networks must be encrypted. Caution must be exercised when using public Wi-Fi networks as public Wi-Fi networks may not be secure.
- Public data backup and transfer services ( eg Dropbox, Google Drive) must not be used
- Data must only be stored on internal memory, never on a removable memory cards
- Rooted (Android) or jailbroken (iOS) devices are strictly forbidden from accessing the network.
- All data relating to Crewe Town Council will be erased at the end of a Councillor's term or in the case of an Officer at the end of his or her employment.
- All data relating to Crewe Town Council will be erased if there is a personal data breach

- All data relating to Crewe Town Council will be erased if there is a virus or similar threat to the security of data.
- Care must be taken to avoid using approved devices in a manner which could pose a risk to confidentiality, whether by clicking on links in suspicious emails, accessing potentially harmful websites, using potentially harmful application software, using Wi-Fi facilities in public places (e.g. coffee shops or airports), or otherwise. Some apps for smartphones and tablets may be capable of accessing sensitive information.

### **Risks/Liabilities/Disclaimers**

- Lost or stolen devices must be reported to Crewe Town Council within 24 hours. Councillors are responsible for notifying their mobile carrier immediately upon loss of a device.
- Councillors ( and officers) to adhere to the Crewe Town Council's BYOD policy as outlined above.
- Councillors and officers are personally liable for all costs associated with their device.
- Crewe Town Council reserves the right to take appropriate disciplinary action (up to and including termination of employment for officers) for noncompliance with this policy.



# CREWE TOWN COUNCIL

## CHILD PROTECTION AND VULNERABLE PERSONS

### SAFEGUARDING POLICY

Adopted by Council: 25<sup>th</sup> March 2025

Planned Review Date: **March 2027**

#### Introduction

Crewe Town Council is committed to ensuring that all employees, volunteers, service users, clients and visitors are safeguarded in line with the provisions of the Working Together 2014 of the Care Act 2014 and the Mental Capacity Act 2005 (*PHSA 3.1, 3.7*)

Safeguarding means protecting an individual's right to live in safety, free from abuse and neglect. It is about people and organisations working together to prevent and stop both the risks and experience of abuse or neglect, while at the same time making sure that an individual's wellbeing is promoted including, where appropriate, having regard to their views, wishes, feelings and beliefs in deciding on any action

It must be recognised that adults sometimes have complex interpersonal relationships and may be ambivalent, unclear or unrealistic about their personal circumstances. People have complex lives and being safe is only one of the things they want for themselves

#### 1. Scope of the Policy and Procedure

The aim of this policy and procedure is to ensure, within the context of Crewe Town Council's services and activities:-

- the safety of adults at risk by outlining clear procedures and
- that all employees, volunteers, service users, clients and visitors within Crewe Town Council are clear about their responsibilities and are trained adequately
- service plans consider the need to safeguard adults at risk (*PHSA 2.4*)

#### 2. Definition of Adult at Risk

An adult at risk is a person aged 18 or over; who:-

- has needs for care and support (whether or not the local authority is meeting any of those needs), and
- is experiencing, or is at risk of, abuse or neglect, and
- as a result of those needs is unable to protect themselves against the abuse or neglect or the risk of it

This may include a person who:-

- is an older person who is frail due to ill health, physical disability or cognitive impairment;
- has a learning disability;
- has a physical disability and / or a sensory impairment / or communication difficulty e.g. autism;
- has mental health needs including dementia or a personality disorder;
- has a long-term illness / condition;
- misuses substances or alcohol;
- lacks capacity to make specific decisions;

Within the services provided by Crewe Town Council, adults at risk could be present in any group or session, at any time so this safeguarding policy statement is applicable throughout all of Crewe Town Council activities and provision. In the case of suspected abuse initially staff, trustees or volunteers should raise an alert and submit this to the named Safeguarding Lead who will contact the Cheshire East Adult Social Care see below, and other authorities as applicable. *(PHSA 4.3)*

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### What is abuse?

Abuse of an adult can take many forms. Abuse is a violation of an individual's human and civil rights by any other person or persons. It can take a variety of forms and can be both overt and covert. The following list is not exhaustive, but is illustrative of the kinds of abuse that might be experienced:-

- Physical (including Female Genital Mutilation and Honour Based Violence)
- Domestic Abuse
- Psychological
- Sexual abuse
- Financial or material abuse
- Modern Slavery and Human Trafficking
- Neglect and Acts of Omission
- Discrimination abuse
- Organisational abuse
- Self-Neglect
- Deprivation Of Liberty

### 3. Standards

(a) Crewe Town Council staff and contractors (*PHSA 2.3*) are required to:-

- Where appropriate and required by regulations, have a Disclosure and Barring Service (DBS) check when they commence employment. Where this has not been undertaken staff will not be allowed to work with adults unless supervised by a member of staff who has had a clear DBS check. (*PHSA 7.2*).
- Demonstrate respect for all service users as individuals in all matters.
- Reflect on their own approach and style, recognising the inherent power their position bestows.
- Undertake relevant training in safeguarding, disclosure and diversity matters. Ask a senior member of staff if they have any uncertainties about how to deal with a specific service user. (*PHSA 7.1*).
- Ensure that all service users experience a suitable and supportive environment to encourage service user disclosure of any issues which might affect the way in which they should be treated.
- Ensure all service users are aware of our Equality and Diversity policy and that they know how to complain if they become victims of harassment bullying, unfair treatment or harassment.
- Ensure a diverse range of services and training that is sensitive to difference.
- Invite and encourage constructive feedback from service users about standards and styles of behaviour and promote an open and honest culture of respect for diversity.
- Deal with complaints of abuse, unfair treatment or harassment and bullying promptly, sensitively, confidentially and in accordance with procedures.
- Ensure that all persons working for or providing services to Crewe Town Council are provided with a briefing on these safeguarding policies and procedures before any work is undertaken or any services delivered.
- Report any incidents immediately to any relevant partners or commissioners.

(b) Service users, clients, volunteers and visitors are required to:-

- Help prevent inappropriate behaviour by challenging and reporting behaviour that appears to be causing distress to others.
- Support an open, constructive environment within which diversity is valued positively.

(c) Dealing with claims of abuse perpetrated by internal members of staff

This Policy makes it clear how staff are expected to perform when dealing with all service users including adults at risk. It specifically ensures that claims made of abuse by internal staff will be investigated and dealt with.

#### **4. Safeguarding Lead**

The details of the named contact for Crewe Town Council is the Town Clerk

The named person will have full awareness of the policy and procedures guidelines and have attended training on safeguarding endorsed by the local Safeguarding Board.

The named contact will be a single point of contact for the organisation in relation to:-

- Child Sexual Exploitation
- Female Genital Mutilation
- Prevent
- Domestic Abuse
- Honour Based Violence
- Forced Marriage
- Mental Capacity Act
- Deprivation of Liberty Safeguards
- Trafficking / Modern Slavery

#### **Safeguarding Procedure**

##### **1. First Steps**

If you think abuse has or may have occurred act immediately. It is the responsibility of the person first becoming aware of a situation where there may be an adult subject to, or at risk of, abuse to make safe and deal with the immediate needs of the person. This may mean taking reasonable steps to ensure the adult is in no immediate danger and seeking medical treatment if required as a matter of urgency.

Do NOT discuss the allegation of abuse with the alleged perpetrator.

Do NOT disturb or destroy articles that could be used in evidence. Where an assault of some kind is suspected do not wash or bathe the person unless this is associated with first aid treatment necessary to prevent further harm.

Do NOT discuss concerns or disclosures with other members of staff other than the safeguarding lead. *(PHSA 3.2)*

If the allegation is about a staff member or volunteer of any organisation, ensure that the allegation is properly managed.

Contact the police if it is thought a crime has just been committed. Telephone 101 or 999 if an emergency

Record details of the allegation as soon as possible somewhere that can be kept secure. Include:-

- a) The allegation or concerns, including the date and time of the incident,
- b) What the adult at risk said about the abuse and how it occurred or what has been reported to you.
- c) The appearance and behaviour of the victim.
- d) Any injuries observed.
- e) Whether any dependants are also at risk *(PHSA 4.4) (PHSA 1.3)*

2. If the allegation is against a member of staff a volunteer or a service user of Crewe Town Council *(PHSA 3.6)*

Crewe Town Council will ensure that any allegations made against members, or a member of staff will be dealt with swiftly and in accordance with these procedures:-

- The worker must ensure that the vulnerable adult is safe and away from the person against whom the allegation is made.
- The named person for safeguarding should be informed immediately.
- In the case of an allegation involving the named person, alternative arrangements should be sought to ensure that the matter is dealt with by an independent person.  
(Note: this could be a committee member, director or anyone within the organisation that is in a senior position within the organisation and believed to be independent of the allegations being made).
- The named person should contact the local authority social services team for advice on how to proceed with the immediate situation. Outside of working hours the Emergency Duty Team can give advice and / or in the event of an emergency situation arising, the police.
- The individual who first received / witnessed the concern should make a full written record of what was seen, heard and/or told as soon as possible after observing the incident / receiving the report. It is important that the report is an accurate description. The named person (if appropriate) can support the worker during this process but must not complete the report for the worker. This report must be made available on request from either the police and / or social services.
- Regardless of whether a police and / or social services investigation follows, Crewe Town Council will ensure that an internal investigation takes place and consideration is given to the operation of disciplinary procedures. This may involve an immediate suspension and/or ultimate dismissal dependant on the nature of the incident.
- Whistle blowing will not prejudice the position or prospects of Crewe Town Council staff or volunteers  
(PHSA 3.3)

3. Bring the concern to the attention of your Safeguarding Lead

It is the responsibility of the Safeguarding Lead to:-

- 1) Decide without delay on the most appropriate course of action once the allegation or suspicion of abuse has been raised.
- 2) Deal with any immediate needs:-
  - a) Ensure that the victim of the alleged abuse is safe
  - b) Ensure that any necessary emergency medical treatment is arranged
  - c) Ensure that no forensic evidence is lost
  - d) If the alleged perpetrator is also an adult at risk, ensure that another member of staff / manager is allocated to attend to their needs and ensure that other service users are not put at risk.
- 3) Clarify the facts stated by the member of staff but do NOT in any circumstances discuss the allegation of abuse with the alleged perpetrator or, if possible, the victim.
- 4) Check that the circumstances fall within the safeguarding adult's procedure i.e. meeting the definition of abuse as defined in this Policy and Procedure.
- 5) Address issues of consent and confidentiality, taking care to not promise confidentiality
- 6) A formal referral must be made on the same day as the alert is raised when:
  - A crime has been, could have been, or yet could be committed.
  - There is a suspicion that an abuse has taken place.
  - The allegation involves a child
  - The alleged perpetrator is themselves an adult at risk.
  - They are unsure if abuse has taken place
- 7) Where a decision is made NOT to refer, the alert must be recorded, with the reasons for the decision not to refer.

- 8) All incidents, allegations of abuse and complaints must be recorded, monitored and available for internal and external audit. *(PHSA 2.1, 2.2)*

|

### The Referral Stage

This involves bringing the concern regarding alleged abuse or potential abuse formally to the attention of the following authorities as appropriate:-

- All referrals should be made to: **Cheshire East Adult Social Care**. The following number should be called **0300 123 5010** or **0300 123 5500**
- The police if you think a crime may have been committed – Telephone **101** and specify it is a safeguarding issue (**999** in an emergency).
- If a child is also at risk, contact **Cheshire East Children’s Services**. The following number should be called **0300 123 5012** or **0300 123 5500**
- Outside normal office hours, or on weekends or Bank Holidays, contact should be made for children’s and adults on the **out of hours** number **0300 123 5022** or **0300 123 5500**

The person making the referral should ideally have the following information available; however, the lack of any of this information should not delay the referral:-

- The name of the adult
- Date of birth and age
- Address and telephone number
- Why the adult is considered to be at risk
- Whether consent has been obtained for the referral, and if not the reasons e.g. the adult lacks mental capacity or there is an over-riding public interest (e.g. where other adults or children are at risk)
- What the person involved has said they want to happen next (the referral needs to be made, with details of those involved even if the person has not given consent, but this needs to be included in the information given)
- Whether there are any concerns or doubts about the mental capacity of the adult at risk
- Whether the police are aware of the allegation, and whether a police investigation is underway
- If possible, use the Cheshire East Safeguarding referral form (Appendix 2)

### What happens next?

The designated lead should receive acknowledgement of the referral from the relevant agency and be given feedback about what happens next. This will not always be appropriate to pass on to the person completing the first account report.



**Appendix 1**  
**Crewe Town Council**  
**Safeguarding Action Plan**

<b>Action</b>	<b>Responsible Person</b>	<b>Date to be completed by</b>	<b>Date completed</b>	<b>Evidence</b>
Incidents, allegations and complaints are monitored, and lessons learnt are fed into planning				
All staff and volunteers are trained on safeguarding [including who the lead is, how to act, Mental Capacity and Deprivation of Liberty] through induction training and mandatory refresher courses <i>(PSA 1.2, 1.3, 8.2)</i>				
Service developments are informed by the views of adults and carers <i>(PHSA 4.1, 4.2)</i>				
Staff and volunteers working with children and adults at risk receive regular support and supervision <i>(PHSA 8.3)</i>				
All staff understand the practical implications of the safeguarding policy and procedure				
Safer Recruitment policy for both staff and volunteers is in place				

**Appendix 2  
Cheshire East Council Adult Safeguarding Referral Form**



**ADULT SAFEGUARDING FIRST ACCOUNT REPORT**

**To be filled in by the person who heard, saw or suspects that abuse has happened.**

- Crewe: [Creweandnantwichadultsocialcareteam@cheshireeast.gov.uk](mailto:Creweandnantwichadultsocialcareteam@cheshireeast.gov.uk)  
 Congleton: [Congletonandsandbachadultsocialcareteam@cheshireeast.gov.uk](mailto:Congletonandsandbachadultsocialcareteam@cheshireeast.gov.uk)  
 Wilmslow: [Wilmslowandknutsfordadultsocialcareteam@cheshireeast.gov.uk](mailto:Wilmslowandknutsfordadultsocialcareteam@cheshireeast.gov.uk)  
 Macclesfield: [Macclesfieldadultsocialcareteam@cheshireeast.gov.uk](mailto:Macclesfieldadultsocialcareteam@cheshireeast.gov.uk)  
 CMHT Macc: [MentalhealthMaccAdmin@cheshireeast.gov.uk](mailto:MentalhealthMaccAdmin@cheshireeast.gov.uk) – 01625 505696  
 CMHT Crewe: [MentalhealthCreweAdmin@cheshireeast.gov.uk](mailto:MentalhealthCreweAdmin@cheshireeast.gov.uk) – 01270 655287

**For people already open to CMHT**

- Macclesfield Hospital Social Work Team / Leighton Hospital Social Work Team:  
[Macclesfield.hospital@cheshireeast.gov.uk](mailto:Macclesfield.hospital@cheshireeast.gov.uk)  
[Leightonsocialworkteamadmin@cheshireeast.gov.uk](mailto:Leightonsocialworkteamadmin@cheshireeast.gov.uk)

**For people in hospital**

<b>DATE:</b>	<b>TIME:</b>
<b>NAME OF ADULT AT RISK:</b>	
<b>D.O.B:</b>	
<b>PARIS ID:</b>	
<b>ADDRESS:</b>	
<b>POSTCODE:</b>	

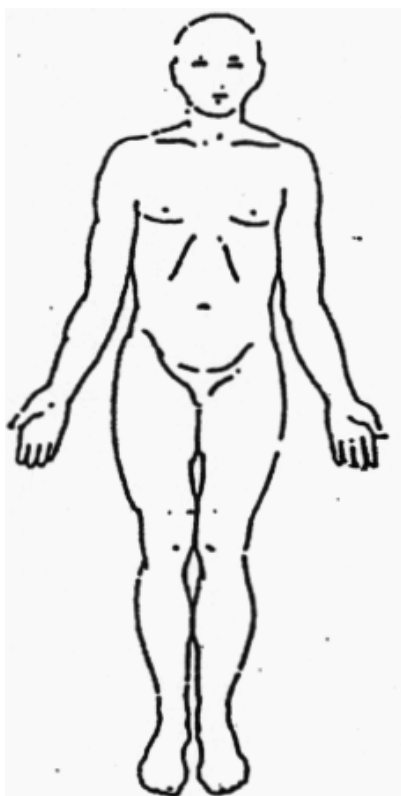
<b>NAME OF GP:</b>
<b>ADDRESS:</b>
<b>POSTCODE:</b>

<b>PERSON REPORTING THE INCIDENT:</b>
NAME ..... TEL .....
RELATIONSHIP TO ALLEGED PERSON AT RISK: .....
<b>Account</b>
Please write below a factual account of what you saw or heard. Please continue on further sheets as required, number them, and sign and date the statement as it may be used in evidence. Suggestions for inclusion in the account:

*What happened? (tell me, describe to me, explain to me)*  
*When did it happen? Who is involved? Where did it happen? (continue on extra sheets if required)*

Continued...

Continued...



**Office use only:**

Action taken by receiving team:

S42 Enquiry  Non S42  Complaint  Quality of Care issue

Needs assessment / Carers assessment

**BLANK**

# CREWE TOWN COUNCIL

## FRIENDSHIP AND TWINNING POLICY

Adopted by Council: 25<sup>th</sup> March 2025

Planned Review Date: **March 2027**

### Background

Twinning was widely promoted after World War Two to engender reconciliation and build relationships. Although twinning per se may not meet the needs of modern generations, the notion of friendship still has relevance in today's society. There are approximately 2,000 twinning arrangements in Britain and 75% are with French and German authorities

There is no fixed definition or model of town twinning or partnership arrangements. A twinning link is customarily defined as a friendship agreement involving co-operation between two communities in different countries, endorsed by both local authorities. The two twinned communities organise projects and activities around a range of issues and develop an understanding of historical, cultural and lifestyle similarities and differences. These activities should involve a wide range of community members and in keeping with any agreements which are in place

A '*friendship*' can be seen as an affiliation between two communities that is considered and felt that it would be mutually beneficial to both parties

### History of Twinning in Crewe

Crewe has been twinned with Mâcon, France, since 1957, and Dzierżoniów, Poland, and Bischofsheim, Germany, since 1991

With the historical connection at its foundation, Crewe Town Council hopes to practicably and effectively establish a sustainable civic and community friendship with Mâcon, Dzierżoniów and Bischofsheim

It will have the added value of strengthening relationships within Mâcon, Dzierżoniów and Bischofsheim as the Town Council engages with community groups to plan and deliver friendship projects

### The Purpose and Benefits of Twinning and Friendships

- Increasing cultural awareness, including knowledge and understanding of the places of origin and understanding of the places of origin of the town's communities that can assist staff in their work and foster community cohesion;
- Instil a sense of community pride in Mâcon, Dzierżoniów, Bischofsheim and Crewe;
- Broaden horizons in all of the towns through understanding cultural, linguistic and social exchanges;
- Provide opportunities for younger people to acquire new skills and contribute positively to a partnership between all towns;

### Management

Crewe Town Council has a working relationship with the Crewe and Nantwich Twinning Association (CANTA) and welcomes reports of their activities to Crewe Town Council. Therefore, it is expected that at least one Councillor and one Officer will have the informal oversight of this function

### **Principles and Visions of Twinning and Friendship**

To promote and celebrate the culture and heritage of Mâcon, Dzierżoniów, Bischofsheim and Crewe through the following exchanges:-

- Arts, Culture, Recreation and Heritage;
- Twinning and International Relations;
- Health and Wellbeing;
- Environment and Wildlife;
- Young People and Families;
- Business and Enterprise;
- Education, Training, Volunteering and Employment;
- Vulnerable People;
- Supporting Community Organisations and Assets;
- To promote all towns and their surrounding areas as a place to be visited;

Whilst it is understood that Mâcon, Dzierżoniów and Bischofsheim are of particular importance, the Town Council requests that more activity is focussed on promoting the cultural diversity of Crewe and that CANTA engages with residents who have settled in the Town from other countries

### **Funding and Review**

Crewe and Nantwich Twinning Association will need to be self-funded

However, from time-to-time Crewe Town Council may make a financial contribution based on proposals submitted for the consideration of Councillors. Once any financial contribution is made then monies will be spent in accordance with agreed terms as stipulated by Crewe Town Council or granted to CANTA.

The policy and all such agreement will be the subject of review on a regular basis

### **Future scope**

In order for twinning and friendships to survive, endure and become more relevant as society changes it is felt that the following aims and objectives must be considered and taken into account, where resources and capacity allow, when organising activities, events and projects:-

- To encourage and increase levels of engagement and involvement in line with the principles and vision listed above;
- Increased awareness and knowledge of twinning and friendships within all towns;
- To proactively foster additional friendships with a view to entering into additional friendships;

Any future aims and objectives will be determined on the basis of how twinning and friendships develop in the interests of all parties

# CREWE TOWN COUNCIL

# EMPLOYEE HANDBOOK

Adopted by Council on 25<sup>th</sup> March 2025  
Review Date: March 2026

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Other associated documents-please see Constitution on  
Website or in Dropbox Member-Officer Protocol  
Equalities Policy



## **INTRODUCTION**

This Handbook covers important aspects of employment and we ask that you read it carefully in conjunction with the Contract of Employment given to you when you commence employment. It also sets out the Council's approved Personnel Policies and Rules of Employment.

This document supersedes all previous versions and is written to inform employees of their rights and conditions of employment but does not form part of your contract of employment. It complements the Council's Personnel Procedures which are written from a management perspective.

Crewe Town Council has adopted the collective agreement known as the "Green Book" issued by the NJC for Local Government Services (comprising representatives of employers & employees). The Green book contains four parts. Part 1 is Principles and Part 4 joint advice. It divides terms and conditions into key national conditions (Part 2) and national provisions which may be modified locally (Part 3).

The Council's Employee conditions of service as set out in this handbook, build on the Green Book. Local procedures are developed in accordance with ACAS guidelines.

The Council sets out to reward the commitment of its staff, consistent with its financial resources and to provide a satisfying and flexible working environment in which staff are given the opportunity to develop.

People are our most important asset and the quality and attitude of individuals is therefore the key to our continued success. Because of this, we will always treat each employee as an individual, and respect their rights and sensitivities.

NB. References to notifications to be made to the Town Clerk should be read as Chair of Personnel Committee when the employee concerned is the Town Clerk.

## **ABSENCES**

Absence causes reduced levels of customer service and additional pressure on remaining employees to cover, often at short notice. The Council's Absence Policy provides a framework which helps us all to manage absenteeism and provides support to everyone involved. It recognises the need for a mutually responsible and caring approach to managing absence consistently.

We do accept and understand that from time to time, our staff will be ill, may need to take time away from work to look after their family, or may need to take time off to attend to some other urgent matter. However, for the above reasons, we do view persistent absence from work as a serious matter. Dealing with long term sickness will require a different approach to that needed for repeated short-term absences.

Absence rates will be monitored within our organisation. Along with an employee's absence rate, we will always review and consider the reason for their absence and will discuss this with the employee. By taking the time to understand why our staff are absent from work, we will be able to explore options with them and hopefully find solutions that will help them to attend work regularly. We will always treat staff fairly and will not discriminate in the way we deal with absences or grant time off.

The Absence Policy requires that every employee's absence record is assessed and reviewed with them after every period of absence. The purpose of the review will be:

- To welcome the employee back to work and provide an update about any developments which have occurred during their absence
- To check that an employee is fit for work and to understand their wellbeing needs
- To see whether the Council can provide any additional support to help rehabilitation
- To review the employee's absence record & discuss any patterns of absence which are evidential, and which may cause concern.
- To discuss with the employee the impact of their absence on the Council.

The form of the review will of course vary according to each individual's absence record.

## **ABSENCE NOTIFICATION**

Employees must follow the procedure below for all periods of absence including:

- sickness
- appointments-dental/hospital etc
- other genuine emergency situations

Prior permission must be obtained from your Manager for all absence other than unexpected sickness. An Absence Record Form must be completed before the absence commences, for all absences other than unexpected sickness, injuries, or other genuine emergency situations.

Absence for reasons of sickness, injury or other genuine emergency situations must be notified as soon as possible, by telephoning your Manager by 9.30 am. (In the case of the Town Clerk, a notification will be made to the Deputy Town Clerk who will advise the Personnel Chair). It is the employee's responsibility to keep the Council advised of circumstances which are preventing the employee from attending work and their likely return date. (Text messaging is not permitted).

In the case of absence because of an emergency situation, you are entitled to take a reasonable amount of unpaid time off during working hours in order to take action alternatively you may be required to take annual holiday entitlement (or time off in lieu) to cover the period of absence. In extreme cases such as bereavement of a close family member, the Town Clerk has discretion to grant compassionate leave.

In cases of sickness of 7 calendar days or less, the Self Certification Form will be completed immediately upon return to work. Where, however, the absence is expected to or lasts for a period in excess of 7 days, Fit Certificate(s) [often referred to as Medical Certificates] will be required from a Doctor to cover the employee for the duration. Fit Certificates must be forwarded immediately by the employee. Failure to do so may result in sick pay being delayed or withheld and disciplinary action being taken. On the expiry of your fit certificate, you will be assumed to be fit for work, unless evidence is supplied to the contrary.

If you are taken ill whilst at work and need to go home, the absence must be counted as sick leave and a self-certificate completed. If you go home before 11.00am a full day's absence must be shown on the self-certificate for that day. If you leave after 11.00am a half day's absence must be shown on the self-certificate for that day. Unauthorised absence will lead to disciplinary action which may include dismissal.

Long term sick leave will be reviewed at regular intervals under the Absence Policy. If after a reasonable period you remain unable to work, the Competency Procedure may be invoked.

### **Pay during absence**

You are not entitled to be paid your wage/salary when absent from work unless authorised. However, if your absence is due to illness or injury you will qualify for Statutory Sick Pay (SSP) if you comply with the Absence Procedure. You may also qualify for Council Sick Pay to make up the difference between (SSP) and your normal salary. See the appropriate section of this handbook.

If you are absent from work due to incapacity caused through an accident and the Council has continued to pay you, the Council reserves the right to recover such sums as appropriate as part of any case for compensation pursued against a third party.

### **Holidays**

For booking holidays or time off in lieu, see Holiday Entitlement below.

## **ABSENCE MANAGEMENT PROCEDURE – EXCESSIVE SHORT-TERM ABSENCE**

While we appreciate that there are occasions when sickness absence is unavoidable, we have to be attentive to our operational and business needs at all times. Accordingly, where you have high levels of short term sickness absence, this will be assessed and reviewed periodically and an absence management procedure may be invoked. This process could ultimately result in the termination of your employment.

5 occasions of absence and/or 14 cumulative days of absence over a rolling 12 month period will normally be considered high levels of sickness absence which will result in the absence management procedure

being invoked.

All cases of absence will be assessed on an individual basis in order to offer the fairest approach to an employee's circumstances, taking into account the reason for the absences.

Our absence management procedure is non-contractual and there may be situations in which it is not appropriate to follow the procedure set out below. In particular, we reserve the right not to follow the full procedure in the event of high levels of absence during the probationary period, or within the first 2 years of your employment.

You may bring a companion with you to any meeting which takes place under the absence management procedure, who may be either a trade union representative or a colleague.

The absence management procedure will initially involve us inviting you to an absence review meeting, at which we will:

- a) Discuss the reasons for absence.
- b) Determine the likelihood of further absences.
- c) Consider whether medical advice is required.
- d) Consider what, if any, measures might improve your health and/or attendance.
- e) Consider a way forward, action that will be taken and a timescale for review and/or a further meeting under the absence management procedure.

Following the meeting, confirmation of any decision made, the reasons for it, and of the right of appeal will be given to you in writing. As an outcome of the meeting, you may be warned that your absence levels are unacceptably high and that an improvement is required.

If your absence levels fail to improve, you may be invited to a second absence review meeting, at which we will:

- (a) Discuss the reasons for and impact of your ongoing absences.
- (b) Discuss the likelihood of further absences.
- (c) If it has not been obtained, consider whether medical advice is required. If it has been obtained, consider the advice that has been given and whether further advice is required.
- (d) Consider your ability to return to/remain in your job in view both of your capabilities and our business needs and any adjustments that can reasonably be made to your job to enable you to do so.
- (e) Consider possible redeployment opportunities and whether any adjustments can reasonably be made to assist in redeploying you.
- (f) Consider a way forward, action that will be taken and a timescale for review and/or a further meeting(s).

Following the meeting, confirmation of any decision made, the reasons for it, and of the right of appeal will be given to you in writing. As an outcome of the meeting, you may be given a final warning that your absence levels are unacceptably high and that you are at risk of dismissal.

If your absence levels fail to improve, you may be invited to a third absence review meeting, at which we will:

- (a) Review the meetings that have taken place and matters discussed with you.
- (b) Consider any further matters that you wish to raise.
- (c) Consider whether there is a reasonable likelihood of you achieving the desired level of attendance in a reasonable time.
- (d) Consider the possible termination of your employment.

Following the meeting, confirmation of any decision made, the reasons for it, and of the right of appeal will be given to you in writing. As an outcome of the meeting, you may be dismissed because your absence levels are unacceptably high. Termination will normally be with full notice or payment in lieu of notice.

## ACCEPTANCE OF GIFTS, REWARDS AND HOSPITALITY

The acceptance of gifts and hospitality are particularly sensitive areas. The way in which you receive a gift/hospitality depends on the type of relationship involved and the context in which the gifts/hospitality are offered. Staff should always bear in mind the following points:

There must be nothing in your behaviour, which might give rise to a suspicion that you are acting in your own private interest, which might lead to a conflict of interest.

Your actions should never give the impression to the public; to any organisation with which you deal or to your colleagues that a gift or reward could influence the way in which you deal with any person or organisation.

Staff should always inform the Town Clerk of gifts/hospitality invitations/rewards made to them and the Town Clerk should advise the Mayor. Failure to do so will lead to serious disciplinary action up to and including dismissal.

You must comply with the Officer Code of Conduct set out as Appendix 1 to this Handbook.

## ACCOMPANIMENT

“Workers” have a statutory right to be accompanied by a fellow worker or by a trade union official, where they are required or invited by their employer to attend certain disciplinary, or grievance hearings and they make a request to be so accompanied. This right applies not only to employees working under a contract of employment, but also to workers who are not genuinely self-employed, agency workers, home workers and casuals.

The ‘companion’ will be either:

- a fellow worker (another worker of the same employer);
- a full time official employed by a Trade Union; or
- a lay trade union official or workplace representative who has been specifically certified in writing by their union to act as a companion at disciplinary or grievance hearings.

The statutory right applies to:

**Disciplinary meetings** which could result in:

- the administration of a formal warning;
- the taking of some other action, which will include dismissal;
- the confirmation of a warning issued or some other action taken.

The Council also allow an employee to be accompanied under the Appeal Procedure or Competence Procedure.

In the case of a Grievance Meeting there may be no automatic legal right for a worker to be accompanied at a fact-finding interview (an investigatory meeting) prior to a formal disciplinary meeting, although if that investigatory interview, for instance, centres on a specific individual and disciplinary proceedings are likely to follow then the right to be accompanied is likely to apply.

## ACCOMPANYING PERSON

A worker who has been requested to accompany a colleague employed by the same employer is entitled to take a reasonable amount of paid time off to fulfil this responsibility. A lay trade union official or a workplace representative is also entitled to reasonable paid time off by the employer provided that the worker who has requested to be accompanied is employed by the same employer.

Acting as a companion is voluntary and employees are under no obligation to do so.

The right to be accompanied by a trade union official is not limited to where the trade union is recognised by the employer.

The Council may, at its discretion, allow you to bring a companion who is not an employee or union official (for example, a member of your family, but not a legal representative) where this will help overcome a

particular difficulty caused by a disability or where you have language difficulties.

The companion will be allowed to participate in the hearing and to ask questions. The companion has the legal right to address the hearing but does not have the legal right to answer questions on behalf of the worker. Facilities should be made available to allow a reasonable amount of time for preparation and to confer privately during the course of the hearing.

If the designated companion cannot attend a hearing at the time proposed, the worker can suggest a reasonable alternative which must be within 5 working days of the first date suggested.

## **ADOPTION LEAVE**

Any employee who is adopting a child and meets certain qualifying conditions has the right to take 26 weeks ordinary unpaid adoption leave and the right to an additional 26 weeks of unpaid absence.

To qualify, you will need to have been continuously employed for at least 26 weeks. Statutory Adoption pay may be able to be claimed by some employees.

If this may apply to you, you are advised to discuss the matter with the Town Clerk and if necessary, with the Council's HR Advisers.

## **ALCOHOL/SUBSTANCE ABUSE**

Drugs and alcohol can have an impact on the workplace. Misuse can lead to accidents at work, reduced efficiency, poor decision making, lost productivity, absenteeism, etc, not only for the individual but also for others.

We expressly prohibit the use of "illicit substances" which we define as including any illegal drugs (Class A, B or C), any prescription drugs that have not been prescribed to you and any psychoactive substances or legal highs.

Whilst we do not want to dictate how you spend your time outside of work, you should be mindful to ensure that any consumption of an illicit substance or alcohol the night before/preceding your shift, does not render you unfit to drive or over the relevant legal limit, if you need to drive; nor should you be under the influence or unfit to work the following day/ shift.

If you are required to drive as part of your duties, you should not consume alcohol before arriving on duty or whilst on duty. It is an absolute requirement for a driver to be under the relevant legal drink-drive limit. It is illegal for any person to drive or attempt to drive a motor vehicle while unfit to drive through the use of alcohol or an illicit substance.

### Suspension

When there is reasonable belief that you are under the influence of alcohol or any illicit substance on reporting for work or during the course of work, you will be sent home immediately.

It is a criminal offence to be in possession of, use or distribute any illegal drugs. If we suspect you have committed any such offences during the course of your employment, the alleged offence will be investigated by us. This may lead to disciplinary action being taken against you up to and including summary dismissal and the matter being reported to the Police.

You must not:

- report, or endeavour to report, for duty having consumed an illicit substance, or alcohol likely to render you unfit and/or unsafe for work;

- consume or be under the influence of an illicit substance or alcohol while on duty, including during authorised breaks;
- consume or be under the influence of an illicit substance or alcohol while on our premises or any premises on which we may operate;
- be in possession of, or store any illicit substance or alcohol on your person, in personal areas such as lockers and desk drawers;
- attempt to sell or give an illicit substance to any other employee or other person during the course of your employment;
- attempt to sell or give alcohol to any other employee or other person during the course of your employment.

This also includes business functions where you are representing us.

Any breach of our rules on the misuse of illicit substances or alcohol may lead to serious disciplinary action up to and including dismissal.

### Additional rules

Special rules may apply in relation to alcohol, where we may sponsor an event for employees (e.g., Christmas or farewell events). In these circumstances any variation to the no-alcohol policy will be communicated in advance of the event.

In addition to our zero tolerance rules above, there may be other instances of misconduct at work, or absence from work, caused as a result of excessive drinking or drug taking outside of the workplace, such as lateness, absences relating to a hangover or attending work visibly hungover or smelling of alcohol. Any instances of this nature may fall short of the zero tolerance rules above, however, will still be dealt with under the normal disciplinary rules.

### Prescription drugs

You should inform us of any prescribed medication that may have an effect on your ability to carry out your work properly. Prescription drugs that cause drowsiness must not be used while at work. Failure to disclose this information will be dealt with as a disciplinary offence.

### Drugs/ alcohol dependency

Drug and alcohol dependency problems could arise for a variety of reasons and over a prolonged period of time.

If you are suffering from a drug or alcohol dependency you should advise a member of senior management of your own choosing.

We will seek to provide reasonable assistance by treating absences for treatment and/or rehabilitation as sickness absence.

If you do not finish a programme of treatment, or your recovery and return to work does not go as planned, we will meet with you to decide what further action, if any, should be taken.

However, if you are found in breach of the workplace rules as set out in this policy, you may still be subject to disciplinary action up to and including dismissal.

## **ANTI TAX-EVASION POLICY**

The Council has a zero-tolerance approach to all forms of tax evasion, whether under UK law or under the law of any foreign country.

Employees of the Council must not undertake any transactions which:

- a. Cause the Council to commit a tax evasion offence; or
- b. Facilitate a tax evasion offence by a third party.

The Council is committed to acting professionally, fairly and with integrity in all its business dealings and relationships and implementing and enforcing effective systems to counter tax evasion facilitation.

At all times, business should be conducted in a manner such that the opportunity for, and incidence of, tax evasion is prevented.

This policy applies to all persons working for the Council, and its Members, including but not limited to agency workers, seconded workers, volunteers, contractors, external consultants, third-party representatives and business partners, sponsors or any other person associated with it.

## **APPEAL PROCEDURE**

An appeal against a competency/grievance/redundancy decision must be notified to the Town Clerk, in writing, within five working days of the receipt of written confirmation of disciplinary/ competence action taken.

The appeal will be considered as soon as possible, and an invitation will be made to discuss the matter fully. An employee is entitled to be accompanied by a fellow employee or accredited trade union representative.

During the appeal meeting, the onus will be on the employee to put forward the grounds for appeal and any new evidence or mitigating circumstances which could alter the original decision. The employee can be requested to provide prior written notification of the reasons for the appeal. If any new information comes to light, we will provide you with details in writing. You will have reasonable opportunity to consider this information before the meeting. If you raise any new matters in your appeal, we may need to carry out further investigation.

Following the appeal, we may:

- confirm the original decision;
- revoke the original decision; or
- substitute for a different outcome;

The outcome of the appeal will be final, it will be notified to you in writing and copies of all correspondence, will be retained on the personnel file.

Appeals against action taken by a manager will be undertaken by the Town Clerk. Appeals against action taken by the Town Clerk will be undertaken by members of the Appeals Committee who have not been part of the original decision, or an independent person appointed by the Committee.

If an employee does not accept the annual Employee Development Review/Appraisal, and this cannot be resolved with the Manager, an appeal may be made to the Town Clerk. The EDR will be reviewed with both the Manager and employee present and the Town Clerk's decision will be final. If the original appraisal was undertaken by the Town Clerk, the review will be undertaken by the Chair or Deputy Chair of the Appeals Committee. The Town Clerk may appeal against their EDR and it will be reviewed by 3 members of Appeals Committee not involved in the original review.

## **ATTENDANCE**

The Council requires regularity of attendance from its employees. This is of the utmost importance in maintaining an efficient business and high-quality service to customers. Breaches of this requirement may invoke the Council's Disciplinary Procedures.



## **BEREAVEMENT**

If you suffer any other bereavement in your immediate family - that is, the death of a parent, spouse, brother, sister, son, daughter, in-laws, legal guardian or partner, paid leave will be allowed for the funeral. Additional compassionate leave of up to 5 days may be allowed for immediate family bereavement at the discretion of the Town Clerk. (In the case of the Town Clerk, the discretion will lie with the Chair and Vice Chair of Personnel Committee). Time off for funerals will also be allowed for more distant relatives and close friends, at the discretion of the Town Clerk (or Chair & Vice Chair of Personnel Committee).

## **BULLYING**

Workplace bullying is a separate issue from harassment, but the effects can be the same. While workplace harassment benefits from a legal definition, there is no standard definition of bullying. Within the working environment bullying can be described as the use of a position or power to coerce others by fear, oppression or threat.

The Council will not tolerate bullying behaviour at any level, and it is the responsibility of everyone, and particularly managers to do everything possible to eliminate any form of bullying which they become aware of.

Allegations of bullying will be dealt with under the Dignity at Work Policy which forms Appendix 2 of this Handbook and if appropriate the grievance or disciplinary procedure. Any employee who feels they are being bullied should consult any manager or the Town Clerk.

## **CAMERA TELEPHONES/EQUIPMENT**

It is accepted that in the course of your work that you may need to use any of the following:

- the camera function of a mobile phone
- a digital or other camera;
- a camcorder or similar device
- a tape or other recording device for sound or pictures.

You should note these rules do not restrict any confidentiality obligations in your Statement of Particulars of Employment, this Handbook, any of our policies currently in force or any other confidentiality or non- disclosure agreement. These continue in full force and effect.

## **CAR PARKING**

Some parking facilities are provided for employees' cars. However, the Council disclaims all liability, whether in negligence or otherwise, for loss of or damage to any vehicle and/or its contents, howsoever caused, whilst left on the premises.

The Council encourage employees to use a more sustainable form of transport where possible, and where a vehicle is not required for business purposes.

## **COLLECTIONS FOR CHARITIES AND FUND RAISING**

The Town Council is keen to assist legitimate charitable and community activities, provided they do not interfere with the business of the Council. To ensure this does not happen and that the cause or activity concerned is genuine, all such collections and fund-raising must receive prior authorisation from the Town Clerk. Organisers should ensure that no pressure is placed on staff to contribute.

## **COUNCIL CAR POLICY**

The Council currently does not have a policy which entitles employees to the provision of a car as part of their contract of employment or the equivalent of an annual cash payment.

For use of your own car, see Vehicles and Driving section below.

## **COUNCIL SICK PAY**

The Scheme is intended to supplement Statutory Sick Pay so as to maintain normal pay during defined periods of absence. Employees are entitled to receive Council sick pay after successful completion of their Probationary Period or after 4 months employment for the following periods, providing the Absence Procedure has been fully complied with:

During 1 <sup>st</sup> year of service	1 month full pay and 2 months half pay
During 2 <sup>nd</sup> year of service	2 months full pay and 2 months half pay
During 3 <sup>rd</sup> year of service	4 months full pay and 4 months half pay
During 4 <sup>th</sup> & 5 <sup>th</sup> year of service	5 months full pay and 5 months half pay
After 5 years of service	6 months full pay and 6 months half pay

The amounts are calculated in accordance with the Green Book. The Council has discretion to extend the period of sick pay in exceptional cases.

## **COMPETENCE PROCEDURE**

This procedure is separate from the Disciplinary Procedure and is not intended to deal with misconduct, rather cases where an employee is unable for any reason to satisfactorily carry out the work required by the job description. It provides a framework within which managers can work with employees to maintain satisfactory performance and to encourage improvement where necessary. It is for guidance and does not form part of your contract of employment.

The Council will make every effort to discuss with the employee, the reasons for the inability to satisfactorily carry out work. It will jointly with the employee, seek solutions such as offering training or development opportunities, additional equipment or if possible, changing the duties of the post. It will also look at the time or location if these are relevant. It may be necessary, dependent upon the circumstances of the competence issue, to suspend the employee on full pay, or to limit the scope of the work, whilst the necessary alternatives are investigated.

The capability issue may be associated with health or disability, the Council will seek as much information as possible and may require medical reports. The Council will see if it can make reasonable adjustments which will help you with your disability at work. The issue will never be determined on age grounds unless there are any statutory requirements.

If these options do not provide a solution, the Council will seek to offer suitable alternative employment where possible. Termination of the Contract of Employment will only be pursued as a last resort.

### **Stage 1 Competence Hearing**

In the first instance, performance issues should normally be dealt with informally between you and your manager as part of day to day management or stemming from the annual Employee Development Review. Informal discussions may be held to:

- Clarify the required standard
- Identify areas of concern
- Establish causes of poor performance
- Setting lengths for improvement and/or
- Agreeing a time scale for review

The formal procedure will be used for more serious cases, or where informal discussions have not resulted in a satisfactory improvement. The hearing will be held with your manager, another manager or the Town Clerk. You must also take reasonable steps to attend a hearing. Failure to do so without good reason may be treated as misconduct. You will be entitled to be accompanied to a formal hearing.

The purposes of the first stage hearing include:

- Setting out the required standards that are considered not to be met;
- Establishing the likely causes of poor performance;
- Allowing you the opportunity to explain the poor performance and ask relevant questions;
- Discussing measures which may help you improve your performance
- Setting targets for improvements
- Setting a time scale for review

Following the hearing, we will if we deem it appropriate to do so, give you a written warning setting out:

- The areas in which you have not met the required performance standards;
- Targets for improvements;
- Measures such as additional training, or supervision which will be taken with a view to improving performance;
- A time scale for review;
- The consequences of failing to improve within the review period, or of further unsatisfactory improvement;

The warning will normally remain active for 6 months but will be a permanent part of your personnel record. At the end of the review period:

- If your manager is satisfied with your performance, no further action will be taken; or
- If your manager feels there has been a substantial but insufficient improvement, the review period may be extended, or
- If your manager is not satisfied, the matter may be progressed to stage 2.

### **Stage 2 Competence Hearing**

If your performance does not improve within the review period, or if there are further instances of poor performance while your first written warning is still active, we will hold a second capability hearing. The Council reserve the right to proceed directly to the Stage 3 Competence Hearing where poor performance is serious enough to justify this. The purposes of the second capability hearing are similar to those of the first stage hearing but include the identification of further measure which may be appropriate.

Following the hearing, if we decide that it is appropriate to do so, we will give you a final written warning, setting out:

- The areas in which you have not met the required performance standards;
- Targets for improvement;
- Any measures, such as additional training or supervision, which will be taken with a view to improving performance;
- A further timescale for review;
- The consequences of failing to improve within the timescale or of further unsatisfactory performance;

A final written warning will normally remain active for 12 months but will form a permanent part of your personnel record.

Your performance will be monitored and at the end of the review period we will write to inform you of the next step, as follows:

- If your Manager is satisfied with your performance, no further action will be taken;
- If your Manager is not satisfied, the matter may be progressed to a stage 3 capability hearing; or
- If the Manager feels that there has been a substantial but insufficient improvement, the review period may be extended;

### **Stage 3 Competence Hearing**

If your performance does not improve within the further review period set out in the final written warning, or if there are further serious instances of poor performance while your final written warning is still active, we will hold a further capability hearing.

The purposes of the stage 3 hearing include:

- Setting out the required standards that are considered not to have been met;
- Identifying areas in which performance is still unsatisfactory;
- Allowing you the opportunity to explain the poor performance and ask any relevant questions;
- Establishing whether there are any further steps that could reasonably be taken to rectify the poor performance;
- Establishing whether there is any reasonable likelihood of the required standard of performance being met within a reasonable time; and

- Discussing whether there is any practical alternative to dismissal, such as redeployment to any suitable job that is available at the same or lower grade;

In exceptional cases where we believe that there is a reasonable likelihood of the necessary improvement being made within a reasonable time, a further review period will be set, and the final written warning extended.

If performance remains unsatisfactory and there is to be no further review period, we may:

- Redeploy you into another suitable job at the same or [if your contract permits] a lower grade; or
- Dismiss you;

Dismissal will normally be with full notice or payment in lieu of notice, unless you are guilty of gross misconduct within the meaning of our disciplinary policy, in which case we may dismiss you without notice or any pay in lieu.

## **COMPUTER NETWORK**

See IT Policy Documents included in this Handbook as Appendix 5

## **CONFIDENTIAL INFORMATION**

The Council encourages openness and the passing of information both internally; between itself and its partners and to the public. Nevertheless, during your employment you are likely to have access to confidential information relating to the Council's business or about clients or members of the public.

This may include:

- business plans, business strategy and marketing plans, not in the public arena
- financial information relating to financial results and financial forecasts, not in the public arena.
- details regarding employees and officers including the remuneration and other benefits paid to them.
- incidents and investigations relating to Town Council operations or business.
- information relating to any bids and tenders contemplated, offered or undertaken.
- confidential reports or research commissioned by or provided to the Town Council.
- any trade secrets including know-how and confidential transactions.
- details of any project on software development or any information relating to any type of replicated digital data medium including magnetic media tape, CD ROM or data designed to be circulated on the internet or any information relating to the methods, tools and techniques used by the Town Council.
- information relating to research activities, inventions, secret processes, designs, formulae undertaken
- details of any transaction, contract or dealings with any person or body in respect of which the Town Council owes an obligation of confidence to a third party.
- any information which you have been told is confidential and any information which has been given to you in confidence by clients, suppliers, or other persons.

This list is not exhaustive.

Unless acting in the proper performance of your duties, or required by law, you must not disclose to any person or body, or use, any confidential information that you obtain during the course of your employment. These restrictions apply to disclosure of confidential information to work colleagues apart from certain named individuals. These restrictions shall continue after your employment has been terminated but shall cease to apply to any information or knowledge that subsequently comes into the public domain, other than as a result of unauthorised disclosure by you.

Confidential information, in whatever format made or received by you during the course of your employment is the Council's property. You must return to the Town Council, on request or upon termination of your employment, any confidential information which belongs to the Town Council and is in your possession or under your control. You must delete, on request, all confidential information

in your possession and destroy any other documents and/or items which are in your possession or under your control and which contain or refer to any confidential information. You must not retain any copy/copies of any confidential information belonging to the Town Council.

At any time during your employment, or following termination of your employment, the Town Council may require you to provide a written undertaking that you have returned all property belonging to the Town Council including confidential information and that you have not retained any copy/copies of confidential information belonging to it.

## **CONTRACTS OF EMPLOYMENT**

A Contract of Employment will be given to each employee on the first day of employment. It will contain the main terms and conditions of employment for the specific job role.

Two copies will be issued, one to be signed and returned by the employee, the other for their retention. Minor amendments to the Contract, e.g. a change in salary, will be amended by letter. More substantial changes, e.g. a promotion, may require the issue of a replacement Contract.

Please keep your Contract, any amendments, your job description, and person specification safe for future reference.

## **DECLARATION OF INTEREST**

Staff are required to declare any interest they or a member of their family may have in accordance with the Officers' Code of Conduct.

## **DEPENDANTS**

Employees have the right to reasonable time off without pay during working hours to deal with incidents involving a dependant. (See Absence above). The Town Clerk has the discretion to allow pay for this time off in urgent cases of real need to deal with the incident. (In the case of the Town Clerk, the discretion lies with the Chair & Vice Chair of Personnel Committee).

The entitlement is to:

- provide assistance when a dependant falls ill, gives birth or is injured or assaulted.
- make arrangements for the provision of care for an ill or injured dependant
- take action in consequence of the death of a dependant.
- care of a dependant following the unexpected disruption or termination of arrangements.
- deal with an incident that involves your child and occurs unexpectedly while the child is at school/other educational establishment.

You must inform your manager of the reason for your absence and how long you expect to be absent as soon as is reasonably practicable. Time off work under this right is envisaged as being no more than one or two days in most cases.

A dependant is defined as your spouse, civil partner, child, parent, a person who lives with you other than as your employee, tenant, lodger or boarder, any other person who would reasonably rely on you for assistance if he/she fell ill or was injured or assaulted, or who would rely on you to make arrangements for the provision of care in the event of illness or injury; or in relation to the disruption or termination of care for a dependant, any other person who reasonably relies on you to make arrangements for the provision of their care.

## **CARER'S LEAVE**

You are entitled to take one week's unpaid leave to provide or arrange care for a dependant (see above for definition of a dependant). This is the maximum you can take in a single rolling period of 12 months. Part-time employees will receive a pro-rata entitlement.

You may take the leave in either individual days or half days, up to a block of one week.

You should notify the Town Clerk in advance of the day(s) that you are looking to take off. You are required to give notice by either twice the length of leave requested, or three days, whichever is the longest. We may waive this notice requirement where the other eligibility criteria of the regulations have been met.

## **DISABLED PERSONS**

The Town Council is a Disability Confident Committed employer. We aim to eliminate disability discrimination in the workplace by ensuring our processes are inclusive and accessible, following our Equal Opportunities and Diversity policy, considering all requests for reasonable adjustments, and conforming with Equality Act 2010. Should you experience any issues relating to a disability or wish to discuss your health needs, please speak to your line manager and/or the Town Clerk who will deal with this appropriately and in confidence.

## **DISCIPLINARY PROCEDURE**

### **1. INTRODUCTION**

This disciplinary procedure is designed to help and encourage employees to achieve and maintain acceptable standards of conduct and job performance at all times, including the need to:

- Fulfil the duties specified in their contract of employment.
- Be honest and act beyond suspicion of dishonesty.
- Maintain high standards of integrity and conduct to protect the council's image and reputation with the public.

1.1 This policy indicates the disciplinary procedure that will normally be followed in the event of misconduct. The following list provides examples of conduct that will normally be regarded as misconduct leading to disciplinary proceedings. The list is not exhaustive.

- Unsatisfactory time keeping.
- Time wasting.
- Absenteeism, including any absence from work during a working day without prior authorisation or instruction.
- Damage to, or unauthorised use of council property.
- Failure to comply with rules and regulations applicable to job requirements.
- Minor breaches of your contract of employment.
- Failure by an employee to perform the duties and responsibilities of his or her post to the standard expected by the council.
- Obscene language or other offensive behaviour.
- Insubordination or refusal to follow instructions.
- Any other conduct that from time to time is defined by the Council as amounting to misconduct or breach of Council General Rules.

This Procedure applies to all employees with over 2 years service, however we reserve the right to discipline or dismiss an employee without following this Disciplinary and Dismissal Procedure if they have less than 24 months' continuous service. In these circumstances we may proceed to a formal probation review or an employment review (if the matters for consideration fall outside the probation period), which are not subject to appeal.

This Procedure is for guidance and does not form part of your contract of employment. This Procedure does not apply to cases involving genuine sickness absence; proposed redundancies; or poor performance and competence.

### **1.2 GENERAL RULES**

- Employees have an obligation to ensure that they conform to the requirements of the Equalities Policy and must not act in a manner which could be considered to be of an unlawful discriminatory nature against fellow employees, customers, or other people with whom they come into contact on the Council's business.

- Employees are expected to achieve and maintain a good standard of workmanship and cleanliness and to show a conscientious approach to the job or to the detail of that job to a standard that may reasonably be expected.
- To ensure maximum efficiency, employees are engaged on the basis that they must be prepared to undertake reasonable duties other than those for which they have been specifically engaged.
- The telephone, internet, emails or postal service must not be used for private purposes without prior permission.
- Visitors are not allowed on to the premises at any time without prior authority.
- An orderly and courteous manner must be maintained in front of customers, visitors and the public.
- It is not permitted to remove material or equipment of any kind from the Council or any other place of work without prior written permission.
- The Council's or customers'/clients' time, material or equipment must not be used for any unauthorised use.
- All authorised notices displayed are expected to be read and observed.
- Employees are expected to act wholeheartedly in the interests of the Council at all times. Any conduct detrimental to its interests or its relations with its customers, suppliers, the general public or damaging to its public image shall be considered to be in breach of the Council's rules.
- Employees must not perform, arrange, or carry out any work or activity which could be considered to be in competition with or which adversely affect in any way the Council's interests.
- Employees must act in accordance with the Council's operating procedures and policies.
- Employees must take reasonable care of the health and safety of employees and third parties.
- Comply with all reasonable instruction given by your manager.
- Comply with the Council's rules for IT and social media.
- Comply with Data Protection legislation and procedures.

1.3 For first instances of minor misconduct, the employee's manager or Town Clerk may speak to the employee informally before implementing a formal disciplinary procedure. However, there is no obligation for the employee's manager or Town Clerk to do this.

## 2. SCOPE

The procedure applies to all employees of Crewe Town Council.

## 3. VERBAL WARNINGS

Verbal Warnings are issued by a manager or the Town Clerk (or in the case of the Town Clerk, nominated members of Personnel Committee) for most first instances of general misconduct, depending on the seriousness of the offence. If the employee is given a Verbal Warning, he or she will be warned of the likely consequences of any further disciplinary offences or a failure to improve his or her conduct to the satisfaction of the Council. A note confirming the Verbal Warning will be placed on the employee's personnel file. A Verbal Warning will normally remain in force for 6 months but remain permanently on your Personnel record.

The Verbal Warning stage of the procedure may be omitted if the offence is of a sufficiently serious nature.

## 4. FIRST WRITTEN WARNING

In the case of a serious offence or repetition of an earlier minor offence the employee will normally be given a First Written Warning. A First Written Warning will be issued by the employee's manager or Town Clerk (or in the case of the Town Clerk, nominated members of Personnel Committee) and will set out:

- i. the nature of the offence and the improvement required (if appropriate) and over what period;
- ii. the likely consequences of any further offence or failure by the employee to improve their conduct to an acceptable standard;
- iii. that further offences will result in more serious disciplinary action; and
- iv. the employee's right of appeal.

A first Written Warning will normally remain in force for 12 months but remain permanently on your Personnel Record. The First Written Warning stage of the procedure may be omitted if the offence is of a sufficiently serious nature.

## 5. FINAL WRITTEN WARNING

If further misconduct occurs within the time period specified in a First Written Warning, or if the misconduct is sufficiently serious, the employee will be given a Final Written Warning. A Final Written Warning will be issued by the Town Clerk (or in the case of the Town Clerk, nominated members of Personnel Committee) and will set out:

- i. the nature of the offence and the improvement required (if appropriate) and over what period;
- ii. the likely consequences of any further offence or a failure by the employee to improve their conduct to an acceptable standard;
- iii. that further offences will result in more serious disciplinary action up to and including dismissal; and
- iv. the employees right of appeal.

Final Written Warnings may also be issued in circumstances where the misconduct does not amount to gross misconduct but is sufficiently serious enough to warrant only one written warning. A Final Written Warning will normally remain in force for 12 months but will remain permanently on your personnel records.

## 6. STANDARD COUNCIL DISCIPLINARY PROCEDURE

- 6.1 The Council will investigate the alleged misconduct and will establish the facts surrounding the complaint as necessary, taking into account the statements of any available witnesses.
- 6.2 The Council will set out in writing the alleged conduct or other circumstances which lead the Council to contemplate dismissing the employee or taking disciplinary action against the employee and the basis for the allegation and will send the employee a copy of the statement inviting the employee to attend a disciplinary meeting to discuss the matter. The employee will be provided with a reasonable opportunity to consider his or her response to the information provided in the statement before attending the meeting. The employee must take all reasonable steps to attend the meeting.
- 6.3 Disciplinary meetings will normally be convened within 10 working days of the Council sending the employee the written statement referred to in 6.2 above. The employee may be accompanied to any disciplinary meeting by a fellow employee or by a representative of a trade union. The Council will be represented by the employee's manager or Town Clerk, an advisor to the Council, or if the disciplinary action is against the Town Clerk, members of Personnel Committee.
- 6.4 If the time or date proposed for the meeting is inconvenient (either for the employee or for the Employee's companion, should he or she wish to be accompanied to the meeting pursuant to 6.3 above) the employee may ask to postpone the meeting by up to 5 working days.
- 6.5 The meeting may be adjourned to allow matters raised during the course of the meeting to be investigated, or to afford the Council's representative(s) time to consider their decision.
- 6.6 After the meeting the Council will inform the employee of their decision and any applicable sanction within 5 working days. The meeting may be reconvened for this purpose. The decision will be confirmed to the employee in writing.
- 6.7 If the employee wishes to appeal against the decision, he or she must notify the Council in writing within 5 days of receiving written notice of the decision.
- 6.8 If the employee notifies the Council that he or she wishes to appeal, the employee will be invited to attend a disciplinary appeal meeting before the Council's Appeals Committee. The employee must take all reasonable steps to attend that disciplinary appeal meeting. The employee has the right to be accompanied to a disciplinary appeal meeting by a fellow employee or by a representative of a trade union.
- 6.9 A disciplinary appeal meeting will normally be convened as soon as possible following notification that the employee wishes to appeal. If the meeting date is inconvenient for the employee or the employee's companion, he or she may ask to postpone the meeting by up to 5



working days.

- 6.10 The appeal hearing will:
- Consider any new evidence the employee wishes to put forward or any new evidence from the manager.
  - Review the original disciplinary penalty.
  - Not increase the severity of the original penalty
- 6.11 The disciplinary appeal hearing will not necessarily take place before any disciplinary sanction imposed by the manager takes effect. If the employee's appeal is against dismissal and the appeal is successful, the employee will be reinstated, and continuity of employment will be preserved.
- 6.12 The hearing may be adjourned to allow matters raised during the course of the meeting to be investigated, or to afford the Council's representative time to consider a decision.
- 6.13 After the disciplinary appeal hearing the Council's will inform the employee of the final decision within 5 working days. The hearing may be reconvened for this purpose. The decision will be confirmed to the employee in writing.
- 6.14 There is no further opportunity for the employee to appeal.

## 7. COUNCIL DISMISSAL PROCEDURE FOR USE IN GROSS MISCONDUCT

In the case of further misconduct within the time period specified in any Final Written Warning or if the misconduct is sufficiently serious and the Town Clerk [or Personnel Committee] deems it to be appropriate to contemplate the dismissal, demotion or suspension (without pay) of the employee the following formal disciplinary procedure will be followed.

- 7.2 The following list provides examples of conduct that will normally be regarded as Gross Misconduct. This list is not exhaustive:
1. Refusal or repeated failure by an employee to carry out his or her duties.
  2. Falsification of reports, records, documents or other information (including expense claims), whether or not for personal gain
  3. Unauthorised disclosure of confidential information.
  4. Assault, physical violence or bullying whilst acting or purporting to act on behalf of the Town Council.
  5. Insulting, indecent or offensive behaviour towards a fellow employee or any other person whilst acting or purporting to act on behalf of the Town Council.
  6. Discrimination or harassment of any individual on the grounds of a relevant protected characteristic during the course of your employment.
  7. Incapacity at work due to the influence of alcohol, unprescribed drugs, alcohol or any other substance.
  8. Negligently or wilfully causing damage to Council property.
  9. Deliberately accessing internet sites containing pornographic, offensive or obscene material.
  10. Theft, unauthorised use or possession of Town Council property or fraud.
  11. Serious insubordination.
  12. Conduct bringing the Town Council into disrepute.
  13. Serious breach of health and safety.
  14. Any other conduct that from time to time is defined by the Town Council.
- 7.3 If an employee is accused of any Gross Misconduct, he or she may be suspended from work on full pay pending the outcome of an investigation into the alleged offence(s). Such a period of suspension will not normally exceed 20 working days unless there are exceptional circumstances.
- 7.4 The Council's representative will investigate the matter and will establish the facts surrounding the complaint as necessary, taking in to account the statements of any available witnesses. As part of that investigation the employee will be interviewed.

- 7.5 If the Council's representative believes that there is sufficient reason, following a disciplinary hearing, to consider that the employee is guilty of gross misconduct his or her employment will be terminated summarily without notice or pay in lieu of notice.
- 7.6 The Council's representative will send the employee a statement, setting out the allegations of misconduct that led to the employee's dismissal and the basis for thinking that the employee is guilty of that misconduct. The date on which the employment terminated will be confirmed to the employee and the employee may be reminded of any continuing obligations he or she may have following the termination of employment.

## **8. GENERAL PROCEDURAL INFORMATION**

- 8.1. Verbal Warnings and First Written Warnings will normally be issued by the employee's manager or Town Clerk. Final Warnings and dismissals will normally be carried out by the Town Clerk. Disciplinary proceedings raised under the standard Council disciplinary procedure will also normally be investigated and any meetings to discuss the disciplinary proceedings conducted by the employee's manager or Town Clerk.
- 8.2. Where disciplinary proceedings are instigated against the Town Clerk, Verbal Warnings and Written Warnings will be given by the Personnel Committee. Any investigations and any meetings will be carried out by the Council's Personnel Committee. Dismissal of the Town Clerk will be ratified by Council. Any appeal meeting will be conducted by members Appeals Committee who do not sit on the Personnel Committee.

## **DUTY OF FIDELITY**

All Council employees, regardless of their seniority or level of responsibility, have a duty to always act in the best interests of the Council. This includes devoting all time and attention to the proper performance of duties during working time; avoiding actions or inactions that may bring the name or reputation of the Council into disrepute; and not undertaking work, either personally or on behalf of someone else, that would compromise the Council's services.

## **EMPLOYEE DEVELOPMENT REVIEW**

As part of the Council's drive to improve quality and efficiency, employees will undergo an annual employee development review (or appraisal) and may be given individual targets which reflect contributions to the Council's business plan objectives. The results may be used as part of the criteria for determining any incremental progression.

## **EMPLOYEE'S PROPERTY**

The Town Council accepts no responsibility whatsoever for damage or loss to employees' property left on the Council's premises. The Town Council will, of course, take every reasonable step to recover lost property, but you are advised not to leave articles of value on the premises.

## **EMPLOYERS' LIABILITY/PROFESSIONAL INDEMNITY**

Under the Employers' Liability (Compulsory Insurance) Act 1969, the Council is insured against liability for personal injury and/or disease sustained by its employees arising out of or in the course of their employment.

Professional Indemnity cover provides protection against breach of professional duty. The policy is designed to protect you against claims made by third parties. A comprehensive list of all insurances is held by the Council and can be inspected by any member of staff on request.

## **ENVIRONMENT**

The Council is very aware of their legal and moral responsibilities to look after the local and global environment. As a result, they have in place an Environment Policy and operating procedures which

jointly govern how this is done. All employees are expected to contribute to implementing these policies and procedures.

## **EQUAL OPPORTUNITIES & DIVERSITY**

The Council is an Equal Opportunities employer. It is firmly committed to equal opportunities policies which aim to eliminate discrimination wherever it may exist on the grounds of age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex and sexual orientation or marriage or civil partnership, in the recruitment, promotion and training or application of any employment conditions of its staff and in the provision of its services. The Town Council will be proactive on equality and review its achievements in this respect.

You should ensure you refer and fully comply with our Equal Opportunities & Diversity Policy at all times.

Disciplinary action will be taken against an employee found to be unlawfully discriminatory to prospective or current employees, customers, or suppliers. The Council will also expect its contractors and partners not to discriminate and to be positive about equality.

## **FLEXIBLE WORKING**

You are entitled to submit two requests of this nature in any 12 month period, however the second request cannot be made whilst the initial request is still being processed. Employees are requested to submit a written application to the Town Clerk for consideration in consultation with the chair of the Personnel Sub-Committee to discuss the circumstances and effect on the Council. A decision can be appealed and will be heard by the Appeals Committee.

In addition to this statutory condition, the Council has a family friendly policy and will consider requests for flexible working sympathetically, where it does not disrupt the business in any of the following ways:

- burden of additional costs;
- detrimental effect on ability to meet customer demand;
- inability to reorganise work among existing staff;
- inability to recruit additional staff;
- detrimental impact on quality;
- detrimental impact on performance;
- insufficiency of work during the periods the employee proposes to work;
- planned structural changes within the Council.

It is intended that this policy will prove beneficial to both the employee and the Council, and the hours which you work in any week will normally be agreed with your manager.

## **GOOD HOUSEKEEPING**

You have a responsibility to contribute to 'good housekeeping' and to help to maintain the tidiness and cleanliness of the workplace. In particular, you are responsible for tidying up after completing work and leaving your workstation in a clean condition and for the safe collection and storage of materials delivered to your order. Staff should always seek to optimise the use of resources and minimise waste e.g. paper, heat, light, power etc.

## **GRIEVANCE PROCEDURE**

Where there is a grievance relating to any aspect of employment, the following procedure should be adopted.

Wherever possible, grievances should be taken up with the relevant manager, or Town Clerk informally before the formal Grievance Procedure is used.

1. The grievance should be raised verbally, or in writing, and headed "Formal Grievance" and sent to the Town Clerk. Where appropriate a meeting will be held to enable the employee to give full details. Sufficient time will then be allowed for the facts of the case to be considered, and the outcome notified to the employee.
2. The grievance will normally be considered by the Town Clerk, however if they are part of the grievance issue, or has made the grievance, this will be undertaken by the Chair/Vice Chair of the Personnel Committee.
3. The employee is entitled to be accompanied by a fellow employee or accredited trade union representative.
4. The decision will always be confirmed in writing. If the employee is not satisfied with the outcome, they will have the right to appeal.

## **HARASSMENT**

The Council recognises the right of every employee to work in an atmosphere free of harassment and to complain about it should it occur. The Council agrees to take appropriate steps to promote such a workplace. It is against the policies of this Council for any employee to harass another employee in any way. Such conduct will not be tolerated. All employees will be expected to comply with the Council's comprehensive Dignity at Work Policy, included in this Handbook as Appendix 2. The Policy also explains how you can get help or make a formal complaint if you feel you are being harassed or just feeling uncomfortable.

## **HEALTH AND SAFETY**

Please make sure you read and understand the Council's Health and Safety Policy, and the organisation and arrangements for fulfilling that policy. Each employee will be given a copy. You must have regard for the safety and well-being of yourself and others at work. Please report all potential hazards, dangerous occurrences and accidents to your manager or the Town Clerk. Advice is available from the Council's nominated consultants if necessary. It is important that you co-operate with any investigations into accidents or dangerous occurrences.

You will be issued with personal protective equipment and clothing where this is appropriate to your duties. You are required to wear this as directed.

### **Accidents**

If you are injured during the course of your work or are involved in a dangerous incident, report this to your manager or the Town Clerk as soon as possible. Please ensure that an entry is made in the Accident Book, which is kept on the premises.

### **Fire Instructions**

You must familiarise yourself with the instructions displayed on the notice boards. Please also acquaint yourself with at least the two fire exits nearest to the area in which you are working. Regular Fire Tests/Drills will be carried out.

### **First Aid**

During normal working hours first aid treatment is available from appointed first aiders. Please have treatment for any injury sustained at work, no matter how slight it may appear at first. Names of qualified first aiders within the Council will be displayed on the notice board. All treatment must be logged in the Accident Book.

### **Display Screen Equipment/Eye Tests**

To meet the requirements of the Display Screen Equipment Regulations, the Council will provide a free eye test for all staff who use VDU equipment as a major part of their job role. It is the Council's intention to optimise the use and application of display screen equipment within the Council, whilst safeguarding

the health, welfare and job satisfaction of those involved in using such equipment.

## **HOLIDAY ENTITLEMENT**

### **Annual holiday entitlement**

The Council's holiday year runs from 1st April to the following 31st March. Allow employees to carry forward up to 5 days holiday entitlement into the following leave year at the Town Clerk's discretion

During your first full holiday year of employment with the Council (unless you have previous continuous local government service), you are entitled to 25 days holiday. Your entitlement for the holiday year in which you join the Council is calculated on a pro rata basis i.e. 1/12th of entitlement for each complete month of service, rounded up to the nearest whole day.

After 12 months or more continuous service with the Council or previous local authority, your holiday entitlement will then be increased by one day for each complete year of service up to a maximum of 5 days additional holiday (maximum 30 days).

As a condition of the holiday entitlement, you may be required to use part of your annual leave entitlement to enable offices to stay closed for the whole of the Christmas period.

Holidays are paid at your current wage/salary for the appropriate days. All holidays and bank holidays are allowed on a pro rata basis for part time staff. In the case of casual employees, your rate is enhanced to include holiday pay which is clearly shown on your payslip.

Paid holiday entitlement will be reduced, pro rata, in any year when your total absence due to sickness or injury exceeds an aggregate of twelve weeks.

You must agree the dates of your holidays with your Manager in advance which must be authorised and entered on your Time off/ Extra Hours Record. Where too many employees require the same holiday period which if granted would impair the efficiency of the operation, management will grant holidays on the basis of first request, first granted.

Subject to the required notice of the holiday dates requested being given in the usual way (see the section on Holiday entitlement) you will normally be able to use your holiday entitlement to observe special religious holidays.

On leaving the Council, you will receive payment for any part of the accrued annual holiday entitlement not taken, and for which you would normally have been paid. If you have taken more than your accrued entitlement at the date of leaving, the excess will be deducted from salary or other monies due to you. In calculating accrued entitlement for this purpose, your employment ends on the day you cease to work.

### **Public & Bank holidays**

You are entitled to the following public & Bank holidays with pay.

New Year's Day	Spring Bank Holiday Monday
Good Friday	Late Summer Bank Holiday Monday
Easter Monday	Christmas Day
May Day	Boxing Day

An alternative day will be designated where any of these days fall on a Saturday or Sunday, where Saturday or Sunday do not form part of the normal working week. Precise holiday dates will be published as soon as possible each year.

Please note, that part-time staff will be allocated these bank holidays on a pro rata basis.

### **Sickness during holidays**

If you are absent on sick leave, you will continue to accrue your full statutory holiday entitlement (currently 5.6 working weeks). However, any contractual holiday entitlement over and above the minimum statutory holiday entitlement will not accrue during any paid or unpaid period of sick leave once you have been continuously absent for a period of one month.

This entitlement is subject to the following strict conditions:

- The total period of incapacity must be fully certificated by a qualified medical practitioner (where it exceeds seven days).
- You must contact your manager by telephone as soon as you know that there will be a period of incapacity during your holiday.
- You must submit a written request no later than 3 days after returning to work setting out how much of the holiday period was affected by sickness and the amount of leave that you wish to take at another time.

If you are ill or injured before the start of a period of planned holiday, your manager will consent to you postponing the holiday dates to another mutually agreed time. Any period of sickness absence will then be treated in accordance with the rules on sickness absence. You must submit a written request to postpone the planned holiday, and this must be accompanied by a letter from your doctor confirming that you are unfit, or is still likely to be unfit, to take the holiday.

Your request to take any replacement holiday must be in accordance with our rules on holiday requests above. We may require you to take all or part of your replacement holiday on particular days and in such circumstances we will provide reasonable notice.

## **HOURS OF WORK**

Your normal hours of work are stated in your Contract of Employment but are based on a standard week of 37 hours. You are expected to work flexibly in accordance with the demands of the job and your specific hours will be agreed by you with your Manager. The Council reserves the right to change working hours after the usual consultation process with staff.

The Town Clerk will be responsible for ensuring adequate cover is maintained for the Council's services during working hours.

The Town Clerk will determine the need for overtime, when it is to be worked and the employees required, taking into account the circumstances appertaining at the time. Except in the case of an emergency, you will be consulted on any overtime requirements by the Town Clerk and as much notice as is possible will be given within the demands of business.

Overtime must be authorised in advance by the Town Clerk or relevant manager. Eligible staff will normally be given time off in lieu, for over time, but may, at the discretion of the Town Clerk, be paid at overtime rates. The first half hour worked on any day will not be classed as overtime, but as "flexible working", and will not attract time off in lieu or overtime payment. No payment is made for travelling time where overtime is worked, except in the case of split shifts.

Employees who earn in excess of Scale Point 22 are not normally eligible for overtime payments, except at the discretion of the Council.

Overtime payments are made at the following rates:

Weekdays,		Time and a half
Saturdays	-	Time and a half
Sundays & public holidays.	-	Double time.

Time off in lieu will always be on a single time basis

Part-time employees are entitled to these enhancements for weekdays only after 37 hours

The Working Time Regulations determine entitlements for working hours, breaks, rest and holidays. The following is a guide only to the provisions relevant to the Council.

- Weekly working time will be limited to an average of forty-eight hours calculated over a reference period of seventeen weeks.
- The reference period may be amended by a *relevant agreement* (for the definition, see below).
- Absences through sickness, holiday or maternity leave are excluded from the calculation, but absences for other reasons will serve to reduce the average working time.
- Workers may opt out of the weekly working time limit by individual written agreement, but they retain the right to opt back in by giving three months' notice. In the event of any individual opting-out, the employer will have to maintain a list of those who have opted-out.
- Adult workers will be entitled to a rest period of not less than eleven consecutive hours and workers under the age of eighteen to a rest period of not less than twelve consecutive hours in each period of twenty-four hours during which they work.
- Adult workers will be entitled to a rest period of not less than twenty-four hours in each seven day period or a rest period of not less than forty-eight hours in each fourteen-day period.
- Workers under the age of eighteen will be entitled to a rest period of two days (i.e. each day starting at midnight) in each seven day period.
- Adult workers will be entitled to a rest break when daily working time is more than six hours. The rest break may be fixed by a *relevant agreement*, but, if not, it shall be an uninterrupted break of at least twenty minutes.
- Workers under the age of eighteen will be entitled to a rest break of thirty minutes when daily working time is more than four and a half hours.
- There are no relevant agreements currently in force at the Council.
- A significant exclusion from application of the Regulations is for those who regulate their own working time, particularly managers. If a person's working time is genuinely determined by him/herself, then there is only a statutory entitlement to paid holidays and health assessment.
- Holidays, daily rest, weekly rest and daily breaks are only entitlements and not obligations. If a worker chooses not to take up any entitlement, there is no obligation on the employer to provide it.

## IDENTITY DOCUMENTATION

Before you started work, the Town Council will have requested documentation from you proving your entitlement to work in the UK. The Town Council is required to check and to satisfy itself that you are the rightful holder of any document/s that you provide. All documents will be checked for the likeness of photographs, dates of birth being consistent with your appearance, expiry dates, stamps, endorsements, and names.

Photocopies of the document/relevant parts of the document will be kept on your personnel file. Depending on the particular documentation which you have provided prior to commencing your employment, the Town Council may be required to undertake follow-up checks of your documentation on an annual basis. If in such circumstances you are unable to provide original copies of the documentation required in terms of the relevant legislation, your employment may be terminated.

Should there be any time limit on your right to live and work in the UK, you must provide evidence of your continued right to live and work in the UK on or before the expiry date of your current permission.

Alternatively, we may ask the Home Office to check your right to work status and provide us with a Positive Verification Notice if: -

- you are unable to show your documents because of an outstanding appeal, review or application with the Home Office; or
- you have an Application Registration Card; or
- you have a Certificate of Application that is less than 6 months old; or
- you are a Commonwealth citizen who started living in the UK before 1988.

You are required to advise us of any changes to your immigration status that may affect your right to

work in the UK.

## **INDUCTION**

For new employees, induction training is carried out as soon as possible after a he/she commences employment, to accelerate their ability to do the job. The objectives of this training are to ensure that the new employee is:

- able to understand the Council's philosophy, hierarchy, organisation, and geography.
- introduced to immediate colleagues and other relevant employees.
- familiar with all the conditions which relate to their employment.

## **INFORMATION AND CONSULTATION**

The Council is exempt from the provisions of the Information and Consultation of Employees Regulations 2004, but nevertheless will provide employees with a level of Information and consultation. This will include all statutory notifications and the right to comment on changes to working conditions.

## **INVESTORS IN PEOPLE**

The Council has a very strong commitment to the principles of 'Investors in People' national standard and all its human resource development policies and procedures reflect this.

## **JOB DESCRIPTION**

A job description has been prepared for each post, to give an accurate description of the main duties, responsibilities and relationship involved. It does not include every activity that might have to be done, but whatever is necessary to show the nature and purpose of the job.

A copy will be issued with the Contract of Employment.

## **JURY SERVICE**

Employees are entitled to time off work to fulfil their obligations with regard to Jury Service. In the event of an employee being summoned to attend for Jury Service, they must notify the Town Clerk immediately on receipt of the Jury Summons, giving details of dates they are required to attend the Court.

In the event that an employee is retained on Jury Service for a prolonged period, the employee has an obligation to notify the Town Clerk and should keep in regular contact throughout the period.

Employees are expected to return to normal working immediately following their release from their duties. Employees are entitled to payment for this time off but should claim expenses from the Court to cover their costs, and also compensation for loss of earnings. These will be payable to the Council.

## **LITERATURE**

You may display, with the permission of the Town Clerk, relevant literature on the premises.

## **MAKING A PROTECTED DISCLOSURE (Whistleblowing)**

You must notify the Town Clerk immediately if you have knowledge of (or have reason to suspect) any criminal activity, theft, fraud, or other suspicious act taking place within or relating to our services. Furthermore, everyone has a responsibility to be alert to strangers and suspicious persons who appear to have no obvious reason for being on (or loitering near) Council events or premises.

Employees are entitled to specific rights relating to the disclosure of certain types of information (or whistleblowing). This protection applies in the following circumstances where the employee has reasonable belief that:



- a criminal offence has been committed, is being committed or is likely to be committed;
- a person has failed, is failing or is likely to fail to comply with any legal obligation to which he or she is subject;
- a miscarriage of justice has occurred, is occurring or is likely to occur;
- the health or safety of any individual has been, is being or is likely to be endangered;
- the environment has been, is being or is likely to be damaged; or
- information tending to show any matter falling within any one of the preceding paragraphs has been, is being or is likely to be deliberately concealed.

However, there will not be protection for the disclosure if the employee commits an offence by making the disclosure, or it is a disclosure in respect of which legal professional privilege would apply.

## Qualifying Procedures

In order for the disclosure to be protected, the employee must make it by one of the following methods or procedures:

- to the employer, or legally responsible person or appropriate person authorised by the employee to receive disclosures;
- to a legal advisor;
- to a prescribed person (i.e. to a listed regulatory body, such as the Health and Safety Executive, the Audit Commission or the Environmental Agency).

In addition, disclosure is protected if it is to an individual unconnected with the organisation, such as the police or the media. In this case an employee will only be protected if;

- the matter has previously been raised with the employer or prescribed person, or it has not been so raised because the employee reasonably believes that he or she will be victimised;
- if there is no prescribed person, the employee has a reasonable belief that a complaint to the employer would result in evidence being concealed or destroyed;
- the information has already been disclosed to the employer or prescribed person;
- the information is serious enough to justify bypassing one of the other specified procedures;
- the disclosure is made in good faith, in the reasonable belief that the claims are substantially true, not for the employee's personal gain; and
- it is "reasonable in all the circumstances" to make the disclosure.

## MATERNITY & PREGNANCY

### 1. INITIAL OBLIGATIONS/NOTIFICATION OF PREGNANCY

You are required to notify your Manager of the following at least 28 days before you want your maternity absence to begin and in order to meet the requirements of Statutory Maternity Pay (SMP).

- That you are pregnant.
- Of the expected week of childbirth
- Of the date you want your maternity leave to start. This cannot be earlier than the 11th week before the week baby is due.

Although the latest you can leave it is 28 days before you want your absence to begin, it is advisable to inform your Line Manager as early as you are able, to ensure your Health and Safety rights are implemented and so that you can take your entitlement to time off for ante natal care. It is perfectly acceptable to inform your line manager of the pregnancy as early as you want, to take advantage of your rights, but not put your official written notification in until at least 28 days before wishing to commence maternity leave.

For the Council's part we will respond to your notification within 28 days, advising of your return to work date, along with your maternity pay entitlements. If you take your full entitlement to maternity leave your return to work will be 52 weeks from the start of your leave.

### 2. ANTE-NATAL CARE

Under the terms and conditions governing your employment you are entitled to paid time off for ante-

natal care so long as you can show:

- You are pregnant
- That the appointment was made on the advice of a GP, Registered Midwife or Consultant.
- That the purpose of the appointment is to receive antenatal care.

You are therefore asked to produce a certificate from your GP, Midwife or Consultant with evidence of appointments before being granted time off for the first time. Time off must be granted for any appointment that is made on medical grounds and, therefore, will obviously cover appointments for scans and tests.

Ante-natal care includes not only medical examinations but also relaxation classes and parent craft classes if recommended by your doctor or midwife. If you have a qualifying relationship with a pregnant woman, you will be entitled to take unpaid time off to accompany the pregnant woman on up to two antenatal appointments.

### 3. MATERNITY LEAVE ENTITLEMENT

- All employees are entitled to maternity leave of 52 weeks regardless of service. 26 weeks known as ordinary maternity leave and 26 weeks known as additional maternity leave.
- Maternity leave will start automatically before the chosen start date in two situations:
  1. Trigger by premature birth – this will start the maternity leave on the day after the date of birth.
  2. Trigger by sickness –if you are absent from work due to a pregnancy related reason after the beginning of the fourth week before the expected week of confinement (EWC), but before the date you have notified as your start date, the maternity leave begins automatically on the day after the first day of absence
- Maternity leave shall commence no earlier than 11 weeks before the week baby is due or from the time of childbirth if that is earlier. The week baby is due always starts with a Sunday, for example if baby was expected on Tuesday 30th June, then the week baby is due would be from Sunday 28th June to Saturday 3rd July.

### 4. MATERNITY PAY

a) If you have at least one year's continuous service at the 11th week before the week the baby is due, you will be entitled to the following:

Weeks 1-6 inclusive	9/10 of a week's pay (offset against payments made by way of Statutory Maternity Pay (SMP)*
Weeks 7 –18 inclusive	where you have declared in writing you intend to return to work you will receive half pay without deduction except to the extent that the half pay plus SMP or Maternity Allowance (MA) exceeds full pay. This half pay is paid on the understanding that you will return to local authority employment for at least 3 months.  If you are not intending to return you will receive your entitlement to SMP only.  If you receive the half pay and do not return, then you must repay the Occupational Maternity Pay to the Council. SMP does not have to be repaid.
Weeks 19-39 inclusive	For the remaining 21 weeks you will receive your Entitlement to SMP.

- SMP is 90% of average earnings for the first 6 weeks, then it is in accordance with statutory payments and remains a taxable payment. If you are in receipt of an honorarium your maternity pay will be based on your substantive grade, and not the rate of your honorarium, as you will not be covering work of a higher grade during your maternity leave.

b) If you have less than 1 year's continuous service at the 11th week before the week baby is due you will receive your entitlement to SMP, which will be as follows:

Weeks 1-6 inclusive	6 weeks at 9/10 of average pay.
Weeks 7-39 inclusive	SMP or 90% of average pay whichever is the lower.

In order to receive this, you must have 26 weeks service by the end of the 15th week before the week baby is due and your average earnings in the 8 weeks prior to this must equal the lower earnings limit.

If you do not meet this criterion then Payroll Services will issue you with an SMP1 form so that you may be able to claim Maternity Allowance from the Benefits Agency.

**Please note that if your baby is born early, you may be overpaid, and this will be recovered from you.**

## 5. PENSION

a) During any period of unpaid maternity/adoption leave you will not make any contributions. However, at the end of the maternity or adoption leave period you can, within 30 days elect to pay contributions for this unpaid period to allow it to count as pensionable service.

## 6. RIGHT TO RETURN

(a) Subject to (b) to return to the job in which she was employed under her original contract of employment and on terms and conditions not less favourable than those, which would have been applicable to her if she had not been absent. "Job", for this purpose, means the nature of the work, which she is employed to do, and the capacity and place in which she is so employed.

(b) Where it is not practicable by reason of redundancy for the authority to permit her to return to work in her job as defined in (a) above the employee shall be entitled to be offered a suitable alternative vacancy where one exists, provided that the work to be done in that post is suitable to her and appropriate to the circumstances, and that the capacity and place in which she is to be employed and her terms and conditions of employment are not substantially less favourable to her than if she had been able to return in the job in which she was originally employed.

(c) Suitable alternative employment may also be offered if exceptional circumstances other than redundancy (e.g. a general reorganisation), which would have occurred if the employee had not been absent, necessitate a change in the job in which she was employed prior to her absence. The work to be done should be suitable to her and appropriate to the circumstances and the capacity and place in which she is to be employed and her terms and conditions of employment should not be less favourable to her than if she had been able to return to the job in which she was originally employed.

### (d) Exercise of the Rights to Early Return to Work

All employees shall notify the authority in writing 21 days before the day on which she proposes to return if this is before the end of the maternity leave period. The authority may postpone her return to work until a date not more than 21 days after the notified date of return. To do this the authority's notification shall be conveyed to the officer before the notified date of return and shall give the reasons for postponing her return until the later date.

(e) Where an employee is unable to return on the expected day due to sickness, the absence will be covered by the sickness absence policy in the normal way. For delays due to industrial action, work will be resumed as soon as reasonable.

If your baby is due after 3rd April 2011 you have the choice to transfer up to six months maternity leave to the child's father, should you wish to, which can be taken by the father once the mother has returned to work.

Further information on this is available by following the links on [www.direct.gov.uk](http://www.direct.gov.uk) Or accessing the Paternity Leave guide on the intranet.

## 7. RELATIONSHIP WITH SICKNESS AND ANNUAL LEAVE/BANK HOLIDAYS

- (a) Maternity leave will not be treated as sick leave and will not therefore be taken into account for the calculation of the period of entitlement of sickness leave.
- (b) Ordinary and additional maternity leave is regarded as continuous service for the purpose of sickness and maternity schemes and annual leave. Annual leave continues to accrue during both ordinary and additional maternity leave.
- (c) Bank holidays that fall within the 26 weeks ordinary maternity leave and 26 weeks additional maternity leave will continue to accrue, and a substitute day will be provided.

## 8. RIGHT TO REQUEST PART TIME/CHANGED HOURS

If and when you decide to return to work after maternity leave you have the right to request changed hours if you wish, either on a temporary or permanent basis. The Council has an obligation to consider your request, and to look at whether this can be accommodated within your service area/job.

In order for full consideration to be given to any request, you should notify your Line Manager of your wishes at least 4 weeks before you intend to return. The right to request part time / changed hours does not equate to a right to have this request granted, as this depends upon the nature of your work and your job, however every attempt will be made to reach a mutually acceptable arrangement before you return to work. The Council has the right to delay your return from maternity leave for up to 28 days in order to make the necessary arrangements to accommodate this, so it is recommended that you make any such request as soon as you are able.

## 9. ANNUAL LEAVE DURING MATERNITY LEAVE

During the period of your maternity leave, whether paid or unpaid, you will accrue holiday entitlement for the period of absence. You may wish to consider taking any accrued holiday leave as part of your total period of absence before you return to work. The benefit to you of doing this will depend on when you are planning to start and finish your maternity leave. Please discuss this with the Town Clerk, who can discuss the options with you. You should be aware that you will not normally be allowed to carry over more than the 5 days allowed for in the Holiday and other Leave policy into any subsequent leave year. You should also be aware that if you do not return to work, or return on reduced hours, your holiday entitlement will be reduced on a pro-rata basis and may necessitate the recovery of an overpayment.

## 10. DEFINITIONS

- (a) A Week's Pay – Please liaise with the Town Clerk if you have a query in relation to the definition of a week's pay.
- (b) Childbirth - Childbirth means the live birth or a stillbirth after a pregnancy lasting at least 24 weeks.
- (c) Nothing in the above provisions shall be construed as providing rights less favourable than statutory rights.

## 11. MATERNITY SUPPORT LEAVE

Maternity support leave of 5 days with pay shall be granted to the child's father or the partner of an expectant mother at or around the time of birth. Alternatively leave may be granted to a sole carer who is nominated by the mother in the long-term absence of the child's father to provide full time care and assistance at or around the time of birth. Evidence of sole caring responsibility may be requested.

Maternity Support Leave must be taken within 56 days of the date of birth. In addition, providing the employee has 26 weeks continuous service by the end of the 15th week before the week baby due they are entitled to a second week leave paid at the current statutory paternity rate.

If the baby is born early, leave can be taken at any time between the actual date of birth and the end of the 8 week period, running from the Sunday of the week the baby was originally due.

## 12. PARENTAL LEAVE

See section "Parental Leave" below.

## 13. PATERNITY LEAVE

See section "paternity Leave" below

## 14. KEEPING IN TOUCH DAYS

It may be that you want to keep in touch with new working arrangements, or any other changes during your maternity leave. Maternity leave regulations provide that you will be able to do 10 days work during your maternity leave without bringing your maternity leave to an end. Work is defined as any work done under the contract of employment and may include training or any activity undertaken for the purposes of keeping in touch with the workplace. There is no obligation for you to work during your maternity leave, and likewise you cannot insist that you are given work to do. You will continue to receive your SMP for any week in which you do work, and additional payment will be subject to agreement with the Town Clerk prior to any day worked.

Where an employee works on a KIT day during the ordinary maternity or adoption leave period, both the employee and the employer will pay pension contributions based on the pay the employee receives for that day.

N.B. Maternity leave will not be extended due to the fact that work has been carried out during the maternity leave period.

## 15. REASONABLE CONTACT

The maternity regulations make it clear that an employer and employee are allowed to make reasonable contact during maternity leave to discuss such issues as the return to work. This would not constitute 'work' and would not therefore count towards the 10 Keeping In Touch Days. The Regulations specifically provide that such contact will not bring the maternity leave period to an end.

In addition, the Council will also ensure that an employee is kept informed of other issues, such as job vacancies, significant workplace developments and training opportunities.

## 16. ESSENTIAL USER CAR ALLOWANCE

Essential car user allowance will be paid for Ordinary Maternity Leave and Additional Maternity Leave periods where applicable.

## **MEDICAL EXAMINATIONS**

If you are or have been unable to carry out your duties as a consequence of illness or injury, you may be required to have an examination by a medical practitioner nominated by the Council. Any expense incurred will be met by the Council and you will be required to provide a copy of the resulting medical report.

Should this requirement be implemented, you will be consulted in advance and given full reasons as to why it is required.

## **ACCESS TO MEDICAL REPORTS**

In certain circumstances it may be necessary for the Council to obtain a Medical Report from an employee's Doctor/Specialist in order to establish:

- Reason for absence.
- Duration of absence.
- When the employee will be able to return to work.
- What, if any, treatment is being prescribed.
- Whether the problem will recur.
- Whether the employee can do all the duties of the job.

The above will enable the Council to plan workloads. It is in the interests of both the employee and the Council to establish the employee's ability to work with the benefit of expert medical opinion.

Employees have certain rights under the Access to Medical Reports Act 1988 which are as follows:

- Employees may withhold consent to the report being sought.
- Employees can request to see the report prior to it being forwarded to the Town Clerk
- If employees indicate that they wish to see the report in advance the Council will inform the employee when the Doctor/Specialist is written to and he/she will be informed that the employee wishes to see the report. Employees then have 21 days to contact the Doctor/Specialist regarding arrangements to see the report.
- Should the employee indicate that he/she does not wish to see the report prior to the Council the employee has the right to write to the Doctor within 21 days of the report having been received. It is our policy to send employees a copy of the report in any event prior to a meeting being arranged to discuss the content.
- Employees have the right to ask the Doctor/Specialist for a copy of the report for up to 6 months after it has been supplied. There may be a charge for this. The Doctor/Specialist cannot submit the report to the Council without the employee's consent.
- Employees may ask the Doctor/Specialist to amend any part of the report which is considered by the employee to be incorrect or misleading. If the Doctor/Specialist is not in agreement the employee may attach a statement of their views with the report.
- If the Doctor/Specialist thinks the employee or others would be harmed by the report or any part of the report it can be withheld from the employee.

The Council would stress that no decision will be made that could affect an individual's employment without full consultation with that individual and careful consideration of all the circumstances. Where the Council wishes to obtain a medical report, employees will be asked for their written consent.

## **MEDICAL SCREENING**

Necessary paid time off will be granted for the purpose of cancer screening.

## **OTHER EMPLOYMENT**

You must not become engaged or concerned in any other business in which your duties may conflict with the interests of the Council, without prior permission from the Town Clerk unless you are engaged on a zero hours basis. You must not become engaged in any secondary occupation that may interfere with your work. Officers earning in excess of Scale Point 22 must not be otherwise employed without the authority of the Town Clerk. The Town Clerk must obtain authority from Council before undertaking other employment.

## **PARENTAL LEAVE**

Employees are entitled to statutory, unpaid parental leave for the purpose of caring for a child if they are a parent of a child born or placed for adoption, on or after 15 December 1999, or of a child entitled to a disability living allowance. The employee must have one years' service to qualify.

There are a number of statutory conditions which apply. The right to unpaid Parental Leave has been increased from 13 to 18 weeks per child and can be taken in blocks of up to 4 weeks. This right is available up to the child's 18th birthday.

## **PART TIME WORKERS**

The Council will treat part time workers no less favourably than a full-time worker on the grounds that a worker is part-time.

A part-time worker is someone who is paid according to the time worked and is not identifiable as a full-time worker having regard to the Council's custom and practice or to the Contract of Employment. Any comparison is with someone who is a 'comparable full-time worker', working at the same establishment and doing work which is the same or at least similar, and who has broadly similar levels of qualifications, skills and experience; comparison is also with a person working under the same type of contract (i.e. a part-time casual worker may have a different type of contract to a full-time permanent worker).

In general, part-time workers are entitled to pay and benefits on a pro-rata basis which gives part-time workers the right to pay and benefits proportionate to those of full-time workers. This will normally mean the same (hourly) rate of pay as a comparable full-time worker, however, rates of pay for overtime will be payable at the same rate as comparable full-time workers only after the part-time worker has worked more than the normal full-time hours.

## **PATERNITY LEAVE**

If your wife, civil partner or partner gives birth to a child you are entitled to two weeks' paternity leave provided that you have 26 weeks' continuous service with us by the week that falls 15 weeks before the week in which the child is expected.

Paternity leave is also available to you if a child is matched or placed with you for adoption provided that you have 26 weeks' continuous service ending with the week in which you or your Partner are notified by an adoption agency of being matched with a child. Either the adoptive father or the adoptive mother may take paternity leave where the other adoptive parent has elected to take adoption leave.

Your paternity leave can be taken in a single block of two consecutive weeks, or split into one, or two, one-week blocks.

You are able to take your paternity leave at any point in the first year (52 weeks) after the birth or adoption of your child.

Statutory Paternity Pay will be at the same rate as Standard Maternity Pay (or 90% of average earnings if this is less).

Your paternity rights will be in accordance with the current relevant statutory regulations. Further information regarding the procedures to be followed and your entitlements are available from the Town Clerk.

## **PAY POLICY**

By adopting the Green Book, the Council will determine pay according to current pay scales. Actual scale points are based on job content, responsibility, qualifications and experience.

Pay Scales are reviewed annually in April through national negotiation.

Employees may be appointed to a specific scale point (Spot Salary) or to a scale. In the latter case they may progress through a series of annual increments until reaching the highest point of their scale. The annual increment will be subject to the annual Employee Development Review and will not be automatic.

Accelerated increments within the grade may be given on the grounds of exceptional merit or ability or on the post-holder gaining a qualification which is considered by the Council to be beneficial to the role of the post.

## **PAYMENT OF SALARIES/WAGES**

Salaries are paid by credit transfer to the bank or building society of your choice normally on the fifteenth day of each calendar month.

You will be given an itemised statement recording your gross salary, deductions and the net amount. Charity deductions will be made on request.

## **PENSIONS**

The Pensions Act 2008 requires the Council to enrol “eligible job holders” automatically into a qualifying pension scheme. An “eligible job holder” is aged between 22 and state pension age and currently (2019) has earnings above £10,000 p.a. They are required to contribute to the scheme. They can voluntarily opt out after being enrolled but have the right to re-join. The Council must again auto enrol the eligible person every 3 years.

“Non-eligible jobholders” who are not eligible for auto enrolment, can choose to opt into a qualifying scheme. They are aged 16-74 with qualifying earnings currently (2016) below £10,000 p.a. but greater than £6144 p.a. Employees aged 16-21 or between state age and 74 with earnings above £10,000 p.a. can simply opt in.

“Entitled workers”, those aged 16-74 and currently (2019) earning less than £6136 p.a. are entitled by law to require an employer to join them in at least a non-contributory scheme.

**The Council operates a local authority pension scheme as a standard condition of employment which is open to all employees (whatever their status under the 2008 Act) after they have completed 3 months of any probation period. The Cheshire Local Government Pension Scheme (LGPS) is Crewe Town Council’s nominated qualifying scheme.**

If you are auto enrolled or choose to join the Cheshire Local Government Pension Scheme, the Council will pay into the Scheme, the Employer contribution. You will then be required to pay the employee contribution which currently ranges from 5.5% to 8.5% depending on full time equivalent salary.

Further information is available from the Town Clerk.

Where an employee has a contractual condition under a previous policy, that the Council will contribute to a pension scheme of his or her choice, this will be honoured as long as it is allowed under the current legislation.

## **PERFORMANCE MANAGEMENT SYSTEM**

The Town Council will develop a performance culture with targets set for the Organisation as a whole or teams in the business plan. Employees will undergo an annual employee development review and will be given individual targets which reflect contributions to the business plan objectives. Regular performance monitoring will be undertaken.

## **PERSONAL DETAILS**

The Town Council needs to keep up-to-date information on your home address and telephone number, together with the name, address, and telephone number of your next of kin (or other such person) for emergency contact purposes. Please inform the Town Clerk in writing of any changes of the above to personal details.

On the commencement of your employment, the Town Council will create a personnel file containing documents, letters, etc. relating to your employment. The Town Council holds personal data to ensure compliance with record keeping obligations and for the purpose of personnel administration. All personal data will be retained by in a manual or computerised form. The Town Council may use the information to contact you when required. Such contact may require to be made outside your normal working hours.

The Town Council will respect the confidentiality of any personal information that it keeps and comply with current data protection rules. Full details are contained in the Privacy notice which is given to you.



## **PERSONAL APPEARANCE**

In your appearance as well as in your behaviour, you should regard yourself as an ambassador for the Council and dress in clothing that is appropriate for your duties. The Council do not currently have a dress code however they reserve the right to introduce one, if appropriate to project a particular image of the Council, for example receptionists.

All employees are required to be neat and tidy in appearance. If you have direct contact with customers or members of the public, you must look smart.

If you are required to wear specific items of clothing, hairstyles, or jewellery in accordance with your ethnic background or faith, your needs will be accommodated where possible and practicable.

The Council reserves the right to insist that you do not wear particular items of clothing or jewellery which it believes may cause offence to customers, suppliers, or other employees or which may pose a risk to the health and safety of any person.

The Council will enforce these rules having regard to the differences for male, female, and transgender employees.

If the Town Council decides to introduce security ID badge or name badges you will be expected to wear them at all times so that they are clearly visible.

## **PROCESSING OF PERSONAL DATA**

Data protection legislation regulates the way in which certain data about employees, both in paper and electronic form, is held and used. The Council will handle all personal data in accordance with its Data Protection Policy and Privacy Notice which is given to you.

## **PERSON SPECIFICATION**

A person specification has been prepared for each post, to set out the personal characteristics and experience likely to be required for a person to undertake the role. A copy will be issued with the Contract of Employment and job description.

## **PRIVATE TRADING**

Private trading on the Council's or customers premises is not allowed.

## **PROBATIONARY PERIOD**

If you are new to local government, you are subject to a probationary period of up to six months during which time your performance and ability will be assessed. At the end of the period, and subject to a satisfactory report by your line manager, your probation period will have been fulfilled and your employment confirmed.

If your performance has not met expectations during the probationary period, the Council may extend the probationary period with an action plan being agreed. If ultimately performance remains unsatisfactory at the end of such extension your employment will not be confirmed, and your employment terminated.

## **PUBLIC DUTIES**

Employees who hold certain public positions have the right to reasonable time off with pay during working hours to perform duties associated with these positions.

Where an allowance is claimable for loss of earnings, the employee must claim and pay the allowance to the Council.

Employees holding such positions are encouraged to discuss their position with the Town Clerk so that suitable arrangements can be made.

## **QUALITY POLICY**

The Council has a commitment to quality services and has adopted a Quality Policy. It may adopt an integrated quality management system as an aid to encourage and assist continuous improvement within the Council. It is intended to help develop a quality culture within the Organisation, and to equip it to move into the future with confidence.

The Quality procedures should be adhered to by staff at all times. If you believe they can be improved, do not ignore them, talk to your manager about changing them. Remember-Quality can only be improved with your help.

The Council have also determined to gain and maintain accreditation under the Local Council Award Scheme.

## **RANDOM AND SPECIFIC CHECKS**

The Town Council may require you to submit to a personal search and/or a search of all your baggage, personal items, lockers, car etc., at any time while you are on Town Council premises or engaged on Town Council business. Searches may be required to protect both the Town Council and our employees from illegal activities such as:

- any theft of Town Council property or property belonging to another employee or third party.
- the possession or supply of illegal substances.

A request to carry out a search does not indicate any suspicion of wrongdoing; searches will normally be carried out at random. However, the Town Council reserves the right to stop and search you when there is a reasonable suspicion that you may have committed an illegal act.

If you are found to be in unauthorised possession of Town Council property, or property belonging to another employee or other third party you will be suspended on full pay and the matter will be the subject of further investigation. This may lead to serious disciplinary action including dismissal and you may also be reported to the police.

If you unreasonably refuse to submit to a search in accordance with these rules you will be subject to disciplinary action which could result in your dismissal. Please be assured that the Town Council will not resort to searches unless it is essential.

## **RECRUITMENT**

The Council believes that it is important to recruit the right person to any vacancy, be it a new job or a replacement for an existing position. It will always make clear the qualities and experience it is looking for and will recruit in accordance with its Personnel Procedures.

The Council will rigidly apply its equality policies. Where appropriate existing employees will be encouraged to apply for other positions within the Council.

## **REDUNDANCY/REDEPLOYMENT POLICY**

### **Introduction**

This procedure will apply to all employees of the Council. It sets out the overall approach to be adopted should the need arise for redundancies within the Council.

### **General Principles**

It is the Council's policy to provide to the best of its ability, security of employment for all its employees.

However, it is recognised that over time, changes in the political environment, funding regimes and other operational requirements may impact on the staff resource required to deliver organisational objectives. It is the agreed aim of the Council to maintain operational efficiency and effectiveness to help safeguard the future employment of all its employees. Where a redundancy situation is anticipated all alternatives will be explored for any potential surplus staff.

If after exhausting all alternatives, redundancy is unavoidable the Council will endeavour to handle such redundancy in a consistent, objective, and sympathetic manner to minimise hardship for the employees concerned. The Council will rigidly apply its equal opportunity policies.

## **Consultation**

Where the Council is considering redundancies or a reorganisation which is likely to impact on its workforce it will consult at the earliest opportunity. Such consultation will be undertaken with a view to reaching agreement and will be aimed at avoiding redundancies. All relevant information will be made available to the staff to support this process, with a reasonable timescale agreed to enable proper consideration to take place.

## **Selection Criteria**

The Town Council will consult with the staff and seek to agree the criteria to be used for staff selection. When all avenues, including voluntary redundancy and early retirement have been exhausted and it is clear that compulsory redundancy is inevitable, the Town Council will agree the criteria to be used for staff selection.

- Specialism
- Functional area of work i.e. business unit
- Other relevant factors

The above selection definition would then be extended, and the criteria may include:

- Experience, skills, or qualifications (or a combination of these) to ensure the retention of a balanced staff profile to meet the future objectives of the business.
- Individual ability linked to a specialist business objective.
- Standard work performance supported by objective evidence which would include the performance management system
- Attendance history or disciplinary records

In respect of each criterion for each business unit there will be a definition of what is being measured. Each criterion will have a range of points addressing an individual's competence and the criteria will be weighted in line with their importance against each other and also against the relevant job. The weighting will be applied consistently for each business unit but may vary for different units in the same round of redundancy.

Whatever selection criteria are chosen, they will be objective and consistently applied. The actual selection will be in line with the criteria and cover all individuals within the relevant unit affected by the redundancy.

## **Action to Avoid/Minimise Compulsory Redundancy**

All measures would be considered to minimise the need for compulsory redundancy. This would include:

- Planning and managing change as far into the future as possible.
- Minimising external recruitment where staff can be retained or redeployed to fill existing vacancies or vacancies that are expected to arise in the short term.
- Reducing or eliminating overtime.
- The termination of temporary employees or contract staff where this would not impact on the achievement of business objectives.  
Seeking application for early retirement or voluntary redundancy before declaring compulsory redundancy.

## **Redeployment**

For those members of staff affected by restructuring or redundancy, the Council is committed where possible, to redeploying them into other business areas.

A surplus employee, who is considered suitable, may be offered a higher or lower paid position. Full details of such opportunities will be given to the employee to enable them to decide whether or not the alternative position is acceptable.

Where a higher paid position is accepted the salary for that post will apply.

Where an employee accepts an alternative position that is lower paid the following protection of salary arrangements will apply:

The salary for the lower paid position will be established and the difference between that and the old salary calculated.

- Fifty percent of this difference is the protected amount.
- On taking up a new position the salary will be enhanced by the protected amount for one year.
- On the first anniversary of taking up the new job the protected amount will be reduced to 40% of the difference.
- On the second anniversary of taking up the new job the protected amount will be reduced to 20% of the difference.
- On the third anniversary of taking up the new job the protected amount will be extinguished.

During the above three-year period the salary applicable to the new role will be reviewed in the normal way subject to satisfactory performance.

Where redeployment within the Council occurs a trial period of 4 weeks will apply.

When retraining is to take place as part of the redeployment, the trial period may be for a longer period. In these circumstances there will be a written training plan setting out the arrangements and stating the length of the trial period; this will be issued before the start of the trial period. Such trial periods are to allow both the individual and the Council to decide whether the alternative employment is mutually satisfactory. If, during the trial period, the job is not satisfactory to the employee or the job performance is not to the Council's standard, the employee will be made redundant. If the trial period is completed successfully, a full performance review will be undertaken 6 months after taking up the new post.

The individual's right to redundancy payment will not be affected by any trial period of redeployment unless dismissal occurred due to a reason unconnected with the redundancy in which case the entitlement would be lost.

## **Period of Notice**

The period of notice for redundant staff will not be less than 30 days and where it is not possible to give such notice affected staff will be given pay in lieu of notice.

## **Appeals**

Employees may appeal against their selection for redundancy. Appeals must be in writing setting out the detailed grounds of appeal. Such appeals will be heard by Members of the Appeals Committee.

## **Assistance to Staff**

The Council will arrange support for redundant staff to assist them in finding alternative employment. This could include:

- Discussing future career plans
- Completion of CV's

- Interview skills
- Other guidance/support

Staff under notice of redundancy will be allowed reasonable time off on full pay to attend interviews or arrange training to enhance their future prospects.

## **Compensation**

Redundancy compensation terms for those members of staff who are made redundant will be in accordance with the statutory redundancy calculator, increased to the actual weeks' pay rather than the statutory minimum. No further enhancements will be made.

## **REFERENCES**

When you have been made a formal offer of employment, the Council will take up references from your previous employers. Any offer of employment is conditional upon satisfactory references being obtained.

Should it subsequently come to our notice that you have given inaccurate information, we may reconsider your employment. We will not accept references given to us directly by an employee or potential employee.

You may request to see a copy of a reference from a previous employer, but the Council may refuse to let the employee see the reference if, in doing so, it would disclose information about another individual who can be identified from the information or can be identified as a source of the information. It will be acceptable to let the employee see the reference if the third party has consented to the disclosure or it is otherwise reasonable in the circumstances to disclose the information.

When you leave the Council or apply for another job, your manager will normally give you a reference on behalf of the Council. This will be accurate and truthful as required by law. You will not be given an "open" reference, it will always be addressed to a particular person. References that are given by an employer, are exempt from the subject access provisions of the Data Protection legislation and therefore it is at the manager's discretion whether or not you are shown a copy of the reference.

## **RETIREMENT**

The Council do not have a default retirement age and employees are welcome to remain with the Council beyond the state retirement age. Any termination of employment by the Council will not be related to age.

However, any employee retains the right to retire earlier if they so wish. The Council will be pleased to advise on any matter relating to retirement and help you make any adjustments. In certain cases, depending on circumstances and length of service, pension may be accessible before state retirement age.

## **SMOKE FREE POLICY**

It is the policy of Crewe Town Council that smoking is not permitted in any part of its premises, entrances, or grounds, or in its vehicles. This Policy applies to all employees, members, consultants, customers, visitors, and contractors, whom it is intended to benefit.

The Council have decided that E-cigarettes (battery powered devices designed to replicate smoking behaviour without the use of tobacco which turn nicotine, flavour and other chemicals into a vapour that is inhaled by the user) are also prohibited.

The Council will not provide smoking areas on its premises and employees will not be given breaks for smoking during working hours. The Council will help employees who wish to stop smoking through approved NHS services and may give time off to attend such services by arrangement with management.

Overall responsibility for policy implementation rests with the Town Clerk, however all staff are obliged to adhere to and support the implementation of the policy.

Appropriate 'no-smoking' signs will be clearly displayed at the entrance to and within premises and in all vehicles.

## **STATUTORY SICK PAY**

Certain employees are entitled to receive pay when they are absent from work due to sickness. This is known as Statutory Sick Pay (SSP) and is paid out and administered by employers on behalf of the State.

There are many requirements and conditions attached to payment of SSP both for the employee and the employer. If employees are to receive their entitlement, the following rules and procedures together with those set out in the procedure for Absence Notification, must be adhered to.

### **1. Notification**

SSP cannot be paid to an employee unless and until the following written evidence is supplied:

- first 7 days of absence - a Self-Certification form, absence record form or Doctor's Certificate
- Thereafter - Doctor's Fit Certificate.

It is important to remember that no payment can be made for any intervals of sickness absence not covered by a certificate.

### **2 When SSP is Payable**

SSP is normally only paid for a day or days worked. For example, if an employee works Monday to Friday and not at weekends, SSP will only apply to those 5 days.

In some cases, SSP can be paid when an employee is ill whilst on holiday -including bank/public holidays.

Employers cannot pay SSP for the first 3 days of an employee's sickness. Therefore, payment starts on the 4th day, and continues for as long as the employee is absent up to a maximum of 28 weeks in anyone period of sickness. However, if an employee is absent due to sickness within 8 weeks of a previous period of sickness and providing both periods of absence are for 4 days or more (calendar days), SSP will be paid from the start of the second period of absence.

SSP is paid in exactly the same way as normal earnings, although the employee's average earnings must be over the National Insurance Lower Earnings Limit to qualify for SSP.

### **3 When SSP is not payable**

SSP is not payable in certain circumstances, the principal ones being:

- once employment has terminated
- where Statutory Maternity Pay is being paid

## **IMPORTANT**

Any employee who has been absent due to sickness and is found not to have been genuinely ill, will be subject to disciplinary action which could include dismissal.

## **TIMEKEEPING**

Employees are responsible for attending punctually for work in accordance with the hours defined within the Written Particulars of Main Terms of Employment.

Employees may not leave work prior to their normal finishing time without permission from their manager. In the event of an employee requiring time away from work during the normal working period, he/she must report to their manager upon leaving and returning to work.

Persistent lateness will be considered to be a breach of procedures and may result in disciplinary action. Lateness for work may result in pay being reduced accordingly.

## **TELEPHONE CALLS**

You are requested to restrict personal telephone call to those which are essential and cannot be made outside working hours. The use of the Council's telephone is restricted to cases of emergency and local calls. International calls and premier rate calls (0900, 118, 070) should not be made without the specific consent of the Town Clerk.

## **TERMINATION OF EMPLOYMENT**

Should you wish to terminate your employment, you must give the appropriate written notice stating the date you wish to leave in line with the conditions of your Contract of Employment. You will normally be expected to work your period of notice, but this may be waived or reduced at the discretion of the Council.

You must ensure that any property issued to you by the Council is returned.

## **TRADE UNION MEMBERSHIP**

The Council does not recognise any trade union for collective bargaining purposes but does subscribe to the National Joint Council for local government for national negotiations.

Employees have the right to belong to or take part in the activities of any independent trade union. They also have the right not to be a member of a trade union or a particular trade union.

The Council will not discriminate against any person because they choose not to be a trade union member.

Employees only have the right to reasonable time off to take part in trade union activities or to carry out trade union duties if that trade union is recognised by their employer for collective bargaining purposes.

## **TRAINING AND DEVELOPMENT**

The Town Council acknowledges the essential need to provide appropriate and systematic training and development for our employees. All employees will be encouraged to maximise their potential to achieve job satisfaction and reach the highest standard of efficiency and competence.

The Council has developed a comprehensive Training and Development Policy which will be available to all employees. This will be supported by an annual programme of training priorities.

## **TRAVEL AND SUBSISTENCE (ON COUNCIL BUSINESS)**

### **1. Subsistence**

No flat rate payment for subsistence will be made i.e. no payment where staff are out of the office for more than 5 to 10 hours and no overnight allowance. Reasonable meal/entertainment expenses incurred on Town Council business will be reimbursed on production of receipts.

### **2. Hotels**

Where staff are required to stay overnight on Town Council business, the recommended benchmark for all staff is an AA 2- or 3-star hotel. Guidance can be obtained from the Town Clerk.

Where staff incur additional reasonable incidental costs whilst staying overnight on Town Council business these will be reimbursed. Receipts should where possible be obtained. All claims need to be authorised by the Town Clerk.

### **3 Air Travel**

All reservations must be approved in advance by the Town Clerk.

#### 4 Rail Travel

All staff will travel 2nd class with the option to reserve a seat. Staff may travel 1st class at the discretion of the Town Clerk where substantial amounts of work are to be undertaken during the journey.

#### 5 Other Ad Hoc items

Subjects such as relocation and lodging allowances crop up infrequently and will be dealt with on an individual basis.

#### 6 Payment of Expenses

Expenses are paid monthly by credit transfer to the Bank/Building Society of your choice.

To ensure accuracy and timely reclaim of costs, all expenses need to be claimed within 3 months of being incurred. Where claims are made outside this period the Town Council reserves the right to refuse payment.

### **UNOFFICIAL CLUBS, FUNDS AND SCHEMES**

The Council is not responsible for the way in which any unauthorised employee funds, holiday clubs, saving schemes or lottery syndicates are conducted, or for the safety of those funds.

### **VEHICLES and DRIVING**

#### **FITNESS TO DRIVE**

If you are required to drive on public roads on the Council's behalf, you must be physically and mentally capable of doing so in a safe, respectful, and secure manner. If you are too tired, physically, or mentally, or suffering from sickness or illness, you must not drive the vehicle.

#### **DRIVING LICENCES**

You must possess a full and valid Driving Licence for the relevant class of vehicle, before the Council will authorise you to drive on its behalf. Employees must produce their Driving Licence for inspection upon demand, as and when required.

Since 2015, the paper portion of Driving Licences has no longer been issued by the DVLA. Drivers with paper licences issued before 1998 will still be valid. New penalty points will only be recorded electronically and will not be printed or written on Driving Licences. Instead, this information will be held at DVLA, and can be viewed online. There is a facility that allows employees to 'share access' temporarily with their employer by clicking on an option 'Share your Licence', and this will provide management with a 72-hour window to view your Licence. No other information is taken during this temporary 'window', but it does allow employers to maintain an accurate Driving Licence audit without having to manually check licences every year.

We require all our employees who drive on our behalf to allow access to their Driving Licence details as described above.

vehicle. Always ensure the vehicle is secure overnight and is not left unattended in potentially vulnerable locations. The Council cannot be held responsible for personal belongings left in vehicles.

#### **MOBILE PHONES**

It is against the law, and dangerous, to drive whilst using a hand-held mobile phone, whether speaking, dialling, texting, or accessing other services such as the internet.

An offence is committed if the phone is being 'held' whilst in use. 'Cradling' a phone, for instance between ear and shoulder, is considered as being 'held'. Penalty upon conviction can range from a fixed penalty, licence penalty points, a minimum £200 fine, or a much higher fine on conviction at court (more for drivers of vans, goods vehicles, buses and coaches). If convicted of driving carelessly or dangerously while **CHANGES TO YOUR DRIVING LICENCE, ENDORSEMENTS AND DISQUALIFICATION.**

If you drive on the Council's behalf, you must inform management of any changes to your Driving



Licence, including endorsements.

If you become disqualified from driving, your authorisation to drive on the Council's behalf is immediately and automatically revoked. The Council cannot guarantee to find alternative employment for a disqualified driver and, if the disqualification renders you incapable of doing your job, this could result in your dismissal, or discharge from your employment.

#### MOTURING OFFENCES, FIXED PENALTIES, AND PARKING FINES

Drivers are personally responsible for any fines or penalties incurred as the result of motoring offences, including fixed penalties, and parking or speeding fines. Employers are required by law to disclose details of a presumed driver if requested by the relevant authorities.

#### RULES OF THE ROAD

When driving on the Council's behalf, you must comply with all current road traffic legislation. You are expected to convey a high standard of driving etiquette; and to be respectful and courteous to all other road users at all times. Seat belts (both front and, when occupied, rear) are required by law to be worn at all times where fitted. The Council will not accept any responsibility for fines imposed for breach of this legislation.

#### PROPERTY IN VEHICLES

Please ensure that no property is left unattended or on view in vehicles being driven on the Council's behalf. All removable items should be either locked away out of view or, ideally, taken with you when you leave the using a phone, then the penalties can increase to include disqualification, a fine of up to £1,000, and a prison sentence.

*Employees must adhere to the following policy in relation to the use of mobile phones whilst driving:*

- A driver should avoid making or accepting calls or text services whilst driving;
- If another employee is in the vehicle, he or she should make or accept any calls;
- If the driver is the sole occupant of the vehicle, he or she should find a safe place to stop the vehicle before making, accepting or returning calls;
- If it is essential for drivers to make or accept calls whilst driving, then a hands-free system must be used. Even when a hands-free system is available, drivers should not make or accept calls unless it is legal and safe to do so;
- Whenever possible, allow calls to go to a voicemail or messaging service, and return the calls on occasions when you are not driving. 'Not driving' means out of traffic and engine off. Your vehicle may be stationary, (e.g. *in a traffic hold-up or at traffic lights*), but this still amounts to 'driving'.

#### OTHER DISTRACTIONS

Do not forget the advice in the Highway Code regarding other distractions that might affect your concentration when driving. To drive safely, avoid:

- Loud music that could mask other sounds, inserting CDs etc or tuning the radio;
- Trying to read a map, adjust satellite navigation, or follow written instructions;
- Eating or drinking whilst driving.

See Smoke Free Policy above in respect of Council vehicles.

#### ACCIDENTS / INCIDENTS

If you are unfortunately involved in an accident or incident whilst driving on the Council's behalf, *you* should not under any circumstances express any opinion (one way or the other) on the degree of responsibility or the cause. Exchange particulars and nothing more.

If you are asked to give a statement to the police, remember that you may want to be legally represented before you give any statement. You are not obliged to make any comment.

It is a condition of the Council's insurance policy that the insurers are notified of all accidents/incidents, even if apparently of no consequence. You must provide management with a written report within 24 hours.

Whenever possible the following points should appear on the report:

- Names and addresses of the third-party driver and details of their insurers;
- Names and addresses of anyone else involved in the accident/incident;
- Names and addresses of all passengers in both your vehicle and any third party's vehicle;
- Names and addresses of all witnesses. It will be of considerable assistance if statements can be obtained from all witnesses at the time;
- Particulars of the attending emergency services.

#### USING YOUR OWN VEHICLE FOR COUNCIL ACTIVITIES

Where the Council authorises an employee to use a private car on official business, the employee will receive a casual user allowance in accordance with the approved Green Book rate. Where staff are travelling to the same function/meeting every effort should be made to travel together.

Business mileage is usually the distance travelled between your normal office and the place you are visiting. Where you are commencing travel from home for business purposes i.e. not to your normal office, then the business mileage to be claimed is from your home to the place you are visiting or your normal office to the place you are visiting, whichever is the lesser.

The Council's requirements regarding driving standards, cleanliness, driving etiquette, and rules of the road are the same as those outlined previously within this policy.

Private cars must be insured for business use. The Council reserves the right to request copies of the individual's insurance certificate, to ensure adequate cover is in place for the business use of the vehicle.

# Appendix 1 – OFFICERS’ CODE OF CONDUCT

(Adopted by Personnel Committee on 28<sup>th</sup> January 2020)

Review Date: April 2022

This version supersedes that of 2013.

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## **INTRODUCTION**

The public are entitled to expect the highest standards of conduct from all employees who work for local government. The purpose of this Code is to make a clear statement about the standards of conduct expected of employees of Crewe Town Council;

- ensure the highest standards of conduct by identifying corporate standards which sit alongside professional codes and guidelines;
- help all employees to act in a way which upholds the Council’s standards and at the same time, protect them from criticism, misunderstanding or complaint; and
- help build trust between the Council and the people who come into contact with those working for it.

**The Codes themselves are printed in bold type** and *beneath has been added procedural guidelines in italics.*

These Procedural Guidelines are intended to provide background information to help employees understand and interpret the requirements of the Code of Conduct. They cannot cover all circumstances and are not to be considered as a substitute for reading the Code itself.

## STATUS OF THE CODE

This Code is based on the voluntary Code of Conduct approved by the Local Council Associations and the Local Government Management Board, adapted and/or amplified where perceived necessary to meet local circumstances or requirements. It also incorporates the principles contained in a draft national model Code of Conduct for Local Council Employees. The standards contained in it are the minimum that should apply.

The Code of Conduct embraces the seven principles of public life which were drawn up by the Nolan Committee and are endorsed by Parliament. These are:

Selflessness – Acting solely in terms of the public interest

Integrity – Avoiding placing yourself under any obligation to people or organisations that might try inappropriately to influence you in your work. You should not act or take decisions in order to gain financial or other material benefits for yourself, your family, or your friends. You must declare and resolve any interests and relationships as detailed in the Code of Conduct.

Objectivity – Act and take decisions impartially, fairly and on merit, using the best evidence and without discrimination or bias.

Accountability – Be accountable to the public for your decisions and actions and submit yourself to scrutiny necessary to ensure this.

Openness - being as open as possible about all the decisions and actions that you take. You should give reasons for your decisions and restrict information only when the wider public interest clearly demands.

Honesty – Act with honesty and be truthful.

Leadership – Exhibit these principles in your own behaviour. Actively promote and robustly support the principles and be willing to challenge poor behaviour wherever it occurs.

## WHO IS THE CODE AIMED AT?

The Code is intended to cover all employees under a contract of employment with the Council and casual or contract staff. Reference to “manager” is intended to mean Chair of Personnel Committee when the Code is applied to the Town Clerk.

### 1 STANDARDS

- 1.1 The Council’s employees are expected to give the highest possible standard of service to the public, and must perform their duties with honesty, integrity, impartiality and objectivity. Employees will be expected, through agreed procedures and without fear of recrimination, to bring to the attention of the appropriate level of management any deficiency in the provision of service. Employees shall report to the appropriate manager any impropriety or breach of procedure that is more than trivial. (See making a protected disclosure in the Employee Handbook)
- 1.2 An employee shall be accountable to the Council for his/ her actions.
- 1.3 An employee shall at all time act in accordance with the trust that the public is entitled to place in him/ her. The guidance in this Code is based on these principles. At the end of the day the Council relies on the integrity, reasonableness, common sense and professional judgement of individual officers. Staff should not hesitate at any time, to seek advice on the interpretation of the Code, or when circumstances arise which, it does not cover.

### PROCEDURAL GUIDELINES

- 1.A In determining acceptable standards, employees are asked to familiarise themselves, not only with the Council’s Code of Conduct for Officers, but also with any operating procedures used, policy or governance documents including Standing Orders & Financial Regulations.

### 2 DISCLOSURE OF INFORMATION

- 2.1 It is generally accepted that open government is best. The law requires that certain types of information must be available to members, auditors, government departments, service users and the public. The Council itself is open about other types of information. Employees shall not however disclose any confidential information unless authorised to do so in writing by the Town Clerk or the Council. Employees must ensure compliance with the Council’s Information and Data

Protection policy.

- 2.2 Employees shall not use any information obtained in the course of their employment for personal gain or benefit, nor should they pass it on to others who might use it in such a way. Any particular information received by an employee from a councillor which is personal to that councillor and does not belong to the Council, should not be divulged by the employee without the prior approval of that councillor, except where such disclosure is required or sanctioned by the law.
- 2.3 Employees shall not prevent another person from gaining access to information to which that person is entitled under the Freedom of information Act or other legislation.

### **PROCEDURAL GUIDELINES**

- 2.A The Council's employees receive information relating to the Council's business, as well as confidential information about clients and the public, businesses, Councillors and other employees. Much of this information needs to be treated as confidential and should not be betrayed either inside or outside work, even to family and friends. See the Council's Information and Data Protection Policy.
- 2.B. Both councillors and the public have rights to certain information, particularly that listed in the Publication Scheme Information Guide and all officers should encourage people to access this.

### **3 POLITICAL NEUTRALITY**

- 3.1 Employees serve the Council as a whole. It follows they shall serve all councillors and must ensure that the individual rights of all councillors are respected.
- 3.2 Employees must follow every lawful expressed policy of the Council and shall not allow their own personal or political opinions to interfere with or otherwise bias their work.
- 3.3 Subject to the Town Council's conventions, employees may also be required to advise political groups. They must do so in ways which do not compromise their political neutrality.

### **PROCEDURAL GUIDELINES**

- 3.A *It is only to be expected that the Town Clerk will work closely with members of the Council. Confidentiality over discussions with particular groups is vital.*

### **4 RELATIONSHIPS**

#### **4.1 Councillors**

Employees are responsible to the Council as a whole. For some, their role is to give advice to councillors, and all are there to carry out the Council's work. Mutual respect between employees and councillors is essential to good local government. Close personal familiarity between employees and individual councillors can damage the relationship and prove embarrassing to other employees and councillors and should therefore be avoided where possible. Employees must have regard to the Council's Member-Officer Protocol.

#### **4.2 The Local Community and Service Users**

Employees will always remember their responsibilities to the community they serve and ensure courteous, efficient and impartial service delivery to all groups and individuals within that community as defined by the policies of the Council. All members of the community should be treated fairly and with respect in accordance with the Council's Equalities statement. Employees will ensure that they are always fit to perform their duties effectively and will not allow standards to be impaired in any way.

#### **4.3 Colleagues**

Mutual respect between fellow employees is also essential to maintaining constructive working relationships and providing a high quality service to the community. It is also a key part of the Council's Equalities statement.

## 4.5 Contractors

All relationships of a business or private nature with external contractors, or potential contractors, shall be made known in writing to the Town Clerk or the Mayor where the relationship involves the Town Clerk. Orders and contracts shall be awarded on merit, by fair competition against other tenders or quotes, and no special favour should be shown to businesses run by, for example, friends, partners, or relatives in the tendering process. No part of the local community shall be discriminated against.

- 4.6 Employees who engage or supervise contractors or have any other official relationship with contractors and have previously had or currently have a relationship in a private or domestic capacity with contractors, shall declare that relationship to the Town Clerk or the Mayor (in the case of the Town Clerk) in writing.
- 4.7 In the event of employees engaging a Contractor for private work at home, who is known by the employee to be one of the Council's contractors, care shall be taken to ensure that the price paid for the work represents full value and thereby cannot be construed as an inducement or reward for the award of Council contracts. Especial care shall be taken in this respect by employees who engage or supervise contractors in the course of their employment.

## **PROCEDURAL GUIDELINES**

4A *The Town is a relatively small community, and it is impossible not to know some councillors in other walks of life. This must be correctly and openly managed without favour.*

4.B *It is not sufficient to ensure that a relationship with a contractor or potential contractor will not unduly influence their business involvement with the Council, but impartiality and integrity need to be demonstrated. It is necessary for such relationships to be open and beyond suspicion by the reasonable person.*

4.C *It is difficult to define precisely when a declaration should be made. The decision should be made after you have assessed the degree of influence that you may have over the Council's relationship with the particular contractor. If you are responsible for the administration of the contract, or are in any way involved in it, a declaration should always be made.*

## **5 APPOINTMENT AND OTHER EMPLOYMENT MATTERS**

- 5.1 Employees involved in appointments shall ensure that these are made on the basis of merit. It is unlawful for an employee to make an appointment based on anything other than the ability of the candidate to undertake the duties of the post. In order to avoid any possible accusation of bias, employees shall not be involved in an appointment where they are related to an applicant or have a close personal relationship outside work with him or her.
- 5.2 Similarly, employees shall not be involved in decisions relating to discipline, promotion, training or pay adjustments for any other employee who is a relative, partner, etc.

## **PROCEDURAL GUIDELINES**

- 5.A *In cases where you are involved in deciding any matter relating to the appointment, promotion, discipline, pay, conditions of service or training opportunities for a person who is a relative, partner or with whom you have a close personal relationship outside work, you **shall** declare this to the Town Clerk or Mayor (in the case of the Town Clerk) and have no further involvement in the matter.*
- 5.B *In this paragraph "relative" means a spouse, partner, parent-in-law, son, daughter, step-son, step-daughter, child of a partner, brother, sister, grandparent, grandchild, uncle, aunt, nephew, niece, or the spouse or partner of any of the preceding persons and "partner" means a member of a couple.*

## **6 OUTSIDE COMMITMENTS**

- 6.1** You shall not become engaged or concerned in any other business in which your duties may conflict with the interests of the Council, without advising the Council. You shall not become engaged in any secondary occupation that may unduly interfere with your work.
- 6.2** The Town Council is consultee for making recommendations to the determining bodies for applications for various types of consent such as planning permission, licensing etc. and also determines grant applications. Staff members who are in any way concerned, connected or consulted in their work during the processing of such applications are precluded from preparing or assisting with those submissions in any private capacity on behalf of applicants (unless for their own submissions when, of course, their private interest in the matter would be perfectly clear and should be declared).
- 6.3** The general rule is therefore as follows:
- (a)** Staff at all levels shall not undertake any outside work which would put them in a position of conflict of interest. Such a conflict would arise when an employee is to be paid by a member of the public or any outside organisation or body for work which is in any way connected with the scope of his or her official duties.
- (b)** Employees shall follow such rules as the Council may from time to time impose on the ownership of intellectual property or copyright created during their employment.

### **PROCEDURAL GUIDELINES**

- 6.A** As some employees may only work part time or on a casual basis, this part of the Code is in no way intended to prevent them having other employment, merely to avoid conflicts of interest.

## **7 PERSONAL INTERESTS**

- 7.1** An employee shall not in their official or personal capacity, allow personal interests to conflict with the Council's requirements, or use his/ her position improperly to confer an advantage or disadvantage on any person.
- 7.2** Employees shall declare to the Town Clerk or Mayor (in the case of the Town Clerk) in writing, any non-financial interests that they consider could bring about conflict with the Council's interests e.g. school governor, membership of local sports club, membership of the district or county council.
- 7.3** Employees shall declare to the Town Clerk or Mayor (in the case of the Town Clerk) in writing, any financial interests which could conflict with the Council's interests e.g. financial interests of a spouse or other member of the family in a contract.
- 7.4** Employees shall declare to the Town Clerk, membership of any organisation not open to the public without formal membership and commitment of allegiance and which has secrecy about rules or membership or conduct.

### **PROCEDURAL GUIDELINES**

#### **7.A Non Financial Interests**

The test as to whether an interest in an outside body Must be declared, is whether or not the interests of the body may conflict with those of the Council.

By way of advice, it **shall** always be appropriate to declare being a governor of a school within the Town, or membership of another council. Similarly, membership of a trust or statutory body operating within the Town shall be declared.

In the case of, for instance, local sports clubs, these should be declared when a conflict of interest may arise, e.g. where planning permission is sought, or where land is being brought from or sold to the Council.

## **7.B Financial Interests**

The Council needs to be aware of all cases where an employee or their close relative, partner or associate has a financial interest in a business (including private company, public sector organisation and/or voluntary organisation) which are or are seeking to have business dealings or enter into a contract with the Council.

### **Examples of such interests are:**

- Paid employment, directorships, consultancies or personal sponsorship.
- An interest in land or other assets, held or used by the business organisation.
- Share capital in the company exceeding £25,000 (the amount need not be declared) or more than  $\frac{1}{100}$ <sup>th</sup> of the issued shares or securities

NB This does not include money invested in a Building Society or Bank where you have no influence over the dealings of that organisation.

7.C Organisations not open to the public with formal membership etc. E.g. Free Masons.

## **8 EQUALITY ISSUES**

8.1 All local government employees shall ensure that policies relating to equality issues as agreed by the Council are complied with in addition to the requirements of the law. All members of the local community, customers and other employees have a right to be treated with fairness, respect and equity.

### **PROCEDURAL GUIDELINES**

8.A Reference should be made to the Equality Policy adopted by the Council. The Council celebrate diversity.

## **9 ROLES DURING TENDERING**

9.1 Employees shall exercise fairness and impartiality when dealing with all customers, suppliers, other contractors, and sub-contractors.

9.2 Employees who are privy to confidential information on tenders or costs shall not disclose that information to any unauthorised party or organisation.

9.2 Employees shall ensure that no special favour is shown to current or recent former employees or their partners, close relatives, or associates in awarding contracts to businesses run by them or employing them in a senior or relevant managerial capacity.

## **10 CORRUPTION**

10.1 Employees shall be aware that it is a serious criminal offence for them corruptly to receive or give any gift, loan, fee, reward, or advantage for doing, or not doing, anything or showing favour, or disfavour, to any person in their official capacity.

### **PROCEDURAL GUIDELINES**

10.A It is essential to remember that dealings with officers and members of local authorities and other public bodies are subject to the provisions of special legislation with onerous requirements and imposing sanctions under criminal law designed to protect the public interest and public confidence.

The particular legislation is contained in:  
The Public Bodies Corrupt Practices Act 1889  
The Prevention of Corruption Act 1906  
The Prevention of Corruption Act 1916  
The Local Government Act 1972, Section 117(2)



10.B In summary, anyone who corruptly gives, promises or offers any gift, loan, fee, reward or advantage to any person as an inducement to or a reward for any member, officer or servant of a public body for doing or forbearing to do anything in respect of any matter or transaction is guilty of a criminal offence. Similarly, a criminal offence is committed by anyone who corruptly solicits, receives or agrees to receive for themselves or any other person such an inducement or reward.

10.C It is particularly to be noted that the giving or acceptance of any money, gift or other consideration is deemed to have been given or received corruptly unless the contrary is proved. This represents a departure from the general principle that a person is deemed innocent until proven guilty.

## **11 USE OF FINANCIAL RESOURCES**

11.1 Employees shall ensure that they use public funds entrusted to them in a responsible and lawful manner. They shall strive to ensure value for money to the local community and to avoid legal challenge to the Council.

11.2 Employees shall not make personal use of property or facilities of the Council unless properly authorised to do so.

## **12 HOSPITALITY AND GIFTS**

12.1 Employees shall only accept offers of hospitality if there is a genuine and clear need to impart information or represent the local Council in the community. Offers to attend purely social or sporting functions must be accepted only when these are part of the life of the community or where the Council should be seen to be represented. They shall be properly authorised and recorded. It is generally more acceptable to join in hospitality offered to a group of people rather than something unique to the individual, i.e. there is a degree of safety in numbers. Hospitality should only be accepted when it is reasonably incidental and, on a scale, appropriate to the occasion or circumstances.

12.2 When hospitality has to be declined, those making the offer shall be courteously but firmly informed of the procedures and standards operating within the Council.

12.3 Employees shall not accept significant personal gifts from contractors and outside suppliers, although the Council allow employees to keep insignificant items of token value such as pens, diaries etc.

12.4 When receiving authorised hospitality, employees shall be particularly sensitive as to its timing in relation to decisions which the Council may be taking affecting those providing the hospitality. Where it is known that a particular person or body has a matter currently in issue with the Town Council, an offer of hospitality shall be refused even if in normal times it would be acceptable.

12.5 Acceptance by employees of hospitality through attendance at relevant conferences and courses is acceptable where it is clear the hospitality is corporate rather than personal and where it is clear that any purchasing decisions are not compromised. Approval to attend a relevant conference or course will be considered to be approval of allied hospitality as outlined above. Where visits to inspect equipment etc are required, employees shall ensure that the Council meets the cost of such visits to avoid jeopardising the integrity of subsequent purchasing decisions.

12.6 Employees shall report to the Town Clerk or Mayor (in the case of the Town Clerk) the offer of any gifts or hospitality. These must be recorded in the register maintained by the Town Clerk

## **PROCEDURAL GUIDELINES**

12.A Offers of hospitality and gifts in a Town Council will be rare but should be approached with caution. Members of staff should ask themselves what a member of the public, who may be critical or suspicious, might think. Offers of hospitality where any suggestion of improper

influence is possible should be tactfully refused. Hospitality **shall** only be accepted when it is reasonably incidental, and on a scale appropriate, to the occasion or circumstances. If in doubt say no.

- 12.B Employees **shall** only accept reasonable or modest hospitality and, if in doubt as to whether such hospitality is reasonable or modest in the circumstances, the employee **shall** seek guidance from the Town Clerk or Mayor (in the case of the Town Clerk).
- 12.C Clearly, hospitality received in the ordinary course of business (for example working lunches) need not be declared or registered provided it is modest and reasonable.
- 12.D All hospitality received (other than that mentioned in 12.3 above) and hospitality offered but not accepted **shall** be registered in the Register of Hospitality (see below).
- 12.E Any employee receiving an offer of hospitality **shall** inform the supplier or contractor offering the same that the employee is under a duty to register hospitality received or offered but not accepted.
- 12.F A Register will be kept and maintained by the Town Clerk. The details to be included in the Register will be:
- i* the name of the employee concerned;
  - ii* the name of the contractor or the supplier or other party making the invitation;
  - iii* the nature of the hospitality received or offered but not accepted; and
  - iv* the date or receipt of hospitality.
- 12.G As with Declarations of Interest, it is the duty of each individual employee to register hospitality received, or offered but not accepted, within a reasonable period before or after that hospitality is received or offered and it is suggested for this purpose that a reasonable period would be no longer than 7 days after the hospitality is received or offered. Notices to be sent to Town Clerk or Chair.
- 12.H Some offers of hospitality are clearly unacceptable, e.g. offers of holiday accommodation. Invitations to sporting fixtures or evenings at the theatre are acceptable only in accordance with paragraph 12.1 of the Code of Conduct for Officers, or when they are clearly required for the conduct of Council.

**These rules also, of course, apply to offers by firms to members of staff of discounts going Gifts**

Examples of the type of modest gifts which would normally be acceptable are: -

- Small gifts of office equipment or stationery given by way of trade advertisement to a range of officers or for use in the office. Nothing more elaborate than calendars, diaries, rulers or blotters would fall into this category;
- Small gifts of only token value given on the conclusion of an official courtesy visit e.g. to a factory or other premises.
- Gifts to a member of staff or a member of their family where the donor is a personal friend. Extreme care needs to be taken in such circumstances that friendships are equal in both directions and declarations are made in accordance with Section 4 of the Code.
- If a gift outside the exceptions arrives without warning, it must be handed to the Town Clerk or Mayor (in the case of the Town Clerk) to decide whether the gift should be returned (or passed to an appropriate charity) and to ensure the donor is informed of what has happened.

**13. CONTACT WITH THE PUBLIC, PRESS & MEDIA**

- 13.1** Employees should refer to the Protocol on Communications in the Information and Data Protection Policy. Basically, you should not make any statement to the media which you are not authorised to make. No employee should give a view which is contrary to or critical of Council policy. Employees should seek authorisation from the Town Clerk prior to speaking to the media.
- 13.2** Outside working hours, an employee is entitled to voice their opinion on issues affecting the local community e.g. at a neighbourhood forum. However, employees have a general duty of care to avoid a conflict of interest and should not criticise, damage, or act in any way against the Council.
- 13.3** Employees must comply with the Town Council's protocols and policies on social media and the use of emails. Again, employees have a general duty of care to avoid a conflict of interest and should not criticise, damage, or act in any way against the Council, or otherwise bring it in to disrepute.

#### **14 SPONSORSHIP - GIVING AND RECEIVING**

- 14.1** Where an outside organisation wishes to sponsor a local government activity, whether by invitation, tender, negotiation or voluntarily, the basic conventions concerning acceptance of gifts or hospitality apply. Particular care shall be taken when dealing with contractors or potential contractors.
- 14.2** Where the Council wishes to sponsor an event or service neither an employee nor any partner, spouse or relative must benefit from such sponsorship in a direct way without there being full disclosure to the Town Clerk or Mayor (in the case of the Town Clerk) of any such interest. Similarly, where the Council through sponsorship, grant aid, financial or other means, gives support in the community, employees shall ensure that impartial advice is given and that there is no conflict of interest involved.

#### **PROCEDURAL GUIDELINES**

- 14.A** The Council shall not be seen to offer any special favours or business in return for sponsorship.

#### **15 CONDUCT OUTSIDE WORKING HOURS**

- 15.1** The Town Council does not wish to intrude on your interests/activities outside normal working hours. However, you should not become involved in activities which prevent you from fulfilling your duties or which result in adverse publicity for the Town Council. For the avoidance of doubt this requirement involves the appropriate use of social networking sites which are in the public domain.
- 15.2** In order to foster team spirit and good working relationships, the Town Council may offer you the opportunity to attend social events from time to time and may also organise work-related social events to which clients, as well as staff, are invited. Although such social events usually take place away from the workplace and outside of normal working hours, the code of conduct applies to such events. Whilst the Town Council does not wish to affect your enjoyment of such social events, certain rules of conduct are necessary for the protection and comfort of all those attending. Accordingly, if you attend a work-related social event, you must observe the following rules and principles:
- Alcohol should be consumed only in moderation.
  - The use of illegal drugs, including cannabis, is forbidden.
  - The policy on dignity at work should be observed.
  - Do not behave in a way that could offend, intimidate, embarrass or upset any other person, whether as a joke or not.
  - Do not swear or use intemperate language.
  - Do not behave in any way that could bring the Town Council into disrepute.
  - Any breach of the above rules may result in disciplinary action being taken against you under the disciplinary procedure.

## **16 DISCLOSURE OF CRIMINAL CONVICTIONS**

**16.1** Criminal charges, or convictions, for offences of dishonesty, or violence committed during the period of your employment with the Town Council, whether committed during or outside normal working hours must be reported to the Town Clerk immediately. Such charges, or convictions, may result in disciplinary action being taken against you up to and including summary dismissal. Failure to disclose such criminal proceedings/convictions that arise during the period of your employment could also result in disciplinary action being taken against you up to and including summary dismissal.

**16.2** A charge or conviction for any other type of offence during the period of your employment should also be reported to the Town Clerk. Such charges or convictions may result in disciplinary proceedings being taken against you, up to and including dismissal, where, in our opinion, the charge or conviction:

- affects your suitability for your role.
- impairs the reputation of the Town Council.
- seriously undermines the trust and confidence in you.

## **Appendix 2**

# **Dignity at Work Policy**

## Introduction

The Town Council is committed to creating a harmonious environment by ensuring equal opportunities and fair treatment for every employee in the workplace. One of the key aims of the policy is to provide a positive working environment in which all staff feel comfortable and in which everyone is treated with respect and dignity, regardless of age, disability, sex, gender reassignment, pregnancy, maternity, race (which includes colour, nationality and ethnic or national origins), sexual orientation, religion or belief or any other personal factor or quality.

This policy aims to ensure that there is no bullying and harassment of and by any employee, contractor, or anyone else engaged to work on Town Council premises. The purpose of this policy is to provide you with both protection and a procedure to raise and effectively deal with a complaint either informally or formally, if you believe you have been harassed or bullied.

## Bullying and Harassment

Bullying or harassment, including sexual harassment, will constitute unlawful discrimination when it relates to one or more of the protected characteristics, outlined above. Serious bullying or harassment may amount to other civil or criminal offences, e.g. a civil offence under the Protection from Harassment Act 1997 and criminal offences of assault.

Bullying (whether or not linked to a protected characteristic) can be defined as offensive, intimidating, malicious or insulting behaviour, and/or an abuse or misuse of power that is meant to undermine, humiliate or injure another person.

Examples, though not an exhaustive list, which may constitute bullying are:

- threats, abuse, teasing, gossip and practical jokes;
- humiliation and ridicule either in private, at meetings or in front of customers or clients;
- name calling, insults, devaluing with reference to age, appearance;
- setting impossible deadlines;
- excessive monitoring;
- removing responsibilities;
- withholding information.

Cyber/ online bullying is bullying that takes place using electronic technology which may include devices and equipment such as mobile phones, computers and tablets, as well as communication tools including social media sites, text messages, chat and websites. Examples of cyber/ online bullying may include unkind messages or emails, rumours sent by email or posted on social networking sites, and embarrassing pictures, videos, websites, or fake profiles.

Harassment may be physical, written, verbal, non-verbal, online or via social media. It can be intentional or unintentional.

Harassment, in general terms, is unwanted conduct related to a relevant protected characteristic, that:

- violates a person's dignity or creating an intimidating, hostile, degrading, humiliating or offensive environment for that person; or
- is reasonably considered by a person to have the effect of violating their dignity or of creating an intimidating, hostile, degrading, humiliating or offensive environment for them, even if this effect was not intended by the person responsible for the conduct.

Conduct may be harassment whether or not the person behaving in that way intends to offend. Something which is meant to be 'banter' may offend another person. Different people find different things acceptable. Everyone has the right to decide what behaviour is acceptable to them and to have their feelings respected by others.

Harassment may occur where an individual is subjected to unwanted conduct due to their association with another individual who has a protected characteristic.

Harassment may also occur where a person engages in unwanted conduct towards another because they have a mistaken perception that the recipient has a protected characteristic.

Harassment may also occur where an individual is subjected to unwanted conduct from a third party, such as a client or customer. If you feel that you have been bullied or harassed by customers, suppliers, vendors or visitors, you should report any such behaviour in order that appropriate action is taken. Bullying or harassment of customers, suppliers, vendors or visitors or others will be dealt with through the disciplinary procedure.

For the avoidance of doubt the Town Council will treat a single incident as harassment if it is sufficiently serious.

All bullying and harassment are misconduct and is a disciplinary offence which will be dealt with under the disciplinary procedure. Bullying or harassment will often be gross misconduct, which can lead to dismissal without notice.

Examples, though not an exhaustive list, of behaviour which may constitute harassment are:

- physical contact ranging from touching to serious assault;
- verbal, written or online harassment through jokes, offensive language, gossip and defamatory references;
- unwanted nicknames related to a protected characteristic;
- excluding an individual from social activities due to their association with someone with a protected characteristic;
- ignoring an individual because they have a protected characteristic when in fact they do not have the perceived protected characteristic;
- knowingly addressing or referring to someone using a pronoun (for example, he or she) with which an individual does not identify (misgendering);
- intrusion by pestering, spying, following etc.

The Town Council will treat all such complaints of harassment and bullying seriously and will investigate them promptly, efficiently and in confidence.

The main aim of this policy is to provide a framework for resolving complaints of harassment or bullying and for stopping any behaviour that is causing offence or distress.

### **Raising a Complaint**

You have a right to complain if you are treated in a manner that you believe constitutes harassment or bullying. This will include behaviour that has caused you offence, humiliation, embarrassment, or distress.

Apart from complaints about the behaviour of colleagues, you also have the right to complain if you believe that you have been bullied or harassed by a third party, for example a customer, client, or supplier.

If you raise a complaint, you are automatically protected and under no circumstances will you be subjected to any unfavourable treatment or victimisation as a result of making a complaint. However, if it is established that you have made a knowingly false or malicious complaint against another person about harassment or bullying, serious disciplinary action will be taken against you which may result in your dismissal.

If you witness an incident that you believe to be the harassment or bullying of another member of staff you should report the incident in confidence to your manager who will consider all such reports seriously and will treat the information in strict confidence, as far as it is reasonably possible to do so.

## **Reporting a Complaint**

Before raising a formal complaint, you are encouraged in the first instance to talk directly and informally to the person to whom you believe is harassing you and explain clearly what aspect of the person's behaviour is unacceptable, or is causing offence to you, and request that it stop.

It may be that the person whose conduct is causing offence is genuinely unaware that their behaviour is unwelcome or objectionable and that a direct approach may resolve the matter without the need for formal action.

If you would like support in making such an approach, you should contact your manager or the Town Clerk. However, if you feel unable to take this course of action, or if you have already approached the person to no avail, or if the harassment is of a very serious nature, you may decide to raise a formal complaint under our Grievance policy, which details the procedure to follow.

Formal complaints may be raised, in writing, with your manager or, if preferred, the Town Clerk. You may feel more comfortable speaking to them about it before putting it in writing, which is quite acceptable.

When lodging your complaint of harassment/bullying, you should state:

- the name of the person whose behaviour you believe amounts to harassment or bullying;
- the type of behaviour that is causing offence, together with specific examples if possible;
- dates and times when incidents of harassment or bullying occurred, and where they occurred;
- the names of any employees who witnessed any incidents, or who themselves may have been the victims of harassment or bullying by the same person; and
- any action that you have already taken to try to deal with the harassment or bullying.

## **Management Responsibility**

When a complaint of harassment or bullying is received, there is a duty to investigate the matter thoroughly and objectively and to take corrective action in order to ensure compliance with the Dignity at Work Policy.

The Town Council will be responsive and supportive towards anyone who raises a genuine complaint of harassment or bullying. The Town Clerk will assist any manager in dealing with complaints of harassment or bullying.

The Town Clerk may suspend you from duty pending investigation for harassment or bullying for a temporary period whilst investigations are carried out. Such suspension will be for as short a time as possible and will be on full pay.

If you are accused of harassment or bullying you will be informed of the exact nature of the complaint against you and afforded a full opportunity to challenge the allegations and put forward an explanation for your alleged behaviour in a confidential interview, with a companion present if you choose. It will not be presumed that following an allegation of harassment you are guilty.

All forms of harassment and bullying will be regarded as serious misconduct, and if you are found to have harassed or bullied a colleague you will be liable to serious disciplinary action up to and including summary dismissal.

Although not always necessary, if a complaint against you is not upheld, a voluntary transfer of either of the parties may be offered, if that is practicable. Such transfers will be consensual.

If it is agreed neither party will move, the Town Clerk will monitor and check the situation in terms of our duty of care to determine whether there has been any form of victimisation or retaliation.

Alternatively, where a complaint is upheld, it may be necessary, if practicable to relocate or transfer one of the parties to another department or function.



The Town Clerk will maintain records of investigations and/or grievances into alleged incidents of harassment or bullying, the outcome of the investigations/grievances and any corrective or disciplinary action taken. These records will be maintained in confidence and in line with the provisions of the Data Protection legislation.

## **Exploitation of Workers**

There is an obligation on employers under the Modern Slavery Act (2015) to address the issues of slavery and human trafficking, and to commit to the prohibition and avoidance of the violation of human rights (not only within the employer's own operations, but also in relation to those businesses with which products and services are provided or received).

- The Council is forthright and steadfast in complying with these obligations, and fully embraces not only the legal aspects of these issues, but also the moral and ethical duties and responsibilities in identifying and, where necessary, eliminating potential breaches of basic human rights.
- It is therefore the policy of the Council that practices such as forced labour, debt-bonded labour, and human trafficking are totally unacceptable and will not be tolerated.
- Similarly, inhumane treatment such as corporal punishment or other inhumane threats are also viewed as totally unacceptable and will not be tolerated.
- Furthermore, we expect corresponding standards, duties, and responsibilities to be upheld and maintained by all our officers and members, guests, sub-contractors, and business associates.
- Through our existing policies and procedures, we will always seek to promote the highest moral standards and will voluntarily and wholeheartedly support all statutory legislation and regulatory guidelines aimed at eliminating these totally unacceptable and inhumane practices.
- We encourage all those within our organisation and services, whether directly or indirectly, to report (without fear of prejudice or recrimination) any issues or concerns relating to the potential breaches of human rights.

## **Stress and Anxiety at Work**

Workplace anxieties and stress are issues that could impact on the health, safety, and welfare of individuals, and it is important to identify potential situations that could escalate normal everyday situations into excessive pressures and anxieties. (see also Health and Safety Policy)

The Health and Safety Executive (HSE) defines stress as *“the adverse reaction people have to excessive pressure or other types of demand placed on them”*. This definition makes an important distinction between pressure, which can be a positive state if managed correctly; and stress, which can be detrimental to health and welfare.

The Council will therefore seek to identify situations that could lead to excessive stress or anxiety, with a view to eliminating, or controlling and minimising, the risks. To achieve this, we will:

- Encourage interaction and consultation between management and staff, with a view to identifying and preventing excessive stress levels;
- Encourage good management practices and appropriate information sharing;
- Offer impartial support (for instance, via our HR advisers) for staff affected by stress, whether in work or externally;
- Only undertake fundamental procedural changes within the organisation following appropriate consultation with staff members;
- Ensure staff members are fully capable of carrying out their role and duties;
- Monitor workloads to ensure that staff members are not struggling and overloaded;
- Monitor contractual working time and overtime to ensure that staff members are not struggling and overworking;
- Monitor holiday leave to ensure that staff members are taking their full annual entitlement;

- Ensure that, where available and appropriate, staff members are provided with meaningful role development opportunities;
- Consider training in management practices, and health, safety and welfare;
- Be vigilant, and offer additional support to individual employees who may be experiencing stress issues outside work (e.g. bereavement, divorce, family issues);
- Support staff members who have been off sick with stress and plan a structured and considerate return to work.

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# CREWE TOWN COUNCIL

## FINANCIAL & CORPORATE RISK ASSESSMENT

**L = Likelihood; C = Consequence; O = Overall combined Rating**

Likelihood		Consequence (Level/Descriptor)				
		1	2	3	4	5
Level	Descriptor	Negligible	Minor	Major	Critical	Catastrophic
1	Low	1	2	3	4	5
2	Medium Low	2	4	6	8	10
3	Medium	3	6	9	12	15
4	Medium High	4	8	12	16	20
5	High*	5	10	15	20	25

Risk Area	Risk Identified	Risk Rating	Mitigation	Notes	Amended Risk Rating
To provide and maintain standards for Town Council services to the residents of Crewe	The risk of legislative change which will have an impact on the Town Council's powers, duties and funding	L3 C2 <b>O6</b>	Town Clerk and staff keep apprised of developments	GDPR Training carried out 2020/2021 <b>DPA Training to be carried out by all 2024/25</b>	L3 C2 <b>O6</b>
	The protection of physical assets owned by the Town Council including buildings and equipment (loss or damage)	L3 C4 <b>O12</b>	All physical assets insured  All assets checked regularly Management Systems being put in place	<b>Stored in vault in Municipal Building</b>  <b>Site inspections</b>	L2 C3 <b>O6</b>
	The risk of damage to third party property or individuals as a consequence of the Town council providing services (public liability)	L2 C3 <b>O6</b>	Public liability Insurance renewed annually		L2 C3 <b>O6</b>
	Insufficient staff or other resources to deliver the service needs	L2 C3 <b>O6</b>	Staff have general awareness of other team members' essential tasks and can provide cover when required.  Town Clerk to formally monitor and review staff and work levels. Any concerns regarding this to then be brought to Council	<b>Corporate Strategy and structure review 2024</b>	L2 C2 <b>O4</b>
To provide a safe and fulfilling working environment for staff	Employees contravene Health and Safety Regulations	L3 C3 <b>O9</b>	Health and Safety and First Aid training, insurance, Risk Assessments regularly checked and updated	Staff trained in H&S and First Aid	L2 C3 <b>O6</b>
	Potential legal proceedings up to corporate manslaughter	L2 C4 <b>O8</b>	Employers Liability insurance Employee training and awareness		L2 C3 <b>O6</b>
	Staff retention issues	L2 C3 <b>O6</b>	Staff training where appropriate		L2 C3 <b>O6</b>
To maintain financial records that are correct and comply with all recommended accounting practice	Adverse audit reports, legal action and loss of confidence in Town Council	L2 C4 <b>O8</b>	Clerk keeps up to date with legislative changes, discusses latest requirements with internal and external auditors	Internal audit review recommendations actioned	L2 C2 <b>O4</b>
	Loss of income through error or fraud		Fidelity Guarantee Insurance  Town Clerk continually review controls and current procedures	<b>Capacity in staffing structure for Finance Officer (currently dormant as Clerk fulfils this aspect)</b>	
To ensure that all actions taken by the Town Council comply with all current Legislation	Non-compliance with legislation or practice Council being 'Ultra Vires'	L2 C3 <b>O6</b>	Town Clerk to keep up to date with changes in legislation, seek advice from SLCC, ChALC, NALC and others as necessary	<b>Town Clerk has not accessed training for some time</b>	L1 C3 <b>O3</b>
Employment Contract	Compensation claims from employee for contractual employment defects (including statutory failure)	L1 C3 <b>O3</b>	Contract of employment in place  Matters relating to staff discussed in confidential session and discussed by personnel committee		L1 C2 <b>O2</b>

Risk Area	Risk Identified	Risk Rating	Mitigation	Notes	Amended Risk Rating
			Town Clerk to keep up to date with employment law and seek HR advice where appropriate Other policies in place  Supported and underwritten by Wirehouse Employer Services	accessed training for some time	
Staff	Loss of services of employee	L3 C2 06	By distributing knowledge and roles ensure, so far as reasonably practical, that loss of any one employee does not cause unrecoverable damage to business	Weekly team meeting in place	L2 C2 04
	Loss of key staff trained in financial systems, process or rules	L2 C3 06	Staffing arranged so that knowledge is distributed between RFO and at least one other staff	External Accountancy support in place 3 staff have banking access and accountant remote Rialtas access.	L2 C2 04
Financial Control	Inappropriate expenditure made	L2 C3 06	Payments reported to Finance committee for review and corrective action if necessary Limits on single transactions; limits on daily transactions; 2 authorisers required; current account levels maintained at a sustainably low level.	Payment authorisation process	L1 C3 06
	Financial Regulations become out of date with change in technology, regulation or business	L2 C4 08	Council to review financial regulations once a year  The RFO and Clerk react to any changes in legislation or other areas in order to ensure the regulations are fully compliant and also provide a strong framework compatible with Council`s practices	Clerk has not accessed training for some time	L1 C4 04
	Lack of budgetary overview/overspend against budget	L2 C3 06	Quarterly review of nominal ledger Monthly review of income and expenditure Seven week review by finance Committee Material variances report to F&G Large reserves held	Committees review associated spend at each meeting	L2 C2 04
	Lack of finance to meet unbudgeted, urgent commitments ( with safety or other critical implications)	L1 C4 04	Contingency included in budget  Reserves equivalent to at least six month`s spend available EMRs managed actively and reviewed at least annually		L1 C3 03
Financial Systems and Records	Accounts – not accurate or not supported/backed up  The RBS Omega accounts system is used which is an accepted accounts package	L2 C2 04	Accounts are saved off site on CITRIX  Hard copies linked to council reports are held on file together with bank reconciliation reports, invoices/receipts/payments and cheques issued  Documents are retained for 12 years		L1 C2 02
	VAT – failure to maintain VAT records and claiming schedule  The RBS Omega system incorporates a VAT schedule which is an accepted package which allows differentiation between tax rates etc. which is itemised in a full report relating back to the original item within the accounts	L2 C3 06	VAT is applied to all mileage payments at the rate applicable at the time as advise by HMRC  VAT returns are lodged on a quarterly basis in line with accepted procedures  Rialtas system produces the reports		L1 C3 03
	Payroll – failure to pay in a timely and accurate way  John Greenall and Co Ltd provide payroll services and carry out payroll function	L2 C3 06	The Clerk authorises any overtime, mileage or special duty payments, on a monthly basis  Backups are made to the server		L1 C3 06

Risk Area	Risk Identified	Risk Rating	Mitigation	Notes	Amended Risk Rating
			<p>Hard copies linked to pay roll reports are held on file together with payslips, BACs payments issued to the pension fund and IR</p> <p>Greenall payroll service and fund invoices are retained on file with a record of payment.</p> <p>Payments can only be issued for the nominated employees, which must be authorised in advance of the payment</p> <p>Documents are retained for 12 years</p> <p>Annual pension and year end payroll returns are issued in a timely manner to the appropriate bodies that inspect the information and highlight any discrepancies</p> <p>Councilor oversight and review. 2 authorisers required.</p>		
Banking Arrangements and Procedures	Co-op Bank is used	L3 C3 09	<p>one bank account used on a daily basis</p> <p>Reviewing how much is placed into a higher rate deposit account through reserves policy and financial regulations</p>		L2 C3 06
Banking Security/Access to Finances	Cheques	L2 C3 06	Each cheque from the main account must be signed by 2 Councillors and the Town Clerk as detailed on the bank mandates (which are amended when required to ensure that sufficient signatories are available at all times)	<b>Cheques are not currently in use, with no cheques having been issued for some years</b>	L1 C3 03
	Transfers	L2 C4 08	<p>Monies may be transferred between the Councils accounts by the Clerk</p> <p>Transfers require 2 authorisers &amp; approval from minimum 2 committee chairs</p>		L1 C4 04
	Bank Reconciliation not done	L2 C3 06	<p>All accounts are reconciled using the RBS Omega system within 5 days of receipt of any statement</p> <p>Any discrepancies are immediately reported to the bank for investigation</p> <p>All petty cash accounts which do not have statements are reconciled on a monthly basis by the Accounts Assistant against the cash held and any discrepancies are immediately reported to the Clerk</p>	<b>No petty cash held or operated since 2020</b>	L2 C2 04
	Separation of Duties	L2 C2 04	The Town Clerk is responsible for the cash security in the Town Council offices	<b>No cash held in the council offices since 2020</b>	L2 C2 04
	Access to the main bank accounts not secure	L2 C4 08	As detailed under Banking arrangements and Procedures above, no one person has access to monies held in the main accounts		L1 C3 03
	Access to petty cash accounts – potential losses or inaccuracies	L3 C2 06	<p>The Financial Regulations specify maximum balances to ensure that individuals do not have access to large amounts of money</p> <p>All payments made in cash must be substantiated by an invoice</p>	No petty cash system in operation	L1 C1 01
	Payments	L2 C4	All payments must be authorised by the RFO before any		L1 C4

Risk Area	Risk Identified	Risk Rating	Mitigation	Notes	Amended Risk Rating
		<b>08</b>	payment is issued. The RFO is to sign the invoice/Purchase Order to confirm and record that the payments have been authorised. All payments are reported to Finance & Governance Committee		<b>04</b>
	Hire Charges – potential loss due to reductions	L2 C2 <b>04</b>	Finance & Governance Committee agrees the charges  The office must abide by these rates and any requests for preferential rates must be made by the hirer to the Finance & Governance Committee for its approval  All bookings must be paid for in advance to avoid bad debts other block bookers are invoiced or given the option of paying the sites on a weekly basis	<b>No spaces available for hire</b>	L1 C2 <b>02</b>
	Cash collected from community events – loss or risk or reputation	L3 C4 <b>012</b>	All cash collected at events is collected by appointed staff and a receipt is always issued (e.g. markets income) At the office the cash is emptied and counted manually within one working day by at least two members of staff	<b>No cash accepted since 2020</b>	L1 C4 <b>01</b>
	Processing and banking of income – inaccuracy and loss risk	L3 C3 <b>09</b>	When the money is received it is balanced within the office against any receipts/invoices and any discrepancies are followed up  When the monies have been balanced, it is input onto the RBS Omega system and all entry references are printed out and retained  The hire charges are banked when received The cash element is usually below £500  A unique pay in reference is applied to each batch of banking which is loaded onto the RBS Omega system which is then checked against the bank reconciliation  Payment by BACS in advance is required  This is a strict routine that ensures that any booked hire cannot proceed without receiving the payments and guarantees that all monies are accounted for	<b>No cash accepted since 2020</b>  <b>Smal number of invoices issued and payment is direct to bank</b>	L1 C3 <b>03</b>
Financial Administration	Records non-compliant or inadequate	L2 C2 <b>04</b>	Internal auditor reviews record keeping bi-annually  Advice taken from internal auditor, external auditor, accountant, SLCC and NALC on changes in regulation		L1 C2 <b>02</b>
	Expenditure/income coded incorrectly	L3 C1 <b>03</b>	Town Clerk checks nominal ledger every quarter Items are coded	Errors corrected routinely	L2 C1 <b>02</b>
	Standing Orders become outdated	L2 C4 <b>08</b>	The Clerk reacts to any changes in legislation, requests from Town Council or other areas in order to ensure the regulations are fully compliant and also provide a strong framework		L2 C3 <b>06</b>

Risk Area	Risk Identified	Risk Rating	Mitigation	Notes	Amended Risk Rating
	Standing orders are reviewed and approved by Town Council on an annual basis at the AGM		compatible with Council practices		
	Non-compliance with statutory deadlines for the completion/approval/submission of accounts and other financial returns	L2 C4 <b>08</b>	Programme of meetings to meet statutory deadlines Scheduled completion of accounts with accountant Scheduled audit completion with internal auditor		L1 C4 <b>04</b>
	Invoice payment without authority	L2 C3 <b>06</b>	All payments reviewed  Daybook created and circulated to chairs of council and committees with the associated invoices. Minimum of 2 authorising responses required, those having checked invoices against the day book (payment schedule) prior to BACS payment  Town Clerk authorises two councillors sign cheques and Administration personnel review	Cheques not in use for some years	L1 C3 <b>03</b>
	Incoming cash and cheque misappropriation	L2 C4 <b>08</b>	Individual receipts to be issued for all cash payments and for cheque payments on request No cheques received and very limited income streams	Cash not accepted	L1 C2 <b>04</b>
	Theft of funds	L1 C5 <b>05</b>	Bank statements reconciled monthly, Fidelity Insurance in place against theft of funds by staff, Councillors and other persons  Cash and cheques stored securely and banked within 5 working days of receipt	Cash not accepted.	L1 C4 <b>04</b>
	Incorrect entries by bank	L2 C2 <b>04</b>	Bank statements reconciled monthly		L2 C2 <b>04</b>
Annual Budget and Precept Calculations	The annual budget and precept calculations - not accurate and/or effective	L3 C5 <b>015</b>	The annual budget and precept calculations are initially calculated in October/November based upon the performance of the prior year and incorporating projected requirements which have been lodged by the office and council members  The Town Clerk also completes a mid-year review in October for the current year to calculate possible year end surpluses which may be incorporated within the future budget. The actual precept level is then calculated from the balance sheet assuming that the remainder of the current year's budget will be utilised in order to estimate the year end bank balance  The new budgeted income, expenditure and reserves are then set against this balance in order to calculate a budget shortfall on which the future precept is based  The new budget is discussed and fine-tuned through the October, November and December Council and Committee meetings after the up to date number of band D properties have been confirmed by CEC discuss and amend any highlighted budget levels in order to best achieve, an acceptable precept		L2 C3 <b>06</b>



Risk Area	Risk Identified	Risk Rating	Mitigation	Notes	Amended Risk Rating
			level  Minutes are recorded at each stage to substantiate the budget development  The final budget is approved in December and CEC is advised of the precept		
Monitoring of Budgets	Comprehensive budgets – covering all service and operational needs	L3 C3 O9	Comprehensive budgets are set for each committee and these are loaded onto RBS Omega accounts system at the start of the new financial year Significant reserves		L2 C2 O4
	Monitoring – inadequate	L3 C3 O9	On-going daily expenditures have already been incorporated within the budget and the RFO monitors invoices, etc. against the budget schedule to confirm that they are within the limits  All orders are checked against the accounts system to verify expenditure within the account code to date and the remaining budget  Any over expenditure is highlighted and brought to the attention of the Clerk		L2 C2 O4
	Reporting – inadequate	L3 C2 O6	A full report of expenditures against budget is lodged with council at each Finance and Governance Committee meeting  This incorporates a print out of the income and expenditure against each annual budget and the cashbook extract  Any that do not meet the budget levels are highlighted by member if needed along with committed expenditure		L2 C2 O4
Insurable Risks	Public Liability	L2 C5 O10	Insurance cover  In addition, weekly, annual checks of play equipment	Limit of cover £12,000,000  Reviewed annually. No Play equipment owned	L2 C2 O4
	Employers Liability	L2 C4 O8	Insurance cover	Limit cover £10,000,000  Reviewed annually	L2 C2 O4
	Theft of money by third party	L2 C4 O8	Insurance cover	Cover varies depending on the situation  Reviewed annually	L2 C2 O4
	Theft of money by employee or member	L2 C4 O8	Fidelity Guarantee cover	Limit of cover minimum £2,000,000	L2 C2 O4
	Property	L2 C5 O10	Cover for buildings and contents All risks cover for selected items		L2 C3 O6
	Officials Indemnity	L2 C3 O6	Continue with existing cover (£250k)		L2 C2 O4



Risk Area	Risk Identified	Risk Rating	Mitigation	Notes	Amended Risk Rating
	Libel and Slander	L2 C3 <b>06</b>	Continued existing cover (£250k)	Limit of cover £250,000	L2 C2 <b>04</b>
	Personal Accident	L2 C3 <b>06</b>	Continue with existing cover (scale benefits)	Limit of cover £2,000,000	L2 C2 <b>04</b>
	Legal disputes	L2 C4 <b>08</b>	Cover for specified legal disputes	Limit of cover £100,000	L2 C2 <b>04</b>
	Long term sickness of employee	L3 C3 <b>09</b>	Not covered  Liability limited by contract		L3 C2 <b>06</b>
	Business interruption	L2 C3 <b>06</b>	Potential alternative premises, IT back-up off site and ability to restore onto hired equipment etc.  Cover in place for excess costs	Limit of cover £50,000	L2 C2 <b>04</b>
	Loss/destruction of financial records	L2 C3 <b>06</b>	Key financial data held electronically and backed up off site All electronic documents backed up daily offsite	Residual risk considered acceptable	L2 C2 <b>04</b>
Loss of Records	Loss of documentation	L2 C3 <b>06</b>	Deeds and other legal documents relating to real estate stored in the office		L2 C2 <b>04</b>
Asset List	Purchased	L2 C3 <b>06</b>	An asset list is maintained by the Town Council Office on RBS System  This is updated throughout the year from new assets which are in addition, a schedule of road furniture/bins/dog bins/bus shelters play area equipment etc., will be kept on a secondary list  The asset list is circulated to staff on an annual basis to ensure that all items are correct		L2 C2 <b>04</b>
Internal Audit	Internal Audit	L3 C3 <b>09</b>	The Internal Auditor is approved annually by Council at the AGM and attends the office to complete the internal audit in May of each year  The report is presented to Council for acceptance		L2 C2 <b>04</b>
Annual Audit	Annual Audit	L3 C3 <b>09</b>	The annual auditor is appointed and directs the format and structure of the audit in line with current legislation and requirements  Audit costs and levels of requirement are determined by government legislation based upon the annual income or expenditure levels  The Town Clerk and Finance and Engagement Manager completes the year end accounts to audit trial level and		L2 C2 <b>04</b>

Risk Area	Risk Identified	Risk Rating	Mitigation	Notes	Amended Risk Rating
			<p>prepares any additional reports required by the external auditor</p> <p>The Town Clerk presents the completed Annual Return, Financial Statement and other documentation required to Council in line with the timescales provided by the external auditor</p> <p>Once these have been formally adopted and signed by Council, they are lodged with external auditors</p> <p>Any queries raised by the auditors are dealt with by the Town Clerk in the first instance</p> <p>Final sign-off by the external auditor is presented to Council</p>		
ICT	IT Security, safety of information/risk of loss of data	L3 C3 <b>09</b>	<p>Microsoft Office 360 installed on all PCs Allows for cloud back up of information</p> <p>Allows for cloud storage of all council data – more secure than onsite storage.</p>		L2 C3 <b>06</b>
Insurance	Insurance	L3 C5 <b>015</b>	<p>Zurich has been used as a recognised Town Council provider</p> <p>Annual reviews are carried out to ensure sufficient cover is in Place</p> <p>Procurement exercise 2025 for 3 year contract</p>		L2 C2 <b>04</b>

Reviews will take place yearly unless clearly stated differently within each section.

# Crewe Town Council Gifts and Hospitality Policy

**Adopted by Council: March 2025**

**Planned Review Date: March 2027**

## **Introduction**

This policy provides guidance for all Councillors and Officers of the Town Council when considering whether to accept gifts or hospitality from individuals or organisations, and if accepting such then how to record this correctly. It reflects directly on the perception of Councillors and of the Town Council as acting in the public interest or as acting for the personal advantage of friends and for what personal benefit Councillors can get out of their position.

The Council must ensure that all councillors and employees of the Town Council are aware that they should not use their position(s) with the Council for their own personal gain or for the personal gain of third parties (normally external companies and suppliers) to whom they have a professional or business association.

The law on acceptance of gifts and hospitality is set out in the Bribery Act 2010. These legal requirements are supplemented by the procedures adopted by this Town Council to provide a set of rules for the protection of both Councillors, the Town Council and employees.

Failure to follow this policy could lead to a code of conduct complaint or criminal proceedings under the Bribery Act 2010.

## **Code of Conduct**

When Councillors make their Declaration and Acceptance of Office they acknowledge in writing that they will comply with the adopted Code of Conduct. It is important that Councillors understand the Code of Conduct, a copy of which has been given to all Councillors in their Members' Handbook.

## **General Caution**

The Council's guidance is that any Councillor or employee ought to treat any offer or gift, favour or hospitality with caution that is made, or may be perceived to have been made, in connection with their position as an officer or Councillor.

The acceptance of gifts or hospitality is not always unlawful or inappropriate. The decision in every case is whether it is appropriate to accept any gift or hospitality that might be offered to you, the source of the gift or hospitality and having regard to how it might be perceived.

If any Councillor or employee has any doubt over whether or not to accept a gift or hospitality, they should err on the side of caution or seek the advice of the Town Clerk.

### **Criminal Law**

It is a criminal offence to corruptly solicit or receive any gift, reward or advantage as an inducement to do or forebearing to do anything in respect of any transaction involving the Town Council.

The onus would be on the individual to disprove corruption in relation to a gift from a person holding or seeking to obtain a contract from Crewe Town Council.

### **Definitions**

For the purposes of this policy, the following definitions are implied:

- a) A gift is defined as anything given, a present, either in or out of working hours, by suppliers or potential suppliers usually endorsed with their trade name or logo, or consumables such as food and drink.
- b) Hospitality is defined as “a friendly and generous reception and entertainment of guests” - this will include lunches, dinners, drinks, events or accommodation paid or provided by potential suppliers of any goods or services.
- c) A reward is defined as “a thing given in recognition of service, effort or achievement” – this will include remuneration, reimbursement and fee, offered, paid, promised or implied.

### **Appropriate Gifts and Hospitality**

There are circumstances during the formal course as a Councillor or employee where gifts and hospitality may be accepted:

- Civic hospitality provided by another public authority.
- Any formal invite to an event as a Councillor or employee of the Council.
- Normal and modest refreshment in connection with any meeting in the course of your work as a Councillor or employee (e.g., tea, coffee, normal beverages, biscuits and light lunches)
- Small low value gifts (below £25 such as pens, calendars, diaries, or other business stationery, flowers or other mementos or tokens)
- Tickets for sporting, cultural and entertainment events that are sponsored by Crewe Town Council or bodies to which you have been appointed by Crewe Town Council, and the tickets are offered in relation to that sponsorship or promotion.
- Drinks or other modest refreshment in the normal course of socializing arising consequentially from Town Council business (e.g. a round of drinks after a meeting).
- Souvenirs and gifts from other public bodies intended as personal gifts (e.g. arising from a Civic event).

- Invitations to local Community clubs or groups hospitality events in an official capacity as a Councillor or employee of Crewe Town Council where hospitality is available.

### **Principals for Accepting Gifts and Hospitality**

In deciding whether it is appropriate to accept gifts or hospitality, the Councillor or employee must consider the following:

- Do not accept a gift or hospitality as an inducement or reward for anything you do as a Councillor or employee. If you have any suspicion that the motive behind the gift or hospitality is an inducement or reward you must decline it.
- Do not accept a gift or hospitality of significant value or whose value is excessive in the circumstances.
- Do not accept a gift or hospitality if acceptance might be open to misinterpretation. Such circumstances will include gifts and hospitality:
  - From parties involved with Crewe Town Council in a competitive tending or procurement process.
  - From applicants for planning permission and other applications for licences, consents and approvals in which Crewe Town Council has an involvement, even as a consultee.
  - From applications for grants, including voluntary bodies and other bodies applying for public funding from Crewe Town Council.
  - From parties in legal proceedings with Crewe Town Council.
- Do not accept a gift or hospitality if you believe it would put you under any obligation to the provider as a consequence.
- Do not solicit any gift or hospitality and avoid giving any perception of doing so.

### **Registration of Gifts and Hospitality**

Councillors and employees offered a gift or hospitality, even if not accepted and regardless of monetary value, must declare by completing the Gift and Hospitality Form to the Town Clerk, who will enter it onto the Council's Register of Gifts and Hospitality, 2 Registers will be held, for Councillors and for Employees. All declarations must be made within 28 days of receipt of offer.

In the situation of the Town Clerk being the intended recipient, they should include the entry in the Register of Gifts and Hospitality and inform the Chairman to countersign any acceptance.

For Councillors, the Monitoring Officer at Cheshire East Council will give advice wherever possible but it will be a matter for the Councillor to make the decision on whether to accept or decline.

### **Reporting of Inappropriate Gifts and Hospitality Offered**

It is a criminal offence for a person corruptly to give or offer a gift, reward or advantage as an inducement or reward to you for doing or forbearing to do anything as an officer or Councillor of Crewe Town Council.

You must immediately report to the Town Clerk of Crewe Town Council any circumstances where an inappropriate gift or hospitality has been offered to you.

You may thereafter be required to assist the Police in providing evidence.

### Declaration of Gifts and Hospitality

Your Full Name	
Name of person or organization from whom the gift or hospitality was received	
Was the gift or hospitality accepted	
Date gift or hospitality was received	
Nature of gift or hospitality	
When and where did you receive the gift or hospitality	
Was advice sought before acceptance and from whom?	
What is the estimated cost	
Any other comments	
Signature	
Date	
Signature of the Town Clerk	
Date notification received	

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# CREWE TOWN COUNCIL MAYOR'S ALLOWANCE SCHEME

**Adopted by Council: March 2025**

**Planned Review Date: June 2027**

The Town Council does not pay an allowance to councillors generally.

The Mayor is elected by Council and holds office for a civic year. The Mayor is the statutory Chair of Council and the civic leader. The office brings political neutrality to Council meetings as well as promoting the Council and its role, by supporting all aspects of community life.

During their period of office, the Mayor puts in long hours representing the Council, supporting the community and often raising money for nominated charities. The Mayor has to transport themselves to functions not only within the Town, but across the County. Limited secretarial support is available from the office.

Like most local councils of this size, Crewe Town Council has traditionally made provision in the budget each year for a Mayor's allowance, to be used at the Mayor's discretion.

Mayors' allowances are covered by the Local Government Act 1972, sections 15(5) and 35(5). They are to provide recompense for appropriate clothing (which would not otherwise have been necessary), transport, contribution towards telephone, small tokens such as flowers, donations to charities, tickets to functions etc. There is no requirement for strict accounting for the spend, but a general report on activity suffices. The allowance is not exempt from income tax and therefore the way it is managed is important.

Limited hospitality and administration costs at Council events such as Civic Sunday, Annual Council, the Christmas Council and Annual Town meeting will be paid directly from the Civic hospitality budget, as will the postage for invitations and Christmas cards (if required).

Mayors traditionally hold events, to raise money for charity. The nominated charities are responsible for the fund raising aspects of this work and all income/expenditure accounting and banking.

The Allowance will be administered as follows:-

- Direct payments can be made for items such as tickets, room hire and small tokens on authorisation from the Mayor.
- The Mayor may claim back expenses incurred on providing receipts where possible.
- The Mayor may be reimbursed for travel expenses, with mileage claims at the appropriate rate.
- Any remaining allowance at the end of the Mayoral Year, may be paid through PAYE or the Mayor may authorise it to be donated to a local charity of their choice.

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**Crewe Town Council**

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**CREWE**  
TOWN COUNCIL

**Minutes of the Public Services Committee 28<sup>th</sup> January 2025**

**Present:** Cllrs: Joy Bratherton      Steve Hogben      Stuart Mackay      Toni Mortimer  
                 Kevin Murray              James Pratt              Dennis Straine -Francis

**Also Present:** Public Services Manager

- 1 To receive apologies for absence  
Apologies were received from Cllrs: Simon Yates, Alan Coiley and Jamie Messent
- 2 To note declarations of Members' interests  
No interests were declared.
- 3 To confirm and sign the minutes of the Public Services Committee meeting held on 5.11.2024  
Resolved: that the minutes are a true reflection of the meeting.
- 4 Public Participation  
A period not exceeding 15 minutes for members of the public to ask questions or submit comments in relation to the published agenda items.  
  
No questions were received.
- 5 To note the year-to-date financial position for the Public Services Committee  
**Noted:** the year – to – date financial position.
- 6 To receive an update on progress and consider matters related to the Business Delivery Plan for 2024/25
  - i. **Noted:** The contribution of £5000 match funding to Northern Soul Productions Ltd for the 'Keep on Keepin' on' production.
  - ii. **Resolved:** To invite memories and views from the community on preferred additional activity around the Northern Soul theme; extending the impact of the 'Keep on Keepin' on project.
  - iii **Resolved:** To approve allocation of budget 307 4184 £3000 for augmentation of Ranger Service to design install and maintain the Victoria Square Planters.
  - iv. **Resolved:** In order to expedite repairs as soon as possible; To delegate decisions regarding expenditure of Public Realm budget line 307 4721 and Town Centre Capital Projects EMR to the Public Services manager in consultation with the Chair and Town Clerk.

Members requested a future report regarding the possible re- tracing of the text on the paving on memorial square.

**7** To consider matters related to the Cleaner Crewe Project

**Resolved:**

- i. To confirm support and funding for the Cleaner Crewe Project.
- ii. That the Town Council is represented on the board by Cllr Steve Hogben and the Public Services Manager
- iii. That representatives would request additional attendance at board meetings is made available to other members or community representatives as required.

**8** To consider matters relating to additional financial provision of CCTV

- i. **Resolved:** To Recommend to Council to create an earmarked reserve to a level of up to £15,000 to support the Cleaner Crewe project and parks CCTV provision.

**9** To consider matters related to the Brookhouse Drive Park improvements.

- i. **Noted:** The report
- ii. **Resolved:** To fund drainage survey from budget 307 4184: £4690 plus VAT

**10** To consider the draft committee business delivery plan for 2025/26

**Resolved:**

- i. To Identify ways to meet specific needs for accessibility and inclusion, through commissioning of a town centre disability audit with costed options to be brought to future meeting.
- ii. To find operational improvement opportunities through support of the Cleaner Crewe project, with additional weed spraying via Ranger Services Budget.
- iii. To support projects of place making and support developments in principle that reflect ambition for Crewe through Improvements to the Royal Arcade site.
- iv. To build a sense of safety in the public realm through development of CCTV coverage in Crewe via an earmarked reserve

**11** To note the proposed date of the next meeting: **Tues 4<sup>th</sup> March 2025 at 6.00pm.**

The Meeting closed at 7.42 pm

Chair: S Mackay  
Clerk L. Lewis

**Crewe Town Council**

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**CREWE**  
TOWN COUNCIL

## MINUTES of the meeting held 4<sup>th</sup> March 2025

In attendance: Cllr Joy Bratherton      Cllr Steve Hogben  
                         Cllr Stuart Mackay      Cllr Kevin Murray  
                         Cllr Simon Yates      Cllr Dennis Straine-Francis

- PS/24/5/1** To receive apologies for absence  
Cllrs Mortimer, Coiley, Messent & Pratt
- PS/24/5/2** To note declarations of Members' interests  
None
- PS/24/5/3** To confirm and sign the minutes of the Public Services Committee meeting held on 28<sup>th</sup> January 2025  
**RESOLVED:** That the minutes are approved as a true record of the meeting
- PS/24/5/4** Public Participation
- A period not exceeding 15 minutes for members of the public to ask questions or submit comments in relation to the published agenda items.  
None
- PS/24/5/5** To note the year-to-date financial position for the Public Services Committee  
Noted
- PS/24/5/6** To receive an update on progress and consider matters related to the Business Delivery Plan for 2024/25  
Noted
- PS/24/5/7** To receive a verbal update from the Crewe Town Council representative member regarding Cleaner Crewe Project.  
Cllr S Hogben provided an overview of the initial meeting of the CEC project board. It was agreed that an update would be provided at future meetings.

**PS/24/5/8** To consider the draft committee business delivery plan for 2025/26  
**RESOLVED:** That the Public Services Committee business delivery plan for 2025/26 is approved for recommendation to council

**PS/24/5/10** To note the proposed date of the next meeting: **Tues 3<sup>rd</sup> June 2025.**

Meeting closed at 6.31pm

Chair Cllr Stuart Mackay  
Clerk P Turner

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**CREWE**  
TOWN COUNCIL

**Minutes of the Members of the Events and Culture Committee 20<sup>th</sup> January 2025.**

In attendance: Cllr Edwards, Cllr Graham, Cllr Mackay, Cllr Wye, Cllr Faseyi, Cllr Mortimer, Cllr Jill Rhodes, Cllr Straine-Francis

**EC/24/4/1.** To receive apologies for absence  
Cllr Chapman

**EC/24/4/2.** To note declarations of Members' interests

Cllr Mackay declared a non-pecuniary interest as a trustee of the heritage centre

**EC/24/4/3.** To confirm and sign the minutes of the Marketing and Events Committee meeting held on 7<sup>th</sup> October 2024.

**RESOLVED:** That the minutes are approved as a true record of the meeting

**EC/24/4/4.** Public Participation

A period not exceeding 15 minutes for members of the public to ask questions or submit comments in relation to the published agenda items.

**EC/24/4/5.** To review the year to date financial position for the Events & Culture Committee

Members noted the update

**EC/24/4/6.** To receive an update relating to progress towards the business delivery plan as it relates to this Committee.

Members noted the update.

**EC/24/4/7.** Heritage Update

Members noted the update.

**EC/24/4/8.** Heritage Centre Update

Members noted the update.

**EC/24/3/9.** Draft Events and Culture Business Delivery Plan.

The draft committee business delivery plan was noted, to be considered for recommendation at the March meeting of this committee.

**EC/24/3/10.** It is recommended that Committee considers a resolution under Section 1 of the Public Bodies (Admission to Meetings) Act 1960 to exclude the public and representatives of the press from the meeting during the consideration of Item 11 on the grounds that matters contain sensitive information and by reason of the confidential nature of the business being transacted.

**RESOLVED:** To enter closed session for agenda item 11.

[Note] Cllr Wye left the meeting at 18:58

**EC/24/3/11.** To receive an update regarding the delivery of a Crewe Day Festival event.

**RESOLVED:**

- i. Members received an update on the procurement process and discussed at length the reasons we have been unable to secure a culture events organisation to deliver the event.
- ii. Members agreed that the event should be delivered by the events and culture manager but the number of days of deliver should be considered due to concerns over capacity.
- iii. Due to the change in delivery model, members requested a special meeting to discuss plans for Crewe Day in further detail which will take place at 6:00pm on Monday 17<sup>th</sup> February 2025.

**EC/24/3/12.** To note the proposed date of the next meeting on 10<sup>th</sup> March 2025 at 6:00pm.

Members noted the proposed date of the next meeting.

Meeting closed at 19:17  
Chair: Cllr Martin Edwards  
Clerk: R Mason



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**CREWE**  
TOWN COUNCIL

**MINUTES of the Events and Culture Committee 17<sup>th</sup> February 2025.**

In attendance: Cllr Graham, Cllr Mackay, Cllr Mortimer, Cllr Straine-Francis

Cllr MacKay was appointed chair for the purpose of this meeting.

**EC/24/5/1.** To receive apologies for absence  
Cllr Chapman, Cllr Edwards, Cllr Wye, Cllr Faseyi, Cllr Jill Rhodes

**EC/24/5/2.** To note declarations of Members' interests

Cllr Mackay declared a non-pecuniary interest as a trustee of the heritage centre

**EC/24/5/3.** To confirm and sign the minutes of the Events and Culture Committee meeting held on 20<sup>th</sup> January 2025.

**RESOLVED:** That the minutes are approved as a true record of the meeting

**EC/24/5/4.** To consider and agree the format of the Crewe Day Festival event.

**RESOLVED:**

- i. Members noted the update on the development of plans and programming.
- ii. Members agreed that the development of plans and programming for Crewe Day Festival meet their aspirations and ambitions for the event.

**EC/24/5/5.** To note the proposed date of the next meeting on 10<sup>th</sup> March 2025.

Meeting closed at 18:36  
Chair: Cllr Stewart MacKay  
Clerk: R Mason

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**CREWE**  
TOWN COUNCIL

**Minutes of the Members of the Events and Culture Committee 10<sup>th</sup> March 2025.**

In attendance: Cllr Graham, Cllr Mackay, Cllr Mortimer, Cllr Straine-Francis, Cllr Jill Rhodes, Cllr Edwards, Cllr Wye

**EC/24/6/1.** To receive apologies for absence.  
Cllr Chapman, Cllr Faseyi

**EC/24/6/2.** To note declarations of Members' interests.

Cllr Mackay declared a non-pecuniary interest as a trustee of the heritage centre

**EC/24/6/3.** To confirm and sign the minutes of the Events and Culture Committee meeting held on 17<sup>th</sup> February 2025.

**RESOLVED:** That the minutes are approved as a true record of the meeting.  
[Cllr Mortimer joined the meeting]

**EC/24/6/4.** To review the year to date financial position for the Events & Culture Committee. Members noted the update.

**EC/24/6/5.** To review the year to date financial position for the Events & Culture Committee. Members noted the update.

**EC/24/6/6.** To receive an update relating to progress towards the business delivery plan as it relates to this committee.  
Members noted the update.

**EC/24/6/7.** To receive a heritage update.

**RESOLVED:**

- i. The update was noted.

- ii. An allocation of £3000 from EMR 345 was approved for the construction and installation of the Ada Nield Chew plinth and plaque.

**EC/24/6/8.** Draft Events and Culture Business Delivery Plan for 2025/2026.

**RESOLVED:** That the draft committee business delivery plan is recommended to council for inclusion in the corporate Business Delivery Plan for 2025/26.

**EC/24/6/9.** To note the proposed date of the next meeting on Tuesday 20<sup>th</sup> May.

Members noted the proposed date of the next meeting.

Meeting closed at 18:25

Chair: Cllr Edwards

Clerk: R Mason



5. To consider making a response to the following planning applications:

24/4866/FUL	Bombardier, Bombardier Transportation West Street, Crewe, Cheshire East, CW1 3JB	Alstom Manufacturing Company currently stores its stock on-site, which is exposed to the outside environment and visible from the residential areas to the north, south, and west. To address this concern, we propose a portal frame building that will securely house the stock, effectively shielding it from view and protecting it from environmental exposure. The proposal involves a portal frame building classified under Use Class B8, located at West Street, Crewe, CW1 3JB. The structure will encompass an area of 975 sqm and will feature a steel portal frame with a mono-pitch roof. To enhance its modern aesthetic while ensuring it harmonizes with the surrounding environment, the exterior will be clad in metal with a gradient color finish. This design not only provides functional benefits but also contributes positively to the visual landscape of the area.
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No comments

24/5014/PRIOR-11B	Old Manweb Depot Electricity Street, Crewe, Cheshire East, CW2 7EW	Prior Approval for proposed demolition of the old Manweb depot building
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**RESOLVED:**

It was noted that the council has been seeking a conservation area review and management plan in place for Crewe, which the council has progressed but awaits planning authority support, and that such a conservation area would have provided far greater protection for sites such as this. Additionally, that, whilst the committee understands the site is in a poor condition and the reuse of the structures would be economically challenging, the committee seeks the following considerations:

- i. The buildings are of significant local interest and value, being that the street location derives its identify from these heritage buildings
- ii. That the continual erosion of Crewe’s heritage is unsustainable and leads to a devaluing of the town’s built heritage
- iii. The emerging Crewe Conservation Area Review identifies the site within the Ladder Streets Character Area.
- iv. The buildings hold significant local interest and heritage architectural features.
- v. That, should demolition be approved by the planning authority, it must be carried out sensitively to ensure the retention of the decorative and character brickwork features, and specifically the semi-circular Electricity Works motif.

- vi. That it must be conditioned that the site owner and/or the developer will ensure that these features are retained, relocated to the Heritage Centre and reinstated for display at their cost and to the agreement of the Crewe Heritage Trust.
- vii. That on completion of the development of the site interpretation will be installed and retained in an accessible location to display the history of the site.
- viii. That the Crewe Heritage Trust, Crewe Town Councillors and Heritage Officers are invited to site prior to demolition to help ensure local record keeping and social history retention.

24/5081/CLPUD	18 Firbeck Gardens, Crewe, Cheshire East, CW2 8UP	Lawful Development Certificate for proposed change of use from C3 (Dwellinghouses) to C2 (Residential Institutions)
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No comments

24/2532N	Land At And To The North Of 138, Sydney Road, Crewe,	Variation of condition 1 - approved plans on application 21/1098N.
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The committee repeated its comment to the effect that the proposals must meet the planning authority's flood risk management scrutiny and be supported by the associated appropriate flood risk officer within Cheshire East.

24/4816/FUL	Land Between Jubilee Gardens Park, Off Hightown / Victoria Street, And Jubilee House , Crewe,	The development will see the existing planting bed and ancillary items (Paving, seating, Light Columns, any grassed areas, Trees T1 & T2) removed within the development area. The space will be replaced with a new Multi-Use Games Area sports court, including 3G Turf surface, 3m High Fencing, Netting Structure for the Roof and Floodlighting. The Sports Court will be a locked, managed facility to allow community activities by the management organisation. For continued access / egress throughout the wider Jubilee Gardens site, a 1.25m path will be installed around the MUGA fencing.
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**RESOLVED:** That the committee objects to the proposal on the following grounds:

- i. The siting is inappropriate and will result in loss of amenity for adjoining and nearby residences due to noise and potential ASB due to the lack of oversight and visibility when not in use.
- ii. That the location is unviable and ASB will lead to degeneration of the site and impact on town centre regeneration
- iii. That the Royal Arcade wasteland is a far more appropriate location, being visible and more accessible for the wider community.

24/4783/FUL	147 Nantwich Road, Crewe, Cheshire East, CW2 6DF	Proposed change of use from Class Use E to Class Use F1
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No comments

- 6 To consider making responses to any urgent planning application consultations that have arisen since this agenda was published

24/4872/FUL	131 West Street, Crewe, Cheshire East, CW1 3HH	Proposed to join 131-133 West Street in to one building that will be used for commercial space
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The committee expressed concern that the large rear extension will lead to the loss of amenity for adjoining residences through to loss of light due to the scale, massing and potential overbearing nature of a structure of that scale.

24/4904/FUL	The Salvation Army, Crewe Citadel Prince Albert Street, Crewe, Cheshire East, CW1 2DF	Proposed installation of a new set of double doors and 3 new windows into the elevation fronting onto Chester Street Crewe.
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No comments

24/5091/ADV	Swansway Jaguar Crewe Beswick Drive, Crewe, Cheshire East, CW1 5NP	1 off freestanding illuminated Post Sign 1 off illuminated fascia Sign 1 off freestanding non illuminated Directional sign
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No comments

- 7 To note responses submitted under delegation since the previous meeting (circulated)  
Noted
- 8 To note and/or consider correspondence, consultations, planning policy and member items  
8.1 Review Crewe Town Council's Planning Policy  
8.2 Review Crewe Town Council's Planning Protocol  
**RESOLVED:** That the policies are reviewed and retained.



9 To note correspondence associated with Cheshire East Council regarding planning enforcement and planning issues.

9.1 Eaton Street/ Market Street

Noted

9.2 189/191 Nantwich Road planning ref 23/3073N

Noted

9.3 Bin storage Victoria Street, Crewe

Noted

9.4 Report of dwelling in garden outbuilding.

Noted

9.5 24/2330 Nantwich Road

Noted and awaiting a response from Cheshire East, which will be reported to the next meeting of the committee.

10 To note the proposed date of the next meeting of the Planning & Environment Committee is 10<sup>th</sup> February 2025.

**Meeting closed 7.16pm**

Chair Cllr John Rhodes

Clerk P Turner

**BLANK**



5 To consider making a response to the following planning applications:

24/5021/FUL	Delamere House, Delamere St, Crewe, CW1 2JZ	The work consist of formation of rear staff entrance doors and the installation of low level air conditioning condenser units within security cages. Works compliment internal alterations to the Ground Floor to form new Committee Suite and Meetings Rooms, Reception and the relocation of Family Safeguarding / Interview Rooms.
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A question was asked relating to the correct process and policy associated with Cheshire East Council determining its own planning applications under officer delegation without more transparent consideration, such as by committee.

24/5138/ADV	Carpetright, 7 Grand Junction Way, Crewe, Cheshire East, CW1 2RP	Advertisement consent for new signage to existing signage zones. New 2no high level flex face signage to front elevation. New 1no aluminium box signage to front elevation. New 1no high level flex face signage to rear elevation
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No comments

25/0079/CLEUD	Certificate of Lawful Use / Development - Existing	Certificate of existing lawful use for continue the use of the property as a 4 person use class C4 small House in Multiple Occupation (HMO).
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**RESOLVED:** That the committee objects to the proposal on the following grounds:

- i. The setting is a traditional residential street consisting of families and the provision of an HMO in this location is out of character with the setting and community and indicates some of the reason why the Article 4 Directive was implemented.
- ii. The property is within the area of an Article 4 directive that specifically restricts the provision of HMOs in that location
- iii. The statement to demonstrate continuous use does not substantially or significantly predate the implementation of the Article 4 Directive
- iv. The provision of the Article 4 Directive was in process prior to the earliest dated submitted evidence for continuous use.

- v. The loss of amenity for existing residents due to anti-social behaviour, such as noise disturbance externally and internally until late in to the night.
- vi. The provision of HMOs in this area has been identified as detrimental to community sustainability and the amenity of residents as demonstrated by the associated Article 4 directive.
- vii. Application for regularisation of a planning circumstance that does not have the relevant planning consent is subject to retrospective consideration and as such does not meet the local planning policy and is in direct opposition to the Article 4 Directive associated.

24/4968/FUL	Breedon House Edleston Road, Crewe, Cheshire East,	Full planning application for the remodelling, extension and part change of use of Breedon House and Regency Court, Crewe CW2 7EA to accommodate new residential development with associated access, private and communal amenity space, refuse and cycle storage
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**RESOLVED:** That the design and ambition of the proposals are welcomed at this town centre gateway location and the provision of quality living accommodation in the town centre is supported. However, this support is subject to the following issues being addressed and mitigated:

- i. That it must be conditioned as part of any associated planning consent that the new development should ensure that all commercial and residential waste associated with the site will be stored off the public highway. Currently businesses in that location store waste on the highway causing obstruction and side waste on the pavement.
- ii. The proposals provide insufficient parking and it can be evidenced by a site visit and the obstructive parking already in place at High Street. Additional development at this location will create additional parking need and should be accommodated and/or mitigated.
- iii. There is a massing effect of the proposals that will have a dominating effect on the skyline, and the provision of trees and greenery should be delivered to ensure the softening of this impact.

25/0003/FUL	21 Victoria Street, Crewe, Cheshire East, CW1 2HF	Harvey & Thompson would like to remove the existing flat shop front and central entrance door and fit a new full glazed angled shop front with a recessed porch to the right hand side. This would give one large display area instead of two small ones and the deeper recessed porch would allow for a much shallower ramped entrance into the sales area. The existing signage, shutter and pilasters are being retained.
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No comments

24/5176/FUL	Crosville Social And Working men's Club Chester Street, Crewe, Cheshire East, CW1 2LB	Demolition of building and use of site as a temporary car park
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No comments

- 6 To consider making responses to any urgent planning application consultations that have arisen since this agenda was published

24/4214/OUT	Bridge Inn, 167 Broad Street, Crewe, Cheshire East, CW1 4JQ	Outline application for proposed four new flats to the rear of 167 Broad Street, Crewe, CW1 4JQ
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**OBSERVATIONS:**

- i. That designated resident parking within the curtilage of the Bridge Inn should be defined prior to approval to mitigate the risk of associated on street parking and impact on existing residents.
- ii. The concerns and issues raised by existing residents should be investigated and considered prior to deciding the application.

25/0183/FUL	The existing rear storage space will be rebuilt and renovated to accommodate 2 bedrooms, each with an ensuite bathroom.	136 Richmond Road, Crewe, Cheshire East, CW1 4AX
-------------	---	--

**RESOLVED:** That the committee objects to the proposals on the following grounds:

- i. That the provision of an 8 bedroom HMO in this location is unsustainable and not in keeping with the traditional residential nature of this setting.
- ii. That the proposals represent over development of the site, reducing external amenity space, removing off street parking provision and will result in the loss of amenity for existing residents
- iii. The waste management area is inadequate for a proposal of this scale, indicating at least 8 occupants.
- iv. The provision of this high density and low quality cramped form of accommodation is evidenced to be socially unsustainable, as demonstrated by the multiple Article 4 Directives in place in Crewe.
- v. There is an unsustainable impact on the capacity of utility provision and infrastructure in the town due to the proliferation of these high density accommodation units and the cumulative effect of approving such proposals is not being considered.

24/5239/FUL	12 Queensway Crewe, CW1 2HQ	Change of use to hot food outlet for both eat in and takeaway (sui generis) including installation of extraction system
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The planning authority should consider the impact of the extraction proposals on the nearby residential development to the rear at Market Street.

24/5113/ADV	12 Queensway, Crewe, Cheshire East, CW1 2HQ	Advertisement Consent for 2no fixed illuminated fascia signs.
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No comments

24/5163/HOUS	69 Sycamore Avenue, Crewe, Cheshire East, CW1 4DR	Installation of pre fabricated extension to house disability wet room and bathroom
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No comments

25/0205/HOUS	37 Salisbury Avenue, Crewe, Cheshire East, CW2 6JW	Proposed single storey side & rear extension.
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No comments

24/3203N	Unit 12 Orion Way, Crewe, Cheshire East, CW1 6NG	Advertisement consent for new 2x1m grey tray sign to be mounted to existing sign posts.
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No comments

**7** To note responses submitted under delegation since the previous meeting  
None

**8** To note and/or consider correspondence, consultations, planning policy and member items  
None

- 9** To note correspondence associated with Cheshire East Council regarding planning enforcement and planning issues.
- i. 24/2330N - 303 Nantwich Road, Crewe, Cheshire East, CW2 6PF - Certificate of lawful use as a Residential Children Home.

Noted

- 10** To receive an update on the progress of the Crewe Conservation Area Appraisal project.  
Noted and progress agreed

- 11** To note the proposed date of the next meeting of the Planning & Environment Committee is 17<sup>th</sup> March 2025.

Meeting closed at 7.34  
Chair Cllr John Rhodes  
Clerk P Turner



**Crewe Town Council**

1 Chantry Court Forge Street Crewe Cheshire  
CW1 2DL

**T: 01270756975**

**[www.crewetowncouncil.gov.uk](http://www.crewetowncouncil.gov.uk)**



**CREWE**  
TOWN COUNCIL

**MINUTES of the meeting held 17<sup>th</sup> March 2025**

In attendance: Cllr Lena Hogben Cllr Steve Hogben Cllr Marilyn Houston  
Cllr Jamie Messent Cllr Kevin Murray Cllr John Rhodes  
Cllr Dennis Straine-Francis

- 1 To receive apologies for absence  
Cllr Toni Mortimer
- 2 To note declarations of Members' interests  
Cllr Houston declared a non-pecuniary interest in items 9 and 10 as a Cheshire East Councillor.
- 3 To confirm and sign the minutes of the Planning Committee meeting held on 10<sup>th</sup> February 2025  
**RESOLVED:** That the minutes are approved as a true record of the meeting
- 4 Public Participation  
A period not exceeding 15 minutes for members of the public to ask questions or submit comments that relate to the items within the agenda.  
  
None

5 To consider making a response to the following planning applications:

25/0234/HOUS	41 Barthomley Crescent, Crewe, Cheshire East, CW2 8TP	Remove glazed conservatory and build extension at the rear of semi detached dwelling. This  will form disabled persons facilities at ground floor level and provide sleeping quarters,  ablutions and wheelchair access to existing dwelling, new facilities and rear garden.
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The committee expressed support for the proposals

25/0628/VOC	205 Middlewich Street, Crewe, Cheshire East, CW1 4DN	Variation of condition 2 on application 23/2158C - Erection of 2 No. dwelling houses with  associated access and landscaping
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**RESOLVED:** That the committee objects to the proposals based on overdevelopment of a backland site.

25/0330/FUL	Morning Foods Ltd, North Western Mills Gresty Road, Crewe, Cheshire East, CW2 6HP	Mill extension
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No comments

24/4241/FUL	184 Walthall Street, Crewe, Cheshire East, CW2 7LB	Conservation of traditional Victorian terrace to 2 no independent dwellings.
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**RESOLVED:** Whilst the committee does not object to the principle of development, the committee objects to the application on the following grounds:

- i. No detail for sustainable bike storage
- ii. No detail for sustainable off street waste storage
- iii. Lack of off street parking, contrary to Cheshire East planning policy
- iv. No independent access to the rear of the property, such as an external stairway, which demonstrates lack of amenity space for the proposed 1<sup>st</sup> floor unit and poor access to potential off street waste storage, which will lead to on street waste storage.

24/1659N	26 - 28 High Street, Crewe, Cheshire East, CW2 7BN	Roof extension and new exterior finishes to create a three-storey building with rear parking. Ground  Floor – Two commercial units – E9a) and E(b) existing use. First and Second Floors – Change of use to residential.
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**RESOLVED:** That the committee objects to the proposals on the following grounds:

- i. Inadequate provision for off street parking, contrary to Cheshire East Planning Policy
- ii. Units 3,4,7 & 8 are below technical minimum housing standards residential space, as adopted by Cheshire East Council.
- iii. No residential mix, contrary to Cheshire East planning policy (it was noted that units 3&4 and 7&8 could be merged to provide 1 unit per floor with multiple bedrooms).
- iv. The application property address is inconsistent, causing lack of clarity.

- 6 To consider making responses to any urgent planning application consultations that have arisen since this agenda was published

24/5199/FUL	3 Chester Street, Crewe, CW1 2LB	Proposal for a change of use from offices to 4 self contained flats with internal alterations
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**RESOLVED:** That the committee objects to the proposals on the following grounds:

- i. That the proposed units may not meet technical minimum housing standards, as adopted by Cheshire East Council.
- ii. Inadequate provision for secure cycle storage
- iii. Lack of external amenity space with no access to public amenity green space in close proximity.
- iv. Inadequate provision for secure and sustainable off street waste storage, which will lead to on street waste, which is already an issue in this area.
- v. Concern for residential safety due to single access and egress.
- vi. Lack of off street parking, which is contrary to Cheshire East Planning Policy

25/0332/FUL	Old Manweb Depot Electricity Street, Crewe, Cheshire East, CW2 7EW	Construction of a 4-storey building providing a 72-bed care home (Use Class C2), together  with associated landscaping, car parking and other associated external works
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Whilst the committee does not object to the proposals, it was sought that consideration was given for the following benefits:

- i. Provision of nesting boxes (specifically swifts)
- ii. Enhancements to the river bank on the site to support its value for nature as well as sustainable urban drainage and potential future active travel route.
- iii. Provision of a travel plan
- iv. Potential for additional parking capacity
- v. Consideration of working with Crewe Town Council to install a heritage interpretation board on the site to provide information on the heritage of the site.

25/0410/FUL	Motorcise, 6 - 10 High Street, Crewe, Cheshire East, CW2 7BN	Change of use to a mixed Sui Generis use including sale of hot food A5/A3 for eat in and  takeaway inc installation of extraction system and reinstating shop door
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No comments

**7** To note responses submitted under delegation since the previous meeting  
None

**8** To note and/or consider correspondence, consultations, planning policy and member items  
8.1 Cheshire police - Crewe Deployment Base on land off David Whitby Way, Basford East  
Representatives for the proposed project provided a presentation regarding the proposed development and the potential for town centre provision following relocation to the new site.

It was sought that the development considers access and egress from the site away from the adjoining residential street (suggested to be on to David Whitby Way) to reduce impact on amenity as well as risk associated with emergency responses setting off on to a residential street.

The chair of the committee sought a commitment from the representatives that the town centre provision would be as per the briefing information provided (“circa 10 officers”). No such commitment was given. It was clarified that the town council would have serious concerns if the town centre provision was not adequate.

8.2 Cheshire East Council - Vision for Transport Consultation – 24<sup>th</sup> February until 21<sup>st</sup> April 2025  
Noted

- 9** To note correspondence associated with Cheshire East Council regarding planning enforcement and planning issues.  
None
- 10** To receive an update on the progress of the Crewe Conservation Area Appraisal project.  
Noted
- 11** To note the proposed date of the next meeting of the Planning & Environment Committee is 28<sup>th</sup> April 2025.

The meeting closed at 7.45pm

Chair – Cllr John Rhodes  
Clerk – P Turner

**BLANK**

**Crewe Town Council**

1 Chantry Court  
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Cheshire  
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TOWN COUNCIL

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**MINUTES of the meeting held on 21<sup>st</sup> January 2025**

In attendance:      Cllr Alan Coiley              Cllr Sally Graham              Cllr Dawn Clark  
                                 Cllr Lena Hogben              Cllr Kevin Murray              Cllr Ben Wye  
                                 Cllr Irene Faseyi              Cllr Toni Mortimer              Cllr Dennis Straine- Francis

**C/24/4/1** To receive apologies for absence:  
Cllr Jill Rhodes, Cllr Martin Edwards

**C/24/4/2** To note declarations of Members' interests:  
None

**C/24/4/3** To confirm and sign the Minutes of the Community Committee meeting held on 8<sup>th</sup> October 2024  
**RESOLVED:** That the minutes are approved as a true record of the meeting.

**C/24/4/4** Public Participation:  
A period not exceeding 15 minutes for members of the public to ask questions or submit comments that relate to the items within the agenda.

A member of the public submitted a question in advance of the meeting as follows:

**Question from a member of the public:**

In November 2022, £2,000 was given to the Nantwich Road Action Group to buy Christmas trees to put over shop fronts. This resulted in four trees being installed a few days before Christmas 2024. Does the Committee think their funding was well spent?

**Response:**

The council, through this committee, supports numerous volunteer groups, which are providing a broad range of services and activities for the benefit of Crewe. This funding, supporting volunteers in the community, enables the community to be directly involved in and lead the delivery of services and improvements in Crewe on an ongoing basis.

The majority of the expenditure was spent on mounts for the trees. Members considered the expenditure to be good value as the trees are pr-lit and re-usable and will last many years.

**C/24/4/5** To review the year- to- date financial position for the Community Committee.  
The report was noted.

**C/24/4/6** To consider matters related to grant applications received from:

	<b>Organisation</b>	<b>Project title</b>	<b>Amount</b>
6.1	Swans CIC	Let's Talk – Mental Health for Men	£2500
	<b>RESOLVED:</b>	To <b>approve</b> the application and award funds.	
6.2	DNS	Incus – Sensory Loss & dementia training in the care sector.	£2500
	<b>RESOLVED:</b>	To <b>decline</b> the application.	

**C/24/4/7** To provide an end of grant update to members regarding groups funded by the small grants scheme within the last financial year.

The report was noted.

**C/24/4/8** To provide an update to members on the progress of the Business Delivery Plan 2024-2025.

Noted

**C/24/4/9** To consider a first draft of the Business Delivery Plan 2025-2026.

The DRAFT Business delivery plan was approved subject to review in March prior to recommendation to council for approval.

**C/24/4/10** To review the Grants Guidance policy document as part of the Annual Governance Review Process.

**RESOLVED:** To approve the policy document. Members agreed to review it at the same time as the new Community strategy in the next financial year.

**C/24/4/11** To note the proposed date of the next meeting on 11<sup>th</sup> March 2025 at 6pm.

Meeting closed: 6.50pm

Chair: Cllr Alan Coiley

Clerk: J.Dow



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**CREWE**  
TOWN COUNCIL

## Minutes of the meeting held on 11<sup>th</sup> March 2025

**In attendance:**

Cllr Alan Coiley	Cllr Dawn Clark	Cllr Sally Graham	Cllr Martin Edwards
Cllr Lena Hogben	Cllr Jill Rhodes	Cllr Toni Mortimer	Cllr Ben Wye
Cllr Kevin Murray	Cllr Irene Faseyi	Cllr Dennis Straine Francis	

**C/24/5/1** To receive apologies for absence  
Cllr Jill Rhodes, Cllr Irene Faseyi

**C/24/5/2** To note declarations of Members' interests  
Cllr Graham declared a non-pecuniary interest in Agenda item 8 - Churches Together  
Cllr Wye declared a non-pecuniary interest in Agenda item 6.1 - Cheshire Ghost Riders

**C/24/5/3** To confirm and sign the Minutes of the Community Committee meeting held on 21<sup>st</sup> January 2025  
**RESOLVED:** That the minutes are approved as a true record of the meeting.

**C/24/5/4** Public Participation:

A period not exceeding 15 minutes for members of the public to ask questions or submit comments that relate to the items within the agenda.

No questions submitted

**C/24/5/5** To review the year- to- date financial position for the Community Committee.  
The report was noted.

**C/24/5/6** To consider matters related to grant applications received from:

	<b>Organisation</b>	<b>Project title</b>	<b>Amount</b>
6.1	Cheshire Ghost Riders	Youth Skills Project	£2500
	<b>RESOLVED:</b>	To award partial funds of £1985	
6.2	Crewe & Nantwich Gymnastics	Access for all	£2500
	<b>RESOLVED:</b>	Decision delegated to Officer & Chair subject to further information.	
6.3	Be Well Stay Well	Be Well courses x 2	£1916
	<b>RESOLVED:</b>	To award partial funds of £50	

**C/24/5/7** To provide an end of grant update to members regarding groups funded by the small grants scheme within the last financial year.

The update was noted

**C/24/5/8** To provide an update to members on the progress of the Business Delivery Plan 2024-2025.

The detailed update on delivery of work for 2024/25 was welcomed.

**C/24/5/9** To consider a final draft of the Business Delivery Plan 2025-2026.

**RESOLVED:** That the draft committee business delivery plan is recommended to council for inclusion in the corporate Business Delivery Plan for 2025/26.

**C/24/5/10** To note the proposed date of the next meeting on Tuesday 27<sup>th</sup> May at 6pm.

Meeting closed: 18:39

Chair: Cllr Alan Coiley

Clerk: J.Dow

Crewe Town Council Current Year

Payments 1st November to 31st December 2024

Invoice Date	Invoice No	A/c Code	A/c Name	Net Value	VAT	Invoice Total
31/10/2024		1425 DG	DG OFFICE	£8.40	£1.68	£10.08
31/10/2024	2024/003	CREA02	CREATIVE CREWE	£300.00	£0.00	£300.00
31/10/2024		2860 UKMES	UKMES	£1,276.00	£255.20	£1,531.20
31/10/2024		12138 CWT	CHESH WILDLIFE	£515.00	£103.00	£618.00
31/10/2024		49415 ZERO02	ZERO GROUP	£86.87	£17.37	£104.24
31/10/2024		6015320 RIGHTFUEL	RIGHTFUEL	£30.00	£6.00	£36.00
01/11/2024		1428 DG	DG OFFICE	£7.39	£1.48	£8.87
01/11/2024		4468 VAST01	VASTUM	£132.00	£26.40	£158.40
01/11/2024		1050145 BRIG01	BRIGHTER BILLS	£291.71	£58.34	£350.05
03/11/2024	116-C	RIRI	RIRIDANCE	£950.00	£0.00	£950.00
03/11/2024		7156 NGL01	NGL TECH	£39.60	£7.92	£47.52
04/11/2024		28559 DUTTON	DUTTON TM	£2,040.00	£408.00	£2,448.00
04/11/2024		97016 ALPH01	ALPHA	£413.07	£82.61	£495.68
04/11/2024		353904 TUDO01	TUDOR	£83.90	£16.78	£100.68
04/11/2024		1.17E+10 ORBI01	ORBITAS	£1,670.00	£334.00	£2,004.00
04/11/2024	A45492BF-00	EDF	EDF	£56.72	£2.84	£59.56
05/11/2024		2620 RAREEARTH	RARE EARTH DIGITAL	£37.50	£7.50	£45.00
05/11/2024		35364 FIELDLAWN	FIELD AND LAWN	£25,117.50	£5,023.50	£30,141.00
07/11/2024		1452 DG	DG OFFICE	£25.26	£5.05	£30.31
07/11/2024		1453 DG	DG OFFICE	£11.70	£2.34	£14.04
08/11/2024	2006986247	HMLR	LAND REG	£12.00	£0.00	£12.00
09/11/2024		7419971 WATE02	WATERPLUS	£57.88	£3.02	£60.90
10/11/2024	REMEMBRAN	CREWE01	CREWE BRASS	£400.00	£0.00	£400.00
11/11/2024		2874 UKMES	UKMES	£1,247.00	£199.40	£1,446.40
11/11/2024		25570 DUTTON	DUTTON TM	£2,105.00	£421.00	£2,526.00
11/11/2024		97134 ALPH01	ALPHA	£857.65	£171.53	£1,029.18
11/11/2024		121796 PETH01	PET HIRE	£16.66	£3.33	£19.99
11/11/2024		1.17E+10 CHES01	CEC	£100.84	£20.17	£121.01
12/11/2024		1043 WOODPECKEF	WOODPECKERS	£600.00	£0.00	£600.00
12/11/2024		12128 LJPRINT	L J PRINT LIMITED	£190.00	£38.00	£228.00
12/11/2024	CREWE42	GOLDSMITH	D GOLDSMITH	£1,200.00	£0.00	£1,200.00
13/11/2024	301124	CREV JOOGLE	JOOGLEBERRY	£980.00	£196.00	£1,176.00
13/11/2024		1.17E+10 CHES01	CEC	£35,118.72	£7,023.74	£42,142.46
14/11/2024		88 HIPS01	HIPSWING	£7,026.19	£1,405.24	£8,431.43
14/11/2024		1315 BLIT02	BLITZ FIREWORKS	£2,419.00	£483.80	£2,902.80
14/11/2024		10166 CRIM01	CRIME WATCH	£1,100.00	£220.00	£1,320.00
14/11/2024		571472 LITE	LITE	£375.00	£75.00	£450.00
14/11/2024	S362	MOTH01	MOTHERWELL	£445.00	£0.00	£445.00
15/11/2024		104 HIPS01	HIPSWING	£350.00	£70.00	£420.00
15/11/2024		1316 BLIT02	BLITZ FIREWORKS	£175.00	£35.00	£210.00
15/11/2024	2007011799	HMLR	LAND REG	£6.00	£0.00	£6.00
18/11/2024		43 COOP01	CO OP BANK	£9.80	£0.00	£9.80
19/11/2024		1.17E+10 ANSA01	ANSA	£17,844.10	£3,568.82	£21,412.92
20/11/2024		1.17E+10 ANSA01	ANSA	£132.86	£26.57	£159.43
21/11/2024	0050/301596	MKM01	MKM BUILDINGSUPPLIES	£69.30	£13.86	£83.16
21/11/2024		1.17E+10 CHES01	CEC	£10,000.00	£0.00	£10,000.00
22/11/2024		358016 TUDO01	TUDOR	£31.24	£6.25	£37.49
25/11/2024	4739 24	JDHB01	JDH Business Sol	£592.00	£118.40	£710.40

26/11/2024	73348 FIFI01	FIFIELD	£501.81	£0.00	£501.81
26/11/2024	BEFRIENDIN(CTICREWE	CHURCHESTOGETHER	£1,000.00	£0.00	£1,000.00
27/11/2024	509 SAMEDIFF	SAME DIFFERENCE	£730.00	£146.00	£876.00
27/11/2024	358909 TUDO01	TUDOR	£32.92	£6.58	£39.50
27/11/2024	2000479320/ TRAD01	TRADE UK	£75.53	£15.10	£90.63
28/11/2024	7253 NGL01	NGL TECH	£390.69	£78.14	£468.83
28/11/2024	12224 LJPRINT	L J PRINT LIMITED	£156.00	£31.20	£187.20
29/11/2024	1560 DG	DG OFFICE	£19.30	£3.86	£23.16
29/11/2024	4012 MMCL01	MM CLEANING	£180.50	£36.10	£216.60
29/11/2024	14107 COUNTER	COUNTERCULTURE	£10,000.00	£2,000.00	£12,000.00
30/11/2024	5586 RANGER	RANGER ELEC	£165.00	£33.00	£198.00
30/11/2024	19193 FOOL01	FOOLS PARADISE	£1,020.00	£204.00	£1,224.00
30/11/2024	25571 DUTTON	DUTTON TM	£4,176.00	£0.00	£4,176.00
30/11/2024	50111 ZERO02	ZERO GROUP	£92.50	£18.50	£111.00
30/11/2024	301124 CREWE01	CREWE BRASS	£350.00	£0.00	£350.00
30/11/2024	301124 MCCALLUM	F MCCALLUM	£100.00	£0.00	£100.00
01/12/2024	24 25 042 HOGBEN	HANNAH HOGBEN	£245.00	£0.00	£245.00
01/12/2024	1050465 BRIG01	BRIGHTER BILLS	£399.27	£79.85	£479.12
02/12/2024	1565 DG	DG OFFICE	£27.90	£5.58	£33.48
02/12/2024	2640 RAREEARTH	RARE EARTH DIGITAL	£90.00	£18.00	£108.00
02/12/2024	97565 ALPH01	ALPHA	£2,354.59	£470.92	£2,825.51
02/12/2024	A45492BF-00 EDF	EDF	£109.96	£5.50	£115.46
03/12/2024	1571 DG	DG OFFICE	£36.61	£7.32	£43.93
03/12/2024	2886 UKMES	UKMES	£3,179.00	£587.80	£3,766.80
04/12/2024	8 DG	DG OFFICE	£26.00	£5.20	£31.20
04/12/2024	9 DG	DG OFFICE	£26.00	£5.20	£31.20
04/12/2024	1582 DG	DG OFFICE	£10.15	£2.03	£12.18
04/12/2024	122291 PETH01	PET HIRE	£32.00	£6.40	£38.40
05/12/2024	137 BRUC01	BRU CAFE	£86.70	£0.00	£86.70
05/12/2024	218903-1 SLCC	SLCC	£75.00	£15.00	£90.00
05/12/2024	1.17E+10 ANSA01	ANSA	£44.00	£8.80	£52.80
06/12/2024	56 BAKERST	BAKERSTREET	£300.00	£0.00	£300.00
06/12/2024	1616 DG	DG OFFICE	£4.65	£0.93	£5.58
06/12/2024	1617 DG	DG OFFICE	£5.32	£0.00	£5.32
06/12/2024	1618 DG	DG OFFICE	£18.50	£3.70	£22.20
06/12/2024	CTC0512202 WYKES	ROB WYKES	£100.00	£0.00	£100.00
09/12/2024	2024-001 MELS	MELS KITCHEN	£475.00	£0.00	£475.00
09/12/2024	2899 UKMES	UKMES	£242.00	£48.40	£290.40
09/12/2024	27349 DUTTON	DUTTON TM	£180.00	£36.00	£216.00
10/12/2024	542 SAMEDIFF	SAME DIFFERENCE	£680.00	£136.00	£816.00
10/12/2024	7327 NGL01	NGL TECH	£294.00	£0.00	£294.00
10/12/2024	12288 LJPRINT	L J PRINT LIMITED	£48.00	£0.00	£48.00
10/12/2024	7698650 WATE02	WATERPLUS	£63.49	£3.80	£67.29
11/12/2024	7324 NGL01	NGL TECH	£534.00	£0.00	£534.00
11/12/2024	35378 FIELDLAWN	FIELD AND LAWN	£2,157.75	£431.55	£2,589.30
11/12/2024	192424 CUBLEY	K CUBLEY	£450.00	£0.00	£450.00
11/12/2024	N24034 BLAI01	BLAIN	£274.00	£50.00	£324.00
12/12/2024	1640 DG	DG OFFICE	£205.00	£41.00	£246.00
13/12/2024	1653 DG	DG OFFICE NGL	£22.50	£4.50	£27.00
13/12/2024	7336 NGL01	TECH	£73.50	£14.70	£88.20
16/12/2024	7 THEFETCH	THE FETCH	£1,000.00	£0.00	£1,000.00
16/12/2024	1657 DG	DG OFFICE	£517.75	£103.55	£621.30
16/12/2024	1871 HAMPS	HAMPS VALLEY	£280.00	£56.00	£336.00
17/12/2024	44 COOP01	CO OP BANK	£9.45	£0.00	£9.45

17/12/2024	362666 TUDO01	TUDOR	£98.60	£19.72	£118.32
18/12/2024	TTC024 THURSDAY	THURSDAY CLUB	£2,500.00	£0.00	£2,500.00
19/12/2024	1678 DG	DG OFFICE	£87.06	£14.25	£101.31
20/12/2024	2007134073 HMLR	LAND REG	£14.00	£0.00	£14.00
26/12/2024	12363 LJPRINT	L J PRINT LIMITED	£72.00	£14.40	£86.40
27/12/2024	4038 MMCL01	MM CLEANING	£129.00	£25.80	£154.80
28/12/2024	7364 NGL01	NGL TECH	£415.99	£83.20	£499.19
31/12/2024	50758 ZERO02	ZERO GROUP	£94.51	£18.90	£113.41
		TOTAL INVOICES	£153,632.36	£25,355.62	£178,987.98

## Crewe Town Council

## Payments January 2025

Invoice Date	Invoice No	A/c Code	A/c Name	Net Value	VAT	Invoice Total
31/12/2024	311224	RIGHTFUEL	RIGHTFUEL	£49.23	£9.85	£59.08
01/01/2025	1050787	BRIG01	BRIGHTER BILLS	£423.95	£84.79	£508.74
07/01/2025	20254	MICR01	MICROSHADE	£326.97	£65.39	£392.36
07/01/2025	25001	LATH	LOOKING AFTER	£250.00	£0.00	£250.00
07/01/2025	1.17E+10	CHES01	CEC	£3,110.00	£622.00	£3,732.00
09/01/2025	7983733	WATE02	WATERPLUS	£57.88	£3.02	£60.90
10/01/2025	2007180513	HMLR	LAND REG	£14.00	£0.00	£14.00
11/01/2025	1337	BLIT02	BLITZ FIREWORKS	£480.00	£96.00	£576.00
13/01/2025	3654854	TUDO01	TUDOR	£175.00	£35.00	£210.00
13/01/2025	MEM252724-1	SLCC	SLCC	£36.00	£0.00	£36.00
14/01/2025	1016	POWERHIVE	POWERHIVE ELECTRICAL	£114.00	£0.00	£114.00
14/01/2025	1741	DG	DG OFFICE	£161.50	£32.30	£193.80
14/01/2025	1742	DG	DG OFFICE	£35.87	£0.00	£35.87
14/01/2025	5063	JDHB01	JOHN HENRY	£1,792.80	£0.00	£1,792.80
14/01/2025	301024	INTONATION	INTONATION	£1,000.00	£0.00	£1,000.00
14/01/2025	365768	TUDO01	TUDOR	£154.10	£30.82	£184.92
17/01/2025	BK219460-1	SLCC	SLCC	£300.00	£60.00	£360.00
20/01/2025	122977	PETH01	PET HIRE	£37.98	£7.60	£45.58
20/01/2025	137642	HOLD01	HOLDFAST	£18.68	£3.74	£22.42
21/01/2025	1024	POWERHIVE	POWERHIVE ELECTRICAL	£79.50	£15.90	£95.40
23/01/2025	CR2	BEATTIE	R BEATTIE	£3,200.00	£0.00	£3,200.00
23/01/2025	GRANT	SWANS	SWANS CIC	£2,500.00	£0.00	£2,500.00
25/01/2025	12419	LJPRINT	L J PRINT LIMITED	£165.00	£33.00	£198.00
28/01/2025	6709	GRANTSON	GRANTSONLINE	£250.00	£50.00	£300.00
28/01/2025	7476	NGL01	NGL TECH	£42.50	£8.50	£51.00
28/01/2025	7529	NGL01	NGL TECH	£415.99	£83.20	£499.19
28/01/2025	10453	CRIM01	CRIME WATCH	£70.00	£14.00	£84.00
29/01/2025	846	FESTIVE	FESTIVE LIGHTING	£275.00	£55.00	£330.00
29/01/2025	982	WISTSING	WISTASTON SINGERS	£50.00	£0.00	£50.00
29/01/2025	983	STSTEPHENS	ST STEPHENS CHURCH	£450.00	£0.00	£450.00
29/01/2025	PAYPAL	RBLI	RBL INDUSTRIES	£124.95	£24.99	£149.94
30/01/2025	850	FESTIVE	FESTIVE LIGHTING	£10,475.00	£2,095.00	£12,570.00
31/01/2025	2007264614	HMLR	LAND REG	£14.00	£0.00	£14.00
			Invoices	£26,649.90	£3,430.10	£30,080.00



**CREWE**  
TOWN COUNCIL

## REPORT STATEMENT

Meeting: Crewe Town Council 25th March 2025  
Report Purpose: Material variances report  
Version Control: v1  
Author: Clerk

### 1. Report Summary

The report, forming part of the audit recommendations 2023/24, identifies spend against budget (associated Detailed Income & Expenditure Report) highlighting any material differences for comments.

### 2. Background

Crewe Town Council sets an annual budget, which is delivered within the approved Business delivery Plan and conforming to policy, approvals and financial regulations.

3. Position – to 31/01/2025

<b>FINANCE AND GOVERNANCE COMMITTEE</b>	Budget (Exp)£	Budget (Inc)£	Budget Balance £	Spend YTD £	Explanation of material difference
<b>Payroll</b>					
Salaries & Wages	286,743		50,036	236,707	NA
Tax & NI	32,756		8,518	24,238	NA
Pension Contributions	65,951		15,059	50,892	NA
Payroll administration costs	1,000		-20	1020	NA
Heritage Centre Manager	39,150	29,150	26,368	12,782	NA
<b>Borrowing (Int)</b>					
Loan Repayments	14,198		396	13,802	NA
<b>Administration</b>					
Interest CCLA		40,000	+47,334	+87,334	High interest rates nationally have resulted in higher than anticipated income
Miscellaneous Income		10,000	0	0	To represent windfall opportunity for grant applications
Bank Charges	1,750		1115	635	Awaiting completion of financial year
Employee Training	3,000		799	2,201	NA
Employee Travel/Subsistence	850		850	0	Efficiency



	Budget (Exp)£	Budget (Inc)£	Budget Balance £	Spend YTD £	Explanation of material difference
Refreshments/Catering	200		10	190	N/A
Audit Fees	3,750		409	3,341	NA
Accountancy Fees	4,000		2,000	2,000	NA
Legal & Professional Fees	1,000		726	274	Limited requirement as yet
Insurance	6,500		672	5,828	Insurance contract in place
Subscriptions	6,000		252	5,748	Payments fall due at the start of the year
Postages	100		100	0	Reduction in traditional communication route
Stationery	1,300		609	691	NA
Printing	3,000		1,175	1,825	Efficiency
Cleaning	2,000		259	1,742	Cleaning costs have increased and future years budgeted accordingly
Computer Equipment/Software	4,500		181	4,319	Renewal of old laptops and growing service requirements
Website	1,000		693	308	All spend associated with Town Board EMR
Telephones	4,000		608	3,392	NA
Room Hire Costs	1,000		525	475	NA
Equipment Purchase/Repair/Hire	4,000		-56	4,056	Accommodating heritage centre staff
Clothing/PPE	250		222	28	Limited need so far this year

	Budget (Exp)£	Budget (Inc)£	Budget Balance £	Spend YTD £	Explanation of material difference
Contractors - Professional	6,000		2,399	3,601	Limited need so far this year
Strategic Allowance	6,250		218	6,032	NA
<b>Accommodation</b>					
Utilities	6,500		4,290	2,210	New energy contract savings and lower inflation than anticipated
Contractors - Services	6,000		2,641	3,359	NA
Sinking Fund	1,000		1,000	0	NA
<b>Civic Costs</b>					
Civic Expenses	2,500		501	1,999	NA
<b>Members' Costs</b>					
Member Training	500		500	0	Awaiting requirement
Member Travel/Subsistence	200		200	0	None so far this year

	Budget (Exp)£	Budget (Inc)£	Budget Balance £	Spend YTD £	Explanation of material difference
<b>Events</b>					
UKSPF Arts Trail	70,000		29,494	40,506	NA
UKSPF Arts Trail		70,000	20,000	+50,000	NA
Community Events & Summer Programme	50,000		-2,007	52,007	Majority events delivered prior to November. £2,170 from EMR to support Lyceum Square activation
Event Sustainability	12,000		7,621	4,379	Limited draw down as delivery efficient across the service
Strategic Event	60,000		-18,319	78,319	£48,233 drawn from EMR in this financial year. Remaining spend to deliver Crazy Races 2025. Balance to EMR 2025/6
<b>Christmas Programme</b>					
Infrastructure (Christmas)	60,000		-6,588	66,588	£10,475 from EMR for infrastructure repairs
Christmas Activities	27,000		1,097	25,903	Spend complete, with small efficiencies to bring within budget
Sinking Fund	10,000		10,000	0	To be transferred to 2025/6 EMR at year end
<b>Projects</b>					
Evaluation	10,000		7,621	4,379	Allocated to future delivery
Heritage Projects	20,000		12,419	7,582	Allocated for future delivery

	Budget (Exp)£	Budget (Inc)£	Budget Balance £	Spend YTD £	Explanation of material difference
<b>COMMUNITY COMMITTEE</b>					
<b>Grants</b>					
Grants Scheme	30,000		6,577	23,423	Final grants approved to be defrayed at year end
<b>Community Plan</b>					
Sustaining Network	15,000		7,200	7,800	To be invoiced
Community Development Commissioning	10,000		9,500	500	To be invoiced
Tree of Light	5,000		2,392	2,608	Abortive costs – cancelled due to high wind/weather
Health & Wellbeing	60,000		5,609	54,392	Allocated and to be invoiced
Remembrance	6,000		-2,392	8,392	Virement in due to rising costs approved by council. Budget amended for 2025/6
Library Funding	38,809		0	38,809	Invoiced for the year
<b>PUBLIC SERVICES COMMITTEE</b>					
<b>Operations</b>					
Equipment Purchase/Repair/Hire	10,000		5,010	4,990	Underspend based on service need
CCTV	37,456		-733	38,229	Additional camera provision
Ranger Service	206,215		121,530	84,685	Awaiting invoice, paid in arrears

	Budget (Exp)£	Budget (Inc)£	Budget Balance £	Spend YTD £	Explanation of material difference
Cleaner Crewe	37,277		37,277	0	Awaiting direction for delivery. No spend in 2024/25 anticipated
Floral Scheme	35,000		-590	35,590	Additional provision within tolerance of budget management
<b>Green Spaces</b>					
Play Area Improvement Scheme	100,000		83,350	16,650	Awaiting delivery. Defrayal will be prior to year end with delivery over the winter. Current spend relates to new park ranger provision
Allotments	7,000		478	6,522	Tree works across all the sites required following first formal regular tree inspections
<b>Regeneration</b>					
Public Realm	25,000		-51,147	76,147	NA proposals approved at Public Services Committee to be implemented NOTE: £64,000 Lyceum Sq grant to CEC drawn from this budget to be reconciled against EMR at year end
Regen Projects	21,000		-1,572	22,572	NOTE: £19,326 Lyceum Sq activation drawn from this budget to be reconciled against general reserve at year end

#### 4. Conclusions

Income: Income is as anticipated, with UKSPF as well as precept received. Interest from the CCLA has been above anticipated levels, which supports the council's financial sustainability, potentially up to £35,000 in interest yet to be received within 2024/25.

#### Underspend:

There are no concerns relating to underspend at this time, although the following should be noted:

- i. That the Cleaner Crewe budget will be unspent as CEC has progressed a new waste management consultation and review, which will inform delivery following conclusion and implementation of outcomes (£37,277). This will be used as General Reserve at year end and will address in part additional spend associated with Lyceum Square and Play Area Ranger.
- ii. There are some administration underspends that are individually relatively small, but these efficiencies may have an underspend total in the region of £10,000 for the year. Again to balance against general reserves allocations (referenced in 4.i above).
- iii. Within Public Services, there may be an underspend associated with Equipment purchases/hire, which may be up to £3,000 (general reserves ref 4.i above)
- iv. Current negotiations with ANSA/CEC may indicate an underspend due to savings associated with the Ranger service in the region of £20,000 (general reserves ref 4.i above)
- v. Event Sustainability and Evaluation budgets are likely to be underspent due to in-event evaluation practices introduced by the Events Manager as well as clearer programming and oversight of the events calendar, resulting in a potential underspend of £10,000 total across those headings (general reserves ref 4.i above).
- vi. Due to close engagement with the Heritage Centre the capacity and demand to deliver other Heritage Projects has been reduced and so there is likely to be an underspend of £10,000 associated with that budget heading (general reserves ref 4.i above).

Given the opportunity identify these savings, consideration may be given to the treatment of any underspend. This could include using service delivery savings to create an Ear Marked Reserve (EMR) to prepare for potential expanding local service delivery in anticipation of Cheshire East financial challenges and devolutionary opportunities.

#### Exceptional expenditure:

£64,000 – EMR spend to fund Crewe Town Council element of Lyceum Square redevelopment

£55,000 – reserves spending available for Lyceum Square activation

£49,950 – reserves spending available for Play Area Maintenance Operative service from ANSA

Estimate calculation:

Item	General Reserve Commitment	Underspend	Balance
Lyceum Square activation	-55,000		
Play Area Maintenance Operative	-49,950		
Cleaner Crewe		37,277	
Administration savings		10,000	
PS Equipment		3,000	
Ranger Services		20,000	
Events		10,000	
Heritage		10,000	
Totals	-104,950	90,277	-14,673

The above estimated calculations indicate that there might be a general reserves call at year end of approximately £15,000, which is a significant reduction from the in year committed £104,950. It may be the case that other smaller savings across smaller budget headings will result in a further reduction in this call on general reserves at year end, which leaves the council in a strong financial position.

5. Consideration Sought

- i. To note the report
- ii. To note the increased income from the CCLA investments
- iii. To note the above efficiencies and underspends
- iv. The creation of a Local Service Delivery & Devolution EMR to which direct service delivery underspends are allocated at year end.

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## Report Statement

Meeting:	Crewe Town Council 25 <sup>th</sup> March 2025
Report Purpose:	To provide a business and work delivery plan for 2025/26 based on the approved budget and corporate strategy
Version Control:	v1
Author:	Town Clerk

### 1. Report Summary

To ensure effective and efficient delivery of the council's services, this report sets out the delivery plan based on the approved budget for 2025/26, the Crewe Town Council Corporate Strategy and direction from committees.

Once approved, the business delivery plan will enable the council to progress agreed work, with clear reporting and ongoing direction from council and committees.

### 2. Background

The 2025/26 budget setting process began in July 2024 with council approving a schedule for member engagement and committees informing the draft budget based on the 2024/25 budget.

The schedule provided the draft budget for individual members to inform as well as committee agreement and onward recommendation to council.

The 2025/26 budget was approved by council on 3<sup>rd</sup> December 2024 and Cheshire East Council informed of the associated precept requirement.

### 3. Position

The budget for 2025/26 is £1,574,878 with a precept amount of £1,441,796, which equates to £97.26 per annum contribution to council tax for a Band D property.

### 4. Equality Impact

Services delivered across the community

### 5. Sustainability Impact

Provision of a business delivery Plan ensures clarity of work schedule, transparency of council projects and services and provides the maximum amount of time to facilitate delivery.

**6. Community Impact**

Approval of a business delivery plan allows for efficient delivery of services to the community.

**7. Governance**

Crewe Town Council Financial Regulations

Crewe Town Council Financial Risk Assessment

Crewe Town Council Corporate Strategy

Crewe Town Council Terms of Reference

Localism Act 2011

**8. Financial Impact**

The business delivery plan allows for the delivery of services within the approved budget. Unallocated sums will be returned to council or delegated committee for approval once defined and agreed.

The below table displays the budget headings, committees associated and a description of the delivery costs. Some costs are as yet undefined and will be required to be returned to council or the delegated committee for later approval once defined.

	<b>BUDGET HEADING</b>	<b>APPROVED BUDGET VALUE (£)</b>	<b>DESCRIPTION</b>	<b>DEFINED SPEND ALLOCATION (£)</b>
<b>Finance &amp; Governance</b>				
Payroll	Salaries	328,713	Officer/employee salaries	286,743
	Tax & NI	40,918	Costs of employment (“on-costs”)	32,756
	Pensions Contributions	73,402	Employer pension contributions	65,951
	Payroll Admin Costs	1,400	External payroll administration	1000
	Heritage centre	82,847		
Borrowing	Loan Repayments	13,881	Public Works Loan Board repayments – relates to purchase of offices at 1 Chantry Court.	14,198
Administration	Bank Charges	2,000	Bank charges through the year	1,750
	Employee Training	3,000	Training costs for staff members	3,000
	Employee Travel/subsistence	500	Expenses associated with attending training and travel away from the office	850
	Refreshments/Catering	200	To provide for refreshments as required at meetings of the community and council	200

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	<b>BUDGET HEADING</b>	<b>APPROVED 4,000,1,000BUDGET VALUE (£)</b>	<b>DESCRIPTION</b>	<b>DEFINED SPEND ALLOCATION (£)</b>
	Audit Fees	4,250	Internal Audit Fees and External Audit Fees	3,750
	Accountancy Fees	5,000	Accountancy professional oversight and scrutiny for reporting	4,000
	Legal & Professional	1,000	Available to access for legal and professional support, such as ad hoc legal advice associated with licences, leases and contract agreements	1,000
	Insurance	7,500	Annual insurance premium for the council's assets, services, indemnity and events	6,500
	Subscriptions	8,000	Subscription to ChALC and other relevant groups	6,000
	Stationery	1,750	Cost of office stationery through the year	1,300
	Printing	3,500	Ad hoc printing requirements and the cost of operating a central photocopier/printer in the office	3,000
	Janitorial	3,000	Office cleaning	2,000

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	<b>BUDGET HEADING</b>	<b>APPROVED BUDGET VALUE (£)</b>	<b>DESCRIPTION</b>	<b>DEFINED SPEND ALLOCATION (£)</b>
	Computer Equipment / Software	6,000	Annual licences for IT services (eg Rialtas Finance, Adobe, Microsoft, Zoom) and hardware requirements	4,500
	Website	1,000	Hosting and maintenance of the council's website	1,000
	Telephones	4,500	Cost of council office and mobile phones	4,000
	Room Hire Costs	500	Provision of suitable meeting space in light of and following C19 restrictions	1,000
	Equipment Purchase/Hire/Repair	4,000	Ad hoc requirements for administrative resources	4,000
	Contractors – Professional	5,000	Data Protection Officer (GDPR) H&S and HR advisors/underwriters  Remainder as yet undefined	6,000
	Newsletter	15,000		
	Strategic Allowance	6,600	Available funds to address opportunities to develop services and resources associated with the council's strategy.	6,250
Accommodation	Utilities	7,000	Office utility costs	4,500
	Contractors – Services	6,000	Office site service charges Waste Collections Electrical & Fires Safety	1,000

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	Sinking Fund	1,000	EMR to address any larger maintenance or repair issues in the future	1,000 to EMR
Members' Costs	Member Training	500	Ad hoc training to address member development needs	500
	Member Travel/subsistence	200	Associated travel and subsistence costs	500
	Civic Expenses	2,500	As required in the delivery of the civic function	2,500

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	<b>BUDGET HEADING</b>	<b>APPROVED BUDGET VALUE (£)</b>	<b>DESCRIPTION</b>	<b>DEFINED SPEND ALLOCATION (£)</b>
<b>Events &amp; Culture Committee</b>				
Events	Community Events & Summer Programme	55,000	School Holiday Activity Programme (Spring, Summer & Autumn)  Animation  Community event support  Community Awards	Spring Programme – April 2025 – Value £4,000 Summer Programme – July & August 2025 – Value £30,000 Autumn Programme – October 2025 – Value £4,000 Animation – April 25 to March 26 – Value £7,000 Community events support (Pride, Armed Forces Day, International Women’s Day)– Value - £8,000 Community awards - Feb/March 2026 – Value £2,000
	Strategic Event	60,000	Krazy Races Picnic in the Park	Krazy Races - May 2025 – Value £40,000 Picnic in the Park – June 2025 – Value £20,000
Christmas Programme	Infrastructure (Christmas)	60,000	Christmas Lights	November 2025 - Jan 2026 - Value £60,000

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	Christmas Activities	30,000	Christmas Light Switch On event and supporting activities including a separate lantern parade	November/December 2025 - Value £30,000
Projects	Bicentennial Fund	10,000	Provision of a Bicentennial festival	To EMR at year end value £10,000
	Arts & Culture development	10,000	Continuation of Art Trail – Town Centre Gable End Mural	May - July 2025 – Value £10,000
	Heritage Projects	20,000	Delivery of a programme of heritage activities	£8,000 - Phase 2 of Hidden Narratives project. This would be to work with a small number of volunteers to train them to deliver community engagement activities which develop hidden heritage narratives and a project budget to develop with communities. £8,000 – Allocation to commemorate the 180 <sup>th</sup> anniversary of the Railway Cottages at Dorfold, Betley and Tollitt Street. To include design and construction of three interpretation boards.



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				£2,000 - towards Railway200 programme development £2,000 - for community groups to bid for to explore their own heritage projects.
	Town Centre event delivery	10,000	May - VE 80 <sup>th</sup> anniversary event Feb – Lunar New Year  To be discussed with new Events Officer: July – TBD August - TBD September - TBD October – TBD	May – March – Additional Town Centre Delivery - £10,000 Members shared ideas for programming in the January Events and Culture Meeting for July onwards which will be progressed by the new Events Officer from April onwards.
	Evaluation	10,000		On going evaluation of all events. This will include foot traffic counting, consultation and independent evaluation where required.
	<b>TOTAL</b>	<b>265,000</b>		
<b>Events &amp; Culture Committee EMR</b>				

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	Strategic Events (EMR)	£85,000	Delivery of Crewe Day Festival	£85,000 approved 3/12/2024 delivery of Crewe Day Festival
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	BUDGET HEADING	APPROVED BUDGET VALUE (£)	DESCRIPTION	DEFINED SPEND ALLOCATION (£)
<b>Community Committee</b>				
<b>Grants</b>	Grants Scheme	£30,000	Provision of grant awards within the grants policy and financial governance of the council	£30,000
Community Plan	Sustaining Network	£15,000	<p><b>Foodbank Support</b></p> <p>Contributions throughout the year towards third sector initiatives across the town provided by a number of local community organisations.</p> <p>As yet undefined projects and activities for later approval – These will be considered at a later date for approval by Committee / Council, therefore spend is not defined or approved at this stage</p>	<p>St Paul's Centre - £6000</p> <p>Chance Changing Lives - £6000</p> <p>As yet unallocated - £3000</p>
	Community Development Commissioning	£10,000	To enable support based on the application for funding from St Peter's Holiday Hunger / Lunch Clubs in Crewe. Awaiting proposal	<p>St Andrew's Church - £3850</p> <p>As yet unallocated - £6150</p>

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	Tree of Light service 470 4754	£5,000	Delivery of the annual Tree of Light event – project, promotion, and delivery costs.	£ 5000
	Remembrance Service 470 4252	£8,500	Delivery of the annual Remembrance Sunday service – project, promotion and delivery costs.	£ 8500
	Wellbeing 470 4767	£60,000	To enable a Community Development Commissioning approach	<p><b>Everybody Leisure</b> – Pop up in the parks (Yr 3 of 3) - £6000</p> <p><b>Wishing Well</b> – Street Sports (Yr 2 of 3) £11500</p> <p><b>Wishing Well</b> Friendship Groups (Yr 3 of 3) £2000</p> <p><b>Wilderness Tribe</b> (Yr 3 of 3) - £2500</p> <p><b>White Ribbon</b> membership (Yr 3 of 3) - £330</p> <p><b>Wishing Well</b> Supported Adults (Yr 3 of 3) - £2500</p> <p><b>The Afternoon Club</b> Dementia – Yr 3 of 3 - £2500</p> <p><b>Crucial Crewe</b> (Yr of 3) - £2500</p> <p><b>Equality, Diversity &amp; Inclusion (EDI)</b> – (Yr 3 of 3) £5000 *</p> <p><i>To include QP (Filipino Event) £1500</i></p> <p><b>Chance Changing Lives</b> - Debt counselling (Yr 3 of 3) - £2500</p> <p><b>Dove Bereavement Services</b> (Yr 1 of 3) - £2500</p>

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				<p><b>Circus Starr</b> – (Yr 2 of 3) - £2000</p> <p><b>Defib accessories</b> - £500</p> <p><b>Networking event(s)</b> - £1000</p> <p><b>Veterans Support</b> – Yr 2 of 3 - £2500</p> <p><b>White Ribbon</b> annual funding support to Motherwell for Event(s), marketing, training etc (yr 1 of 3) - £2500</p> <p><b>Motherwell</b> Female Mental Health support – Period dignity &amp; wellbeing sessions (Yr 1 of 3) - £2500</p> <p><b>Cheshire Fire</b> – Princes Trust – (Yr 1 of 3) - £900</p> <p><b>Youth Fed</b> Annual Event – (Yr 1 of 3) - £2400</p> <p>LATH - £1000</p> <p><b>Total: £ 55,130</b></p> <p>Subject to above approvals <b>£4870</b> as yet undefined requiring further consideration and committee approval</p> <p><b>Community Strategy</b> – EMR - £20k</p>
Libraries	Library Support Funding	£39,973		£39,973 – yr 2 of 3

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	<b>BUDGET HEADING</b>	<b>APPROVED BUDGET VALUE (£)</b>	<b>DESCRIPTION</b>	<b>DEFINED SPEND ALLOCATION (£)</b>
<b>Planning &amp; Environment Committee</b>				
	Environmental & Sustainability Projects	10,000		To be defined
	EMR – Conservation Area review	£22,502	To carry out a Conservation Area Review and implementation Plan to ensure the work can be included within local planning authority adopted policy	£22,502

	<b>BUDGET HEADING</b>	<b>APPROVED BUDGET VALUE (£)</b>	<b>DESCRIPTION</b>	<b>DEFINED SPEND ALLOCATION (£)</b>
<b>Public Works Committee</b>				
Operations	Equipment Purchase/Repair/Hire	£10,000	Purchase of equipment or services to continue maintenance operations undertaken by the Rangers.	£10,000 to be spent on resources for ranger services to fulfill public realm maintenance and ongoing work
	CCTV	£37,456	Contribution to maintain the CCTV system in Crewe and support of additional mobile cameras to support Cleaner Crewe and parks.	Commissioned contracted services from CEC £35,118.72 main contract £1200 existing mobile camera wifi £1138 to be committed.

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	Ranger Service	£210,340	Suggest allocation of £40,000 for enhancements to Ranger role and provision of skills not always available in existing team to provide: Weed Spraying including in Cleaner Crewe areas. £20,456.81 +vat Further re- paints and repair services.	£169,756 Commissioned contracted services from ANSA/CEC £20,500 for a broad scheme of weed spraying in the public realm. £20,000 for equipment, machinery and resources
	Cleaner Crewe	£45,000	Contribution to Cleaner Crewe Project management and delivery with Member and officer involvement in project board.	£45,000 Commissioned contracted services from CEC
Floral Schemes	External Contractors	£45,000	Maintenance and provision of current scheme of summer and winter baskets and planters, with scope for enhancements such as: Royal Arcade open space. Surrounding area planter scheme. Victoria Centre Replace bus station and Delamere St planters Repaint and re- site older planters.	£35715 Commissioned contracted services from ANSA/CEC  Balance of £9285 for improvements, renewals and additional resources
	Devolved & Enhanced Local Services	0		Awaiting identification by CEC/Devolution process EMR in place
Green Spaces	Parks & Play Area Improvement Scheme	£30,000	Resource to replace or improve parks or play areas, including	To build an associated EMR

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			equipment, landscaping or security provision.	
	Play area maintenance	£63,948	Maintenance and repair of play areas- Ranger resource and equipment.	£52,095 Commissioned contracted services from ANSA/CEC £11,853 for resources and repairs to deliver the service
Place Making	Place Making	£48,000	Town Park and town centre features. Street furniture or public realm features. Disability /access study Decorative lighting schemes and enhancements. Macon Way Gateway features Projects or activities which support town centre improvements such as the meanwhile green space of the Royal Arcade site.	Projects which contribute to improved perception of Crewe and local identity, and promote the brand of Crewe.
<b>Total</b>		<b>£499,744</b>		
<b>EMR</b>				
		(subject to change)		
	Hoardings and Frontages	£21,280		
	CCTV	£17,340		



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	Town Centre Capital Projects	£29,701	Heritage light	
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GENERAL RESERVE	2 Chantry Court Acquisition	157,500	Purchase of 2 Chantry Court	£157,500
	Office reorganisation	100,000	To re-organise the office across 2 units at Chantry Court	£100,000

**9. Resource Impact**

Approval of the business delivery plan reduces the time burden on members, committees and officers

**10. Consultation/Engagement**

All projects requiring engagement will meet their obligations and record and report accordingly

**11. Wards Affected**

All

**12. Conclusions**

To enable the effective and efficient delivery of council's committed services, the delivery plan above should be adopted within the governance of the council for 2025/26. In doing this, the majority of the council's service delivery programme will be clearly identifiable in a single reference document.

**13. Consideration Sought**

- i. That the above service delivery plan and associated defined spend within the approved 2025/26 budget and Reserves is adopted and approved by Council
- ii. That all ongoing work, actions and outcomes are reported regularly to the associated committees and council where relevant.
- iii. That undefined aspects of delivery are progressed through the appropriate governance, committee or council for further development and definition for later approval.

## REPORT STATEMENT

Meeting: Crewe Town Council 25/03/2025  
 Report Purpose: To provide consideration of Ear Marked Reserves for 2025/26  
 Version Control: v1  
 Author: Clerk

### 1. Summary:

The report provides context for current EMR holdings and consideration for progressing the holdings for 2025/26, recommended to council by the Finance & Governance Committee.

### 2. Background

Crewe Town Council maintains General Reserves and Ear Marked Reserves (EMR). General Reserves are undefined liquid asset holdings that provide financial stability as well as the capacity to address risk and opportunity as they arise. The EMRs are identified and “ringfenced” for defined purposes and delivery.

### 3. Position:

The current EMR holdings (as at month end January 2025) are as below:

Account	Closing Balance
322 EMR - Elections	35,092.50
329 EMR - Christmas	37,017.00
341 EMR - Place Branding	3,985.00
345 EMR - Heritage Projects	22,572.63
348 EMR - Strategic Events	64,472.35
351 EMR - Planning	9,000.00
352 EMR - Business Improvement Dis	5,225.20
353 EMR - Town Board Website	866.00
356 EMR - Town Centre Capital Proj	19,226.77
358 EMR- Hoardings & Frontages	21,280.50
359 EMR - Play Area Equipment	100,000.00
360 EMR - CCTV	2,340.00
366 EMR - Conservation Area Review	22,502.34
367 EMR - John McBride Fund	63,528.21
368 EMR - Bicentennial Celebration	10,000.00
369 EMR - Community Infrastructure	10,772.63
	<b>427,881.13</b>

i. Elections – this EMR has been long-standing to address the potential for costs

associated with casual vacancies leading to by-elections. Cheshire East Council is responsible for the delivery of electoral services and may pass on the costs of holding parish-specific elections. That said, there is potential that CEC will consider passing the costs associated with delivering normal local elections that relate to administering the parish element. Details of this have not been finalised and costs as yet unclarified. To this end, budget setting for 2026/27 may require additional provision for elections, dependent on the information provided from CEC in due course.

- ii. Christmas – A long-standing EMR that relates to the provision of Christmas lights and decorations within the town, which may include the upgrading and maintenance of infrastructure associated (eg power supplies, anchor bolts, timers and catenary wires). The draw down on this is ad hoc and has the potential to be significant. There is provision in the annual revenue budget of £10,000 to build this EMR. There is no EMR provision within the 2025/26 budget.
- iii. Place Branding – this EMR speaks to the Place Branding project that took place in 2019/20. There has been no significant call on it since then. It is recommended that this EMR is deleted and the balance returned to General Reserve (noting that General Reserve can be called on at any time for any project, service or action the council deems fit).
- iv. Heritage Projects – there is not specific call on this fund at the moment, but the EMR speaks to the council’s Corporate Strategy and can readily address any opportunity or risk that might become timely in the future. £10,000 is allocated to interpretation on the Valley Brook Project and £10,000 is allocated to the Heritage Centre development of learning resource.
- v. Strategic Events – this fund has been allocated to the delivery of large scale event and culture opportunities. It has been used for the Knife Angel, Anti-Violence Bee, Crazy Races and will be used for Crewe Day 2025.
- vi. Planning – this resource is available should the planning committee require professional support relating to technical planning and development issues that may arise.
- vii. Business Improvement District – The BID has been delivered and Crewe Town Council has allowed the BID to retain the costs of establishment. To this end, it could be considered that the council has provided significant and funding and successfully created and launched the BID. This EMR should therefore be deleted as the BID is now funded via NDR levy.
- viii. Town Board Website – This is a very small EMR and as such does not really warrant an EMR. The EMR can be deleted and the servicing of the Town Board website can be delivered through available revenue budgets, whilst monitoring spend over the coming years to not exceed the EMR value as it stands at the end of this financial year.
- ix. Town Centre Capital Projects – Used to deliver town centre capital improvements, it also provided considerable grant funding to the Lyceum Square Project. There are current and developing projects to draw down this funding and so the EMR should be retained for another financial year to be reviewed for need and capacity in due course.
- x. Hoardings & Frontages – this is funding provided by CEC for covering the Royal Arcade hoardings during the demolition and bus station construction periods. The developer never gave consent for installation, which has left this EMR unspent (to the greater extent). There is a call on this EMR in this financial year, agreed with CEC, to deliver

public art at the bus station on an internal wall. Retaining the EMR for 2025/26 is appropriate with the intent to identify how it can be delivered in that financial year and reviewed for 2026/27. Alternatively, it can be deleted and the balance added to the Town Centre Capital Projects EMR

- xi. Play Area Equipment – This EMR will be spent by the end of 2024/25. There is provision with the 2025/26 revenue budget to build this EMR for delivery in 3 to 5 years.
- xii. CCTV – The EMR has been exhausted this financial year to deliver its purposes. That said, this committee advised the Public Services Committee to consider if a standing EMR would be of value to respond to opportunities to support other projects such as play areas and Cleaner Crewe, for the provision of CCTV. The Public Services Committee has recommended to council a new initial EMR balance for 2025/26 of £15,000.
- xiii. Conservation Area Review – we are seeking to complete the spend on this EMR as soon as practicable. The lengthy timescale is due to seeking consensus with CEC conservation representatives.
- xiv. John McBride Fund – the council was the sole trustee of this fund, which was closed as a trust in 2023. The trust purposes were “for charitable purpose within the borough of Crewe”. There had been no call on the trust for a number of years prior to Crewe Town Council becoming the trustee. This sits as an EMR until such a time as the council identifies that its purposes can be fulfilled.
- xv. Bicentennial Celebration – An EMR established to build a sizable fund in advance of the bicentennial anniversary of the first train to visit Crewe Station on 4<sup>th</sup> July 1837. It is anticipated that the fund will be used to build awareness and engagement in the 2 years prior and to deliver a memorable community celebration festival over the weekend of 4<sup>th</sup> July 2037. There is an annual revenue commitment of £10,000 within the budget to support this ambition.
- xvi. Community Infrastructure – This is funding allocated to Crewe Town Council from the planning fund known as the Community Infrastructure Levy, which is drawn from developers by the planning authority (CEC). The fund has some restrictions and requires consideration (see later item on this agenda).

#### **Current Financial Year Considerations:**

- xvii. Office Accommodation – The Current Budget has an allocation of £1,000 towards an Office Accommodation EMR. This EMR has previously been in place, but has been used for recent projects (eg window installation, meeting room recording tech). This is planned to continue as a revenue budget line annually (may be reviewed).
- xviii. The council is aware of challenges faced by the principal authority in terms of non-statutory local service delivery. There is a nil line in the revenue budget for 2025/26 and it is considered pragmatic to instigate a Local Service Delivery EMR of scale for 2025/26 (and potentially future years) to address any risks and opportunities specifically associated with local service delivery in Crewe.
- xix. The Community Committee has resolved to create a new community strategy, which requires an EMR of £20,000
- xx. Strategic Events will be set at £85,000 to fulfill the budget requirements approved for the Crewe Day Festival.

- xxi. £16,000 of Public Services Committee underspend has been added to Town Centre Capital Projects to deliver the Hill Street decorative lighting project.
- xxii. £100,000 consideration for potential office costs should any works be required.

**2025/26 Draft EMRs**

Account	Closing Balance (to be updated at year end)
322 EMR - Elections	35,092.50
329 EMR - Christmas	47,017.00
345 EMR - Heritage Projects	22,572.63
348 EMR - Strategic Events	85,000.00
351 EMR - Planning	9,000.00
353 EMR - Town Board Website	866.00
356 EMR - Town Centre Capital Proj	35,226.77
358 EMR - Hoardings & Frontages	21,280.50
359 EMR - Play Area Equipment	0.00
360 EMR - CCTV	17,340.00
366 EMR - Conservation Area Review	22,502.34
367 EMR - John McBride Fund	63,528.21
368 EMR - Bicentennial Celebration	10,000.00
369 EMR - Community Infrastructure	10,772.63
370 EMR – Office Accommodation	100,000.00
371 EMR – Local Service Delivery	100,000.00
372 EMR – Community Strategy	20,000.00
	<b>600,198.58</b>

**4. Equality Impact:**

All services are delivered within the council’s diversity and equality policy as well as associated legislation and regulation.

**5. Sustainability Impact:**

Financial: The consideration of EMR provision supports financial viability and resilience of the council

Social: All services are for the benefit of the community

Environmental: Delivery will be within the council’s sustainability policy.

**6. Community Impact:**

Services are delivered for the benefit of the community. Provision of clear anticipated spend as well as resilience planning supports delivery sustainability and ambitions.

**7. Governance:**

Crewe Town Council Corporate Strategy

- Ref EMR for Bicentennial celebrations
- Ref Support projects of placemaking
- Ref improvements add to the sense of place
- Ref community throughout the corporate strategy

Crewe Town Council Financial Regulations

Local Government Act 2011

**8. Financial Impact:**

Nil. Accounting practice and budgeting process

**9. Resource Impact:**

Nil. Normal operation of the council

**10. Consultation/Engagement:**

All associated information is published and available.

**11. Wards Affected:**

All

**12. Conclusions:**

- i. That the above draft EMR standings for 2025/26 are approved for recommendation to council.
- ii. That the values associated with delivery in 2024/25 are subject to change

**13. Consideration Sought:**

- i. That the provision of EMRs reflects intended and/or potential identified delivery.
- ii. That a draft EMR standings for 2025/26 are approved for recommendation to council.

**BLANK**





# Crewe Town Council

Internal Audit 2024/25

Interim Report

JDH BUSINESS SERVICES LTD

## Agenda Item 12

The internal audit of Crewe Town Council is carried out by undertaking the following tests as specified in the AGAR Annual Return for Local Councils in England:

- Checking that books of account have been properly kept throughout the year
- Checking a sample of payments to ensure that the Council's financial regulations have been met, payments are supported by invoices, expenditure is approved, and VAT is correctly accounted for
- Reviewing the Council's risk assessment and ensuring that adequate arrangements are in place to manage all identified risks
- Verifying that the annual precept request is the result of a proper budgetary process; that budget progress has been regularly monitored and that the council's reserves are appropriate
- Checking income records to ensure that the correct price has been charged, income has been received, recorded and promptly banked and VAT is correctly accounted for
- Reviewing petty cash records to ensure payments are supported by receipts, expenditure is approved and VAT is correctly accounted for
- Checking that salaries to employees have been paid in accordance with Council approvals and that PAYE and NI requirements have been properly applied
- Checking the accuracy of the asset and investments registers
- Testing the accuracy and timeliness of periodic and year-end bank account reconciliation(s)
- Year end testing on the accuracy and completeness of the financial statements
- The authority has complied with the publication requirements for the prior year AGAR.
- The authority correctly provided for a period for the exercise of public rights for the prior year AGAR
- The authority published required information on a website up to date at the time of the internal audit in accordance with relevant legislation.

The interim internal audit provides evidence to support the annual internal audit conclusion in the AGAR Annual Return for larger councils.

### **Conclusion**

On the basis of the internal audit work carried out, which was limited to the tests indicated above, in our view the council's system of internal controls is in place, adequate for the purpose intended and effective, subject to the recommendations reported in the action plan overleaf.

**J D H Business Services Ltd**

**ACTION PLAN**

	ISSUE	RECOMMENDATION	FOLLOW UP																
<b>2024/25 interim internal audit</b>																			
1	<p>The council will be updating its annual risk assessment before the 2024/25 year end. Although there is a risk assessment in place, there is currently no evidenced rationale for classification of risks, for instance, High, Medium or Low, supported by an ‘impact vs ‘likelihood’ risk matrix with definitions of scoring weightings. Therefore, ‘impact’ and ‘likelihood’ risk scores are not multiplied to show total risk levels using a traffic light system.</p>	<p><i>The risk assessment should be further developed as noted. An example of a risk scoring matrix is included below:</i></p> <div data-bbox="896 750 1366 1101" data-label="Figure"> <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td style="padding: 5px;">Highly likely (3)</td> <td style="background-color: #FFD700; padding: 5px;">Medium (3)</td> <td style="background-color: #FF0000; padding: 5px;">High (6)</td> <td style="background-color: #FF0000; padding: 5px;">High (9)</td> </tr> <tr> <td style="padding: 5px;">Possible (2)</td> <td style="background-color: #00FF00; padding: 5px;">Low (2)</td> <td style="background-color: #FFD700; padding: 5px;">Medium (4)</td> <td style="background-color: #FF0000; padding: 5px;">High (6)</td> </tr> <tr> <td style="padding: 5px;">Unlikely (1)</td> <td style="background-color: #00FF00; padding: 5px;">Low (1)</td> <td style="background-color: #00FF00; padding: 5px;">Low (2)</td> <td style="background-color: #FFD700; padding: 5px;">Medium (3)</td> </tr> <tr> <td style="padding: 5px;"></td> <td style="padding: 5px;">Negligible (1)</td> <td style="padding: 5px;">Moderate (2)</td> <td style="padding: 5px;">Severe (3)</td> </tr> </table> </div>	Highly likely (3)	Medium (3)	High (6)	High (9)	Possible (2)	Low (2)	Medium (4)	High (6)	Unlikely (1)	Low (1)	Low (2)	Medium (3)		Negligible (1)	Moderate (2)	Severe (3)	
Highly likely (3)	Medium (3)	High (6)	High (9)																
Possible (2)	Low (2)	Medium (4)	High (6)																
Unlikely (1)	Low (1)	Low (2)	Medium (3)																
	Negligible (1)	Moderate (2)	Severe (3)																
2	<p>The Accounts and Audit Regulations require the council to conduct a financial year review of the effectiveness of the system of internal control. Although there are internal controls in place as evidenced by the Financial Regulations and member checks, the council has not conducted an</p>	<p><i>The council should conduct an annual review of the effectiveness of the system of internal controls and document this review in the minutes.</i></p>																	

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	<b>ISSUE</b>	<b>RECOMMENDATION</b>	<b>FOLLOW UP</b>
	annual review of the effectiveness of internal controls and documented this in the minutes.		
3	We were informed that contingency arrangements to maintain complete and accurate up to date accounting records if the RFO was absent for a significant period would involve resource from an external accounting supplier, although this is not formalised in any agreement.	<i>The council need to review its contingency arrangements for maintaining complete and accurate financial systems and controls in the absence of the RFO and ensure formal arrangements are in place.</i>	
4	The council currently has one overarching corporate strategy covering the 2024 – 2028 period. However, although there is an annual strategy review with progress against ambitions reported, the council does not link any decision making in the minutes to the aims and objectives of the corporate strategy.	<i>Where appropriate, the council should consider linking resolutions in the minutes with key aims and objectives in the current strategic plans to evidence that decision making is driven by strategic planning. This could be carried out by, for instance, by ensuring reports to council with recommendations in the agenda documents link to strategic aims and objectives.</i>	

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	ISSUE	RECOMMENDATION	FOLLOW UP
<b>2023/24 year end internal audit</b>			
1	The 2023/24 AGAR includes the incorrect figure in Box 7. for balances carried forward. The cash and investments figure of £1,623,181 has incorrectly been included in box 7 instead of closing Balance Sheet balances of £1,685,288.	<i>The AGAR accounts should be amended as noted.</i>	Implemented
2	<p>The Council already takes account of the reserves required to meet its needs through the annual budgeting process as required by the Local Government Finance Act 1992. However, there is no current adopted reserves policy.</p> <p>The purpose of a reserves policy is to set out how the council will determine and review the level of general, capital and other earmarked reserves that should be maintained and rules regarding use of reserves including approvals required. In particular, the reserves policy would set the range at which general reserves should be maintained to ensure financial security, working capital needs are met,</p>	<i>The council should establish a formal reserves policy covering general, capital and other earmarked reserves.</i>	Implemented

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	ISSUE	RECOMMENDATION	FOLLOW UP
	and include sufficient contingency for unforeseen events.		
<b>2023/24 interim internal audit</b>			
1	Pay rises are notified to the payroll agent solely via an email from the clerk.	<i>The Chair should be copied into the email from the clerk noting the annual officer pay rise information, and all other pay rises/changes, to the payroll agent.</i>	Implemented
2	A checklist review of governance identified that policies for gifts and hospitality, and expenses, have not been established by council covering both councillors and staff.	<i>The council should consider establishing a gifts and hospitality policy, and an expenses policy.</i>	
3	<p>Budgetary control</p> <ul style="list-style-type: none"> <li>- Although budgetary control reports downloaded for the Rialtas system are presented to council regularly, material variances are not analysed and explained as per the requirements of Financial Regulations:</li> </ul> <p>4.8. The RFO shall regularly provide the Council with a statement of income and expenditure to date under each head</p>	<i>Material variances should be explained in the presentation of budgetary control information as required by Financial regulations.</i>	Implemented

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	ISSUE	RECOMMENDATION	FOLLOW UP
	<p>of the budgets, comparing actual expenditure to the appropriate date against that planned as shown in the budget. These statements are to be prepared at least every second month and shall show explanations of material variances. For this purpose, “material” shall be in excess of £100 or 15% of the budget, whichever is the greater.</p> <p>- A budgetary control report was presented to the meeting held on 26th September 2023, however, the review of the information is not clearly indicated in the minutes which state ‘23/CTC/3/10. To consider the budget setting process for financial year 2024/25, as recommended by the Finance &amp; Governance Committee The process and progress was agreed’</p>	<p><i>Minutes should clearly state what budgetary control information was put to the meeting, the period it covered, and that the budgetary control information has been reviewed and noted by council, including any issues raised by councillors from review of the information.</i></p>	
4	<p>The council secured an independent review by a procurement specialist of procurement processes, documentation and policies which has resulted in a consistent suite of procurement documentation and a report containing recommendations, including the development of a contracts register.</p>	<p><i>The council should implement the recommendations of the procurement report. In particular, a complete contracts register should be developed which also includes all SLAs. The register could also include licenses to ensure they are renewed when required.</i></p>	Implemented

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	ISSUE	RECOMMENDATION	FOLLOW UP
<b>2022/23 year end internal audit</b>			
1	The fidelity cover is currently £2,000,000, however, fidelity insurance should aim to cover the maximum projected cash and bank balances which is estimated as the year end cash and bank balances of £1,427,262 plus the estimated next precept instalment of £602,504, which is an estimated maximum projected balances of at least £2,029,766	<p><i>As part of risk assessment procedures, the council should annually estimate maximum projected cash and bank balances and review this against the current fidelity cover and set the level of fidelity insurance accordingly.</i></p> <p><i>The council need to review the current level of fidelity insurance as it does not cover maximum projected cash and bank balances.</i></p>	Implemented
2	The £amount of the precept request for 2022/23 is not recorded in the full council minutes which is a requirement of the Local Government Act 1992 as the December 2022 council meeting agreed the precept but did not state the monetary amount of the precept.	<i>The amount of precept requested must be stated in the council resolution of the minutes where the precept was decided.</i>	Noted – implemented in subsequent years
<b>2022/23 interim internal audit</b>			



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	<b>ISSUE</b>	<b>RECOMMENDATION</b>	<b>FOLLOW UP</b>
1	<p>The sole trustee charity is not being managed in accordance with the trust deed as there have been no meetings of the trustee to determine annual distributions since the town council became sole corporate trustee. The council is also encountering time consuming administrative challenges with the fund manager, for instance, to set up dividend payments to be paid into the charity bank account. The level of permanent endowment in the charitable reserves has still not been established.</p>	<p><i>The council should carry out an options appraisal to determine the future of the charity to best ensure the charity objects are delivered. For instance, there are potentially other options available including, for example, transfer of the assets to a local charity with similar objects. The Charity Commission should be asked for guidance regarding all the options available to the council, and processes to be followed, to ensure the Charity Act and other requirements are complied with.</i></p>	<p>2023/24 follow up - Implemented The council as sole trustee has resolved to close the JMcBride trust and the council has received the Charity Commission approval and closure notice. We are informed the funds will be allocated to an earmarked reserve to be applied for the original charitable purpose in the trust deed.</p>
2	<p>The council is not complying with the Financial Regulations (FRs) with regard to transfers between bank accounts and the CCLA deposit funds. Financial Regulations require the following:</p> <p><i>8.8. Payments in respect of short term or long term investments, including transfers between bank accounts held in the same bank, or branch, shall be made in accordance with Regulation 5 (Authorisation of payments) and Regulation 6 (Instructions for payments).</i></p> <p>In addition, there is conflict between the requirements of the FRs and the risk assessment which simply states that the</p>	<p><i>The Financial Regulations regarding transfers between bank accounts should be complied with.</i></p> <p><i>The requirements for transfers described in the risk assessment should match the requirements in the FRs.</i></p>	<p>Implemented</p>

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	ISSUE	RECOMMENDATION	FOLLOW UP
	clerk can transfer money with no authorisation requirements: <i>'Transfers - Monies may be transferred between the Councils accounts by the Clerk'</i>		
<b>2021/22 year end internal audit</b>			
1	A review of the nominal ledger identified that a grant received of £21487 had been incorrectly posted to expenditure cost centre 4286. The effect of this is to understate both income and expenditure by £21487. The draft accounts have now been amended to rectify this issue.	<i>All grants received should be posted to a grant income cost centre.</i>	Implemented
2	<p>RECURRING ISSUE</p> <p>Testing of the detailed list of creditors identified that a significant element did not relate to goods and services received by the council in 2021/22 as they were approved grants that were due to be paid. Therefore, the accounts have been adjusted to remove these invalid creditors and include them instead in earmarked year end reserves.</p>	<i>Year end procedures should be improved to ensure creditors included in the council balance sheet are completely and accurately stated.</i>	Implemented

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	ISSUE	RECOMMENDATION	FOLLOW UP
<b>2021/22 interim internal audit</b>			
1	<p>The risk assessment does not address the risks of supplier fraud. Most standard local council insurance policies do not cover supplier fraud. The supplier fraud risks can be managed via robust policies and procedures including prevention actions such as:</p> <ul style="list-style-type: none"> <li>- training for staff to alert them to the potential risks of providing sensitive company information, by phone or other means, especially contract and account information.</li> <li>- establish a rigorous change of supplier details procedure - where a supplier has purported to have changed their bank details always call the supplier to check the veracity of a request, using details in your system, rather than those on any associated letter or email. A person should be authorised to approve a supplier bank account change after having reviewed the process undertaken to verify the supplier details change</li> </ul>	<p><i>The risk assessment should be updated to include supplier fraud including the adequacy of supplier onboarding controls.</i></p>	Implemented

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	ISSUE	RECOMMENDATION	FOLLOW UP
	<ul style="list-style-type: none"> <li>- periodic review of supplier accounts should also be undertaken to remove any dormant accounts. This reduces the likelihood of any old supplier information being used to secure fraudulent payments.</li> <li>- checking address and financial health details with Companies House</li> <li>- checking samples of online payments to supplier invoices to ensure the payment has been made to the supplier bank account</li> </ul>		
2	The investment dividends for the John McBride Charity are paid into the town council bank account.	<i>The investment provider should be provided with the correct bank account details to ensure all investment income is paid directly to the sole trustee charity.</i>	<p>2023/24 follow up – Implemented - Charity now closed by resolution of the sole trustee</p> <p>22/23 follow up Recommendation Outstanding – the council has encountered administrative challenges with completing this with the fund manager.</p>
<b>2020/21 year end internal audit</b>			

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	<b>ISSUE</b>	<b>RECOMMENDATION</b>	<b>FOLLOW UP</b>
1	Testing of the detailed list of accruals identified that a significant element did not relate to goods and services received by the council in 2020/21 as they were grants that were due to be paid in 2021/22. Therefore, the accounts have been adjusted to remove these invalid accruals and include them instead in earmarked year end reserves.	<i>Year end procedures should be improved to ensure accruals included in the council balance sheet are completely and accurately stated.</i>	2022/23 follow up – implemented  2021/22 follow up - Recommendation Outstanding
2	The risk assessment does not address the risks of supplier (procurement) fraud.	<i>The risk assessment should be updated to include supplier (procurement) fraud including the adequacy of supplier onboarding controls.</i>	2022/23 follow up – implemented  2021/22 follow up - Recommendation Outstanding - the risk assessment currently only requires the VAT number of a new supplier to be checked as a supplier fraud prevention action. See 2021/22 issues.
3	The sole trustee charity accounts provided for review were incorrect as no prior year comparatives had been included, and cash and bank balances in the Statement of Assets and Liabilities were incorrectly stated. In addition, there appears to be doubt as to whether the investments of the	<i>The charity accounts have now been correctly amended. The council should ensure draft charity accounts are thoroughly reviewed before submission to internal audit to ensure they are complete and accurate and include prior year comparatives.</i>	2023/24 follow up – Implemented - Charity now closed by resolution of the sole trustee.  Implemented

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	<b>ISSUE</b>	<b>RECOMMENDATION</b>	<b>FOLLOW UP</b>
	charity should be classified as restricted reserves, unrestricted reserves or permanent endowment funds.	<i>Recurring Issue - charity investment funds: We previously recommended that the council needs to determine whether any of the brought forward Trust funds are Permanent Endowment funds, ie funds which cannot be expended due to restriction in the charity governing documents. This recommendation is still outstanding.</i>	
<b>2020/21 interim internal audit</b>			
1	A £20000 contract was agreed with CVS Cheshire East in February 2020 by the community plan committee but no signed SLA or contract was established for this supply of community development services.	<i>A signed SLA or contract should be established for all material contracts.</i>	No longer applicable as agreement not continued further after one year.
2	The cost of services provided by the local council association to support the council substantially exceeded the threshold for securing three quotations in the Financial Regulations (FRs). However, only one quotation was sought for these services which we were informed were considered specialist. The minutes do not record the	<i>When exemptions are relied upon in the Financial Regulations for not securing three quotations for a supply in excess of £3000, the decision and the exemption relied upon should be clearly recorded in the minutes.</i>	No issues identified in 2021/22 procurement testing

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	ISSUE	RECOMMENDATION	FOLLOW UP
	exemption of the supply from standard procurement requirements of FRs due to the apparent specialist nature of the service.		
3	In April 2020 smartphones were purchased using the payment card for £239.94. These assets were gifted to a local charity but as they were purchased through a payment card the council would not have been able to authorise the purchase and gift of these assets in advance. The payment card has now been cancelled so this issue should not recur.	<i>Internal controls should ensure that the council authorise in advance the purchase and subsequent gifting off assets to local organisations.</i>	Purchase of assets for third party organisations with the payment card has ceased
4	Review of the draft updated fixed assets register identified that each of the eleven allotment sites is now included as a cost of £47272.73 when they were previously recorded as gifted at a nominal value of £1 each.	<i>The draft fixed assets register should be reviewed and cross checked to the previous asset register to ensure the cost/value of assets complies with the requirements of the Practitioners Guide for Smaller Councils.</i>	Implemented
5	Recurring Issue - Member checks <ul style="list-style-type: none"> <li>- There was no evidence of an detailed member checks to source documentation of the monthly payroll from April to October</li> </ul>	<i>As part of ongoing probity controls over expenditure, the council should apply member checks to online payments and payroll during the year to satisfy themselves as to the validity of payments, including:</i>	2023/24 follow up – Implemented  Evidence of member checks seen for 2020/21, however, recommendation outstanding for

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	ISSUE	RECOMMENDATION	FOLLOW UP
	<ul style="list-style-type: none"> <li>- There is no evidence of member sample checks for online payments with supplier bank accounts from April to October</li> </ul>	<ul style="list-style-type: none"> <li>- <i>To provide assurance that the correct suppliers have actually been paid the amounts the council has approved, periodically a nominated councillor should select a small sample of payments from the actioned online payments and agree the online payment bank details to the bank account details of the supplier on the invoice</i></li> <li>- <i>Supplier fraud prevention controls – A nominated councillor should check bank details for the first payment to a supplier to a signed confirmation letter from the supplier. The same procedure should apply where a supplier has purported to have changed bank accounts (particularly if the request is via email).</i></li> <li>- <i>Monthly payroll should periodically be agreed on a sample basis back to source documentation such as authorised salary increases, timesheets, employment contracts</i></li> </ul>	<p>2021/22 as at date of interim internal audit.</p>



Agenda Item 12

	<b>ISSUE</b>	<b>RECOMMENDATION</b>	<b>FOLLOW UP</b>
		<i>All the above member checks should be evidenced by a signature and date.</i>	

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# Crewe Town Council - Committee Dates 2025/26

2025																															
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
<b>Apr</b>	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	
<b>May</b>	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
<b>Jun</b>	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	
<b>Jul</b>	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th
<b>Aug</b>	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Tu	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su
<b>Sep</b>	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	
<b>Oct</b>	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr
<b>Nov</b>	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	
<b>Dec</b>	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We
2026																															
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
<b>Jan</b>	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
<b>Feb</b>	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa			
<b>Mar</b>	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu
<b>Apr</b>	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	

School Holidays
Bank Holidays
Town Council
Personnel
Finance & Governance
Planning & Environment
Events & Culture
Public Services
Community
Annual Parish Meeting
Briefing meeting